



# Betting Assistant for Betfair

## User Guide

Prepared by: Gruss Software Ltd

# Betting Assistant for Betfair

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## Betting Assistant for Betfair Online Help

Welcome to the User Guide online help system.

Browse through the help pages by clicking on the links in the table of Contents or in the Index tab.

To quickly find specific product information, enter search criteria in the search tab and click the search button.

This User Guide can also be downloaded in PDF format [here](#).



Installation



Betting Assistant  
Features



Version History



Betfair Charges



FAQ



Definitions



Subscription

### Ask Us



If you're unable to find what you're looking for in this help system, try these alternative resources

- [Our User Forum](#)
- [Knowledgebase](#)
- [FAQ](#)

or contact our customer support

Email: [admin@gruss-software.co.uk](mailto:admin@gruss-software.co.uk)

### Most popular pages

- [Welcome](#)
- [Menu Bar](#)
- [Logging In](#)
- [Info Bar](#)
- [Options](#)
- [Keyboard Functions](#)
- [Version 1.2.0.0](#)
- [Installation](#)
- [Log Current Prices](#)
- [Grid Interface](#)

# Introduction

Welcome to Betting Assistant by Gruss Software an alternative to using the standard Betfair website interface.

The software is a standalone program that connects your computer directly to Betfair's [API](#) server replacing the need to use a web browser to connect to Betfair.

Gruss Software are approved Betfair API Vendors meaning that the software is technically compliant and licensed with Betfair. Betting Assistant has evolved from a basic program to its current feature packed version many of the ideas coming from user's suggestions which will continue to be the way forward.

Betting Assistant provides you with the ability to place bets in a number of different ways that would not be possible using the Betfair website.

Please be aware that this program makes no claims to make you money, there simply is no way to 'get rich quick' through gambling.

If you can't afford to lose then don't gamble.

It's important that you understand that Betting Assistant is just a tool that can aid you in applying different betting strategies and placing bets very efficiently.

We would encourage you to start off with small stakes until you become more experienced.

You are urged to familiarise yourself with the program's interface, settings and options before attempting to place bets in any way.

It would be quite easy to inadvertently click on an active part of the screen resulting in an undesired operation.

Please take a moment to read through the rest of the User Guide which will explain how to use all the features of the program.

[See also](#)

---

Home > Installation

## Installation

Articles in this section



[System Requirements](#)



[Installing from the Internet](#)

### See also

[Welcome](#)  
[Betting Assistant Features](#)  
[Version History](#)  
[Betfair Charges](#)  
[FAQ](#)  
[Definitions](#)  
[Subscription](#)

Home > Installation > System Requirements

## System Requirements

**Supported Operating Systems:** Windows 10, Windows Server 2012

**Processor:** 1 GHz Pentium processor or equivalent

**Memory:** 2GB minimum (4GB recommended)

**Disk Space Requirements:** 80MB

**Screen Resolution:** 1024x768 (minimum)

**Prerequisites:** A funded Betfair Account

### See also

[Installing from the Internet](#)

Home > Installation > Installing from the Internet

## Installing from the Internet

To download Betting Assistant, please go to [www.gruss-software.co.uk/downloads.asp](http://www.gruss-software.co.uk/downloads.asp) click on the "Download Now" button.

Follow the instructions as they appear to complete the installation.

Your free 30 day trial should be automatically allocated, so once installed simply log in using your Betfair Username and Password.



**See also**

[System Requirements](#)

Home > Betting Assistant Features

## Betting Assistant Features

Articles in this section



[Logging In](#)



[Profiles](#)



[Menu Bar](#)



[Info Bar](#)



[Opening Markets](#)



[Keyboard Functions](#)



[Betting Options](#)



[Program Options](#)



[Grid Interface](#)



[Ladder Interface](#)



[Bets Manager](#)



[Excel Triggered Betting](#)



[COM Interface](#)



[Charts](#)



[Market Notes](#)



[Live Scores](#)



[Dashboard](#)



[Screen Recording](#)



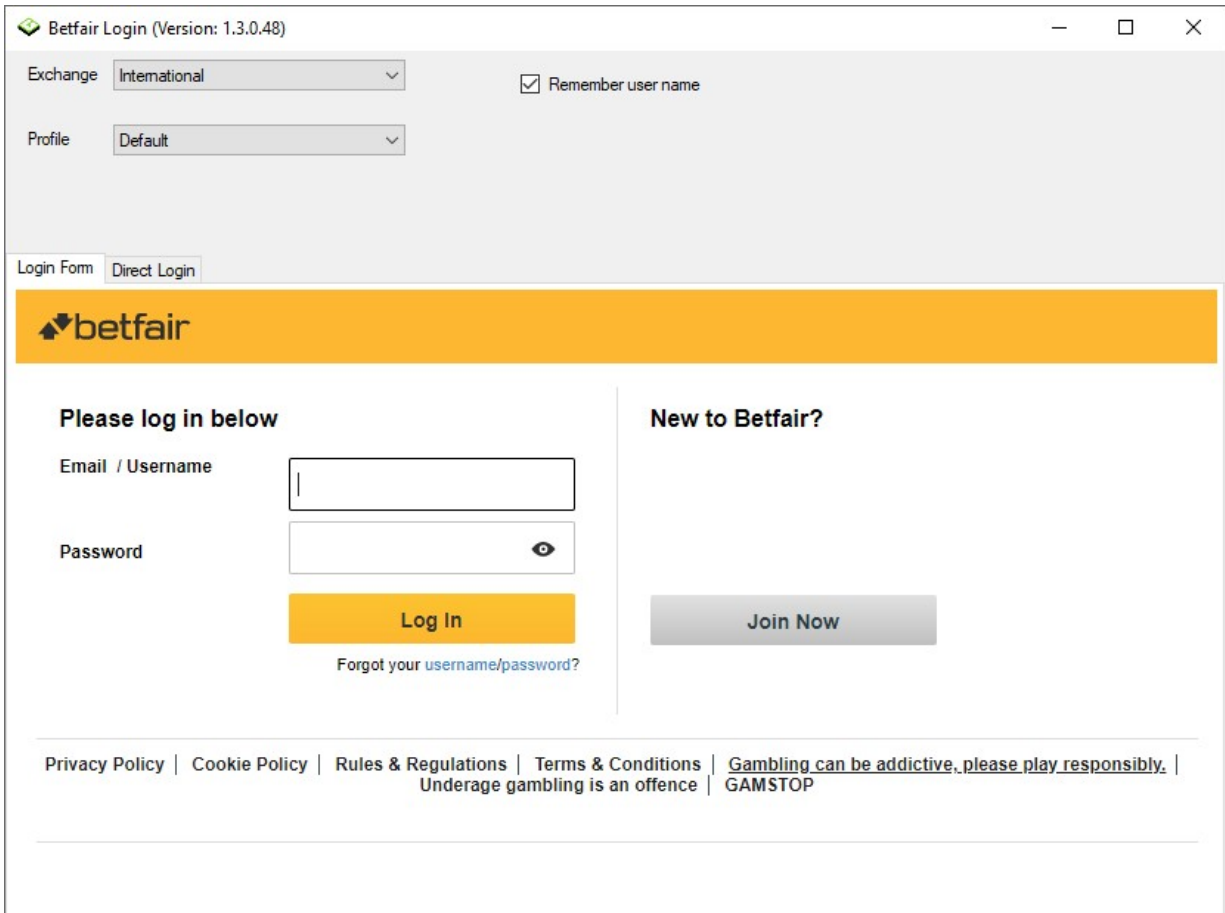
[P&L Statement](#)

### See also

- [Welcome](#)
- [Installation](#)
- [Version History](#)
- [Betfair Charges](#)
- [FAQ](#)
- [Definitions](#)
- [Subscription](#)

Home > Betting Assistant Features > Logging In

## Logging In



Change the "Exchange" dropdown box to Romanian or Swedish if you are from those countries before trying to log in.

Log in using your Betfair Username and Password.

If you use 2-step authentication then you will be prompted to enter the code after entering your Username and Password.

If you receive an error message then please contact [admin@gruss-software.co.uk](mailto:admin@gruss-software.co.uk)

Tick the box if you want Betting Assistant to remember your Username.

Please note that Betfair will not allow us to add an option to remember your password.  
You also have the option to choose which profile to use (please see [Profiles](#) for more information)

Additionally you can add a command line parameter to a program shortcut properties to auto load Excel quick link workbooks.  
Use the parameter `excelql` appended to the desktop shortcut, e.g. "C:\Program Files (x86)\Betting Assistant\Betting Assistant.exe" excelql  
Please note that this option will not work if you are using 2-step authentication.

If you are having a problem displaying the Betfair Login form then click on the "Direct Login" tab where you can enter your Username and Password.  
Please note that the direct login is not interactive and will not prompt you for the 2-step authentication code if you are using that option on your account.  
If you have 2-step authentication enabled then append the code to your password before clicking on the Log In button.

### See also

- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)

- Betting Options
- Program Options
- Grid Interface
- Ladder Interface
- Bets Manager
- Excel Triggered Betting
- COM Interface
- Charts
- Market Notes
- Live Scores
- Dashboard
- Screen Recording
- P&L Statement

Home > Betting Assistant Features > Profiles

## Profiles

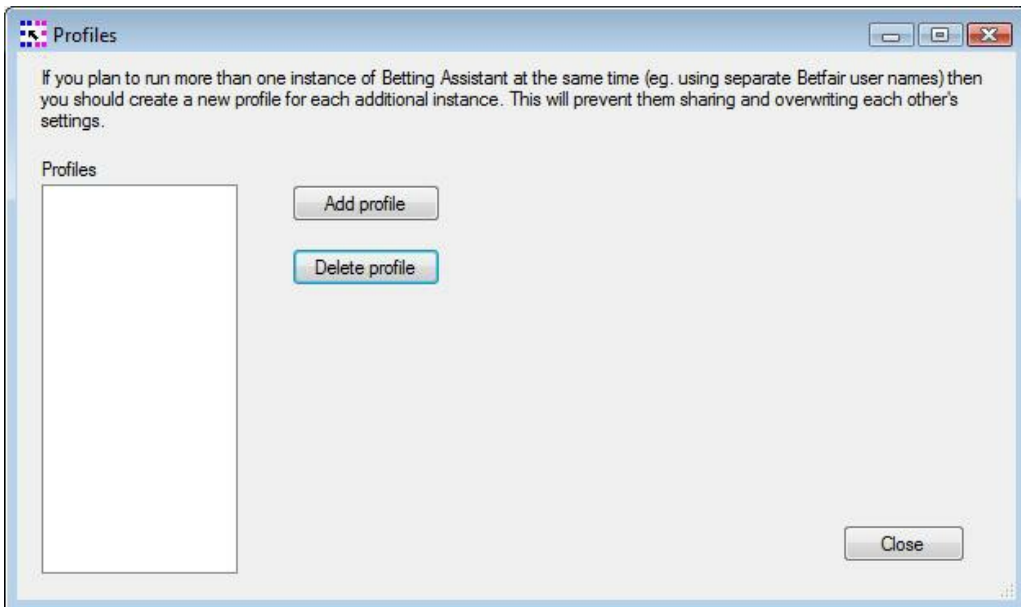
Profiles lets you run multiple instances of Betting Assistant at the same time on the same computer, if for example you have more than one Betfair Username and want to use both at the same time.

Please note that if you do have more than one Betfair account and want to use them with Betting Assistant then each account requires its own subscription.

By having separate profiles it ensures that each instance of the software has its own settings and preferences and that they don't interfere with each other.

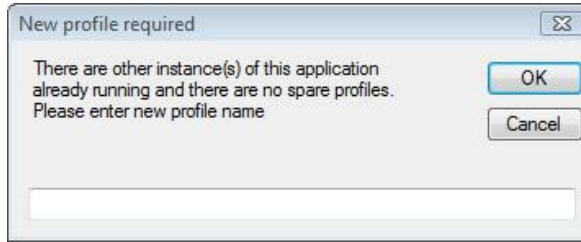
Or you may just want to have multiple profiles for different betting strategies as each profile remembers the preferences that have been chosen.

You can add and delete profiles by selecting Profiles from Options in the Menu Bar which opens a window as show in the image below.



When you first log in you will have the opportunity to select the profile to use.

However if you open another instance of Betting Assistant and there is no spare profile to select from then you will be prompted to create one as per the image right.

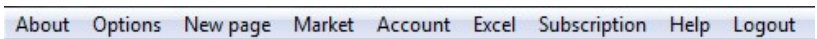


### See also

- [Logging In](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
- [COM Interface](#)
- [Charts](#)
- [Market Notes](#)
- [Live Scores](#)
- [Dashboard](#)
- [Screen Recording](#)
- [P&L Statement](#)

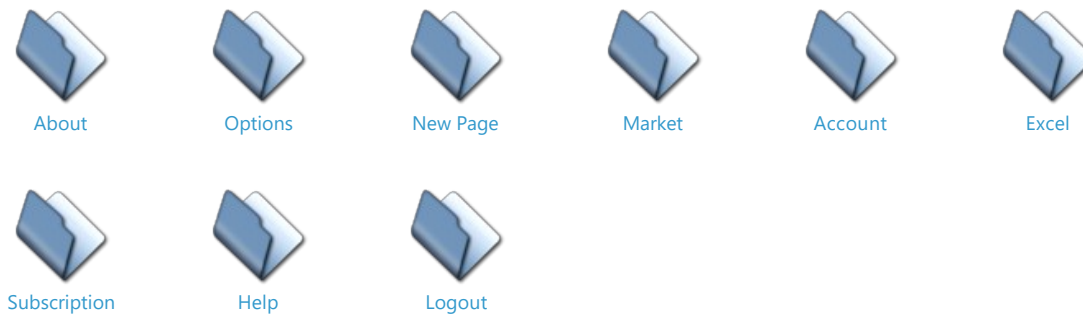
[Home](#) > [Betting Assistant Features](#) > [Menu Bar](#)

## Menu Bar



The menu bar is located at the top of the application screen as pictured above.

Click on a menu bar item to perform an action or reveal further options from a dropdown list.



### See also

- Logging In
- Profiles
- Info Bar
- Opening Markets
- Keyboard Functions
- Betting Options
- Program Options
- Grid Interface
- Ladder Interface
- Bets Manager
- Excel Triggered Betting
- COM Interface
- Charts
- Market Notes
- Live Scores
- Dashboard
- Screen Recording
- P&L Statement

Home > Betting Assistant Features > Menu Bar > About

## About

Opens a window which displays the application author and website link.

### See also

- Options
- New Page
- Market
- Account
- Excel
- Subscription
- Help
- Logout

Home > Betting Assistant Features > Menu Bar > Options

## Options

Menu Item	Description
Preferences	Opens the <a href="#">Preferences</a> window.
Colour Preferences	Opens the <a href="#">Colour Preferences</a> window.
Chart Preferences	Opens the <a href="#">Chart Preferences</a> window.
Performance Options	Opens the <a href="#">Performance Options</a> window.
Display Betting Options	Hides or displays the <a href="#">Betting Options</a> panel.
Display Bets Manager	Hides or displays the <a href="#">Bets Manager</a> panel.
Market Interface	Allows you to select between the standard <a href="#">Grid Interface</a> or the <a href="#">Ladder Interface</a> .
Verbose Diagnostic Log	For diagnosing and solving problems and should only be used if instructed to by Gruss Admin.
Log Excel Diagnostic Log	For diagnosing and solving problems associated with Excel Triggered Betting and should only be used if instructed to by Gruss Admin.

Restore Standard Grid Column Layout	Because you have the ability to alter the order and width of the columns in the Market Grid, this option allows you to restore the grid to its default settings.
Profiles	Opens the <a href="#">Profiles</a> window.
Custom Columns	Opens the <a href="#">Custom Columns</a> window.
Reset Place Bet Popup Position	Resets the position of the bet verify window to its default location. This may be necessary if you have previously being using Betting Assistant in a multi-monitor setup and return to a single monitor setup.
Reset Ladder Popup Position	Resets the position of the Popup Ladder window to its default location. This may be necessary if you have previously being using Betting Assistant in a multi-monitor setup and return to a single monitor setup.
Restore Default Chart Position	Resets the position of the Chart window to its default location. This may be necessary if you have previously being using Betting Assistant in a multi-monitor setup and return to a single monitor setup.
Save Market Tree Diagnostic Data	Saves a copy of the Market Tree data as received from Betfair for diagnosing and solving problems associated with Market data. Should only be used if instructed to by Gruss Admin
Open Settings Folder	Opens the folder on your local hard drive where Betting Assistant stores settings for your Preferences. The file is called user.config and can be deleted to force Betting Assistant to reset to default preferences.

**See also**

- [About](#)
- [New Page](#)
- [Market](#)
- [Account](#)
- [Excel](#)
- [Subscription](#)
- [Help](#)
- [Logout](#)

Home > Betting Assistant Features > Menu Bar > New Page

## New Page

When you first open Betting Assistant the default setting is to have one page or tab open.

You can however have multiple pages open which allows you to have [multiple markets](#) open at the same time.

Click on New Page to open a new tab page.

Additional tab pages can be closed by clicking on the red cross on the tab.

**See also**

- [About](#)
- [Options](#)
- [Market](#)
- [Account](#)
- [Excel](#)
- [Subscription](#)
- [Help](#)
- [Logout](#)

Home > Betting Assistant Features > Menu Bar > Market

## Market

Menu Item	Description
Add To Quick Pick List	Here you can select pre-defined markets to add to the <a href="#">Quick Pick List</a> .
Clear Quick Pick List	Empties the Quick Pick List.
Auto Select Markets	Use the predefined options here to make Betting Assistant automatically select the next market in the Quick Pick List.
Hide Selections Over a Given Price	Use this option to hide selections in the Market Grid if their best back price is over your specified price.
Coupon Markets	Betting Assistant supports <a href="#">Coupon Views</a> , i.e. being able to view multiple markets in the same tab page. There are some pre-defined options here that you can use to create specific coupon views. You can also create your own coupon views by dragging markets from the Market Tree to the Market Grid or by using the <a href="#">Find Markets</a> option. Before selecting a Coupon to open you can set a start and end date/time to limit the amount of markets being opened by selecting the "Filter Markets By Time" option from the Coupon Markets Menu.
Horse Notes	Opens the <a href="#">Horse Notes</a> window.
Greyhound Notes	Opens the <a href="#">Greyhound Notes</a> window.
Market Overview Chart	Opens the <a href="#">Market Overview</a> Chart Window.
Tennis Scores	Opens the <a href="#">Tennis Scores</a> window.
Latest Horse Racing Results	Opens a window displaying latest horse racing results
Open Market by Id	Use this option to open a market from the Betfair Market ID
Export Polled API Orders To File	Use this option to export polled API order requests to a text file. For diagnosis purposes if requested by Gruss Admin.

### See also

[About](#)  
[Options](#)  
[New Page](#)  
[Account](#)  
[Excel](#)  
[Subscription](#)  
[Help](#)  
[Logout](#)

Home > Betting Assistant Features > Menu Bar > Account

## Account



Menu Item	Description
Show Balance	Opens a pop-up window displaying your current UK Wallet balance.
Balance Visible	Hides or shows your Betfair <a href="#">Account Balance</a> in the <a href="#">Info Bar</a> .
Commission Visible	Hides or shows your Betfair <a href="#">Commission</a> rate in the <a href="#">Info Bar</a> .
View Transaction Log	Opens a window displaying all the bets that have been placed in the current session of Betting Assistant. The list is cleared when you close Betting Assistant, although can be saved by changing the setting in Preferences.
Dashboard	Opens the <a href="#">Dashboard</a> Window.
P&L Statement	Opens the <a href="#">P&amp;L Statement</a> Window.

**See also**

- [About](#)
- [Options](#)
- [New Page](#)
- [Market](#)
- [Excel](#)
- [Subscription](#)
- [Help](#)
- [Logout](#)

Home > Betting Assistant Features > Menu Bar > Excel

## Excel

Menu Item	Description
Log Current Prices	Opens the <a href="#">Log Current Prices</a> window so that you can connect Betting Assistant to a Microsoft Excel spreadsheet.
Log Multiple Sheets Quick Link	Opens the <a href="#">Excel Quick Link</a> window.
View Excel Error Log	For diagnosing and solving problems related to Excel Triggered Betting and should only be used if instructed to by Gruss Admin.
Display Excel Link Activity	For diagnosing and solving problems related to linking Betting Assistant to Excel and should only be used if instructed to by Gruss Admin.

**See also**

- [About](#)
- [Options](#)
- [New Page](#)
- [Market](#)
- [Account](#)
- [Subscription](#)

[Help](#)  
[Logout](#)

[Home](#) > [Betting Assistant Features](#) > [Menu Bar](#) > [Subscription](#)

## Subscription

Opens up a window displaying information about your subscription.

Also displays your Customer Number which is unique to your Betfair Username.

### See also

[About](#)  
[Options](#)  
[New Page](#)  
[Market](#)  
[Account](#)  
[Excel](#)  
[Help](#)  
[Logout](#)

[Home](#) > [Betting Assistant Features](#) > [Menu Bar](#) > [Help](#)

## Help

Menu Item	Description
User Forum	Opens up a window displaying our <a href="#">User Forum</a> . The Forum is free to use and has lots of useful information from other users. If you want to post messages on the Forum then you will need to register using the link on the Forum.
User Guide	Opens up a window displaying this guide. This User Guide can also be downloaded in PDF format <a href="#">here</a> .
Betfair API Status	Opens the Betfair API Status webpage ( <a href="https://status.developer.betfair.com/">https://status.developer.betfair.com/</a> )

### See also

[About](#)  
[Options](#)  
[New Page](#)  
[Market](#)  
[Account](#)  
[Excel](#)  
[Subscription](#)  
[Logout](#)

[Home](#) > [Betting Assistant Features](#) > [Menu Bar](#) > [Logout](#)

## Logout

Logs you out and closes the application (also can be done by clicking on the red cross at the top right of the application window).

### See also

- About
- Options
- New Page
- Market
- Account
- Excel
- Subscription
- Help

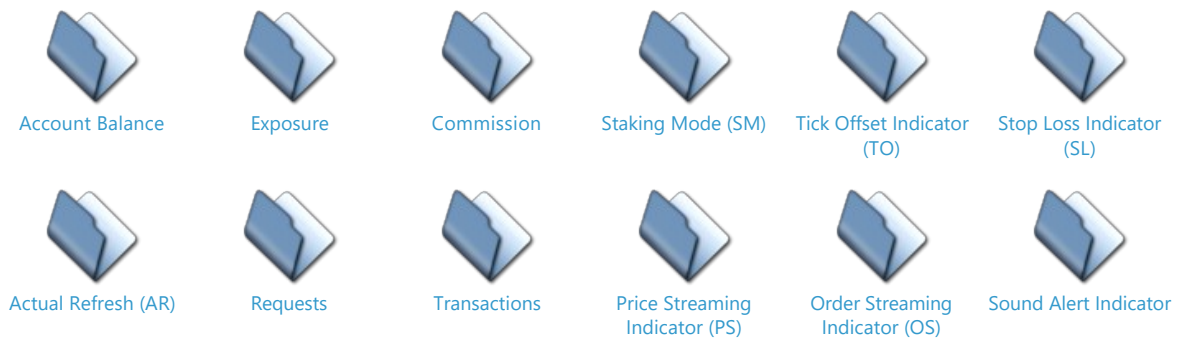
Home > Betting Assistant Features > Info Bar

## Info Bar



The Info bar is located just underneath the [Menu Bar](#) toward the top of the application screen.

The information it displays from left to right is as follows:-



### See also

- Logging In
- Profiles
- Menu Bar
- Opening Markets
- Keyboard Functions
- Betting Options
- Program Options
- Grid Interface
- Ladder Interface
- Bets Manager
- Excel Triggered Betting
- COM Interface
- Charts
- Market Notes
- Live Scores
- Dashboard

[Screen Recording](#)  
[P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Account Balance](#)

## Account Balance

The amount displayed is the available to bet balance i.e. current balance less current exposure, unless you have a green book on an express payout market where there may be a positive exposure.

The default balance that is shown when you first open Betting Assistant is your UK wallet.

If you navigate to an Australian market the software will automatically display your AUS wallet balance and exposure.

There is an option to display the balance from both wallets which you can set from Account in the Menu Bar where you can also choose not to display your account balance in the Info Bar.

### See also

[Exposure](#)  
[Commission](#)  
[Staking Mode \(SM\)](#)  
[Tick Offset Indicator \(TO\)](#)  
[Stop Loss Indicator \(SL\)](#)  
[Actual Refresh \(AR\)](#)  
[Requests](#)  
[Transactions](#)  
[Price Streaming Indicator \(PS\)](#)  
[Order Streaming Indicator \(OS\)](#)  
[Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Exposure](#)

## Exposure

The amount displayed is the exposure for the current wallet unless you have set the option to 'include all wallets in total' from the account menu.

### See also

[Account Balance](#)  
[Commission](#)  
[Staking Mode \(SM\)](#)  
[Tick Offset Indicator \(TO\)](#)  
[Stop Loss Indicator \(SL\)](#)  
[Actual Refresh \(AR\)](#)  
[Requests](#)  
[Transactions](#)  
[Price Streaming Indicator \(PS\)](#)  
[Order Streaming Indicator \(OS\)](#)  
[Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Commission](#)

# Commission

The amount displayed is your rate, i.e. the percentage charge you will pay to Betfair on your winnings.

See [Betfair Commission Charges](#).

## See also

- [Account Balance](#)
- [Exposure](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Staking Mode \(SM\)](#)

# Staking Mode (SM)

There are 3 Staking modes 2 of which affect how the software calculates the stake to be used when placing a lay bet.

The default staking mode when you first run Betting Assistant is 'Stake' meaning that when you place a lay bet the amount used will be the actual stake that you requested.

However you can click on this in the info bar and it will change to staking mode: liability and click again and it will change to staking mode: Payout.

Click once more to revert back to staking mode: stake

In liability mode when you place a lay bet the software adjusts the stake so that the liability you end up with is the amount you originally requested.

And in payout mode the stake is adjusted so that the liability is the amount that the backer will win if the selection wins i.e. the backers original stake plus your liability equals the amount you originally requested.

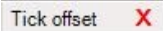
## See also


- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Tick Offset Indicator \(TO\)](#)

## Tick Offset Indicator (TO)

This shows you if you have [Tick Offset](#) feature enabled and allows you to quickly make adjustments.

If it is disabled you will see a red cross e.g. 

If it is enabled there will be a green tick and it will show how many ticks it is currently set to e.g. 

You can turn Tick Offset on or off by clicking on the cross or the tick and you can also increment the ticks by left clicking on the number and decrement the ticks by right clicking.

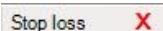
### See also

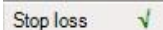
- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Stop Loss Indicator \(SL\)](#)

## Stop Loss Indicator (SL)

This shows you if you have [Stop Loss](#) feature enabled.

If it is disabled you will see a red cross e.g. 

If it is enabled there will be a green tick e.g. 

You can turn Stop Loss on or off by clicking on the cross or the tick.

### See also

- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Actual Refresh \(AR\)](#)

## Actual Refresh (AR)

This displays the actual [Refresh Rate](#) in milliseconds i.e. 1000ms = 1 second.

The figure in brackets denotes the time in milliseconds that it took to get a response from Betfair's API server but applies to polling only.

When using streaming the figure in brackets denotes the difference in milliseconds between the timestamped streaming data and the time on the PC being used to receive the streamed data.

It's important to keep your PC clock synced in order for the figure in brackets to be accurate although it should be noted that there is a reliance on the Betfair server clock being accurate.

### See also

- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

[Home](#) > [Betting Assistant Features](#) > [Info Bar](#) > [Requests](#)

## Requests

This displays the number of data requests per second that the software is currently making to Betfair's API server when using [Polling](#) for requesting price data.

Previously, you were only allowed to make a maximum of 20 requests per second with requests above 20 per second being subjected to a Data Request Charge.

With the introduction of API-NG (Betfair's new API), the Data Request Charge was scrapped.

There is still a restriction which is that you only allowed to make a maximum of 5 price refreshes per second per market.

So you no longer need to be concerned with this, the figure has been left in place for information only.

The figure in brackets displays the number of requests that have been made above the 20.

It is now safe to disable the throttling of excess requests which you can do in Preferences under [Throttling](#).

### See also

- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

Home > Betting Assistant Features > Info Bar > Transactions

## Transactions

This displays the number of transactions (bets) that have been made in the hour.

At the start of each new hour the counter is reset to 0.

If the number of transactions exceeds 5000 in any hour then each transaction above this limit will be subject to Betfair's [Transaction Charges](#).

Please be aware that the software will not throttle excess requests so you should manage this yourself.


### See also


- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)

Home > Betting Assistant Features > Info Bar > Price Streaming Indicator (PS)

## Price Streaming Indicator (PS)

This shows you if you have [Price Streaming](#) enabled and allows you to quickly turn it on or off.

If it is disabled you will see a red cross e.g. 

If it is enabled there will be a green tick e.g. 

You can turn it on or off by clicking on the cross or the tick.

### See also


- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Order Streaming Indicator \(OS\)](#)
- [Sound Alert Indicator](#)




Home > Betting Assistant Features > Info Bar > Order Streaming Indicator (OS)

## Order Streaming Indicator (OS)

This shows you if you have [Order Streaming](#) enabled and allows you to quickly turn it on or off.

If it is disabled you will see a red cross e.g. 

If it is enabled there will be a green tick e.g. 

You can turn it on or off by clicking on the cross or the tick.


### See also


- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Sound Alert Indicator](#)

Home > Betting Assistant Features > Info Bar > Sound Alert Indicator

## Sound Alert Indicator

The sound alert indicator allows you to decide whether [Sound Alerts](#) that are enabled in Preferences should play on the current tab page.

By default the alerts will play and the indicator icon displays  however there is an option in Sound alert Preferences to disable by default.

Click on the icon to disable sounds for that tab page, the icon will change to 

### See also

- [Account Balance](#)
- [Exposure](#)
- [Commission](#)
- [Staking Mode \(SM\)](#)
- [Tick Offset Indicator \(TO\)](#)
- [Stop Loss Indicator \(SL\)](#)
- [Actual Refresh \(AR\)](#)
- [Requests](#)
- [Transactions](#)
- [Price Streaming Indicator \(PS\)](#)
- [Order Streaming Indicator \(OS\)](#)

Home > Betting Assistant Features > Opening Markets

## Opening Markets

To open a market in the Grid Interface click on a market name from either the [Market Tree](#) or the [Quick Pick List](#) .



Markets Tree



Quick Pick List



Find Markets



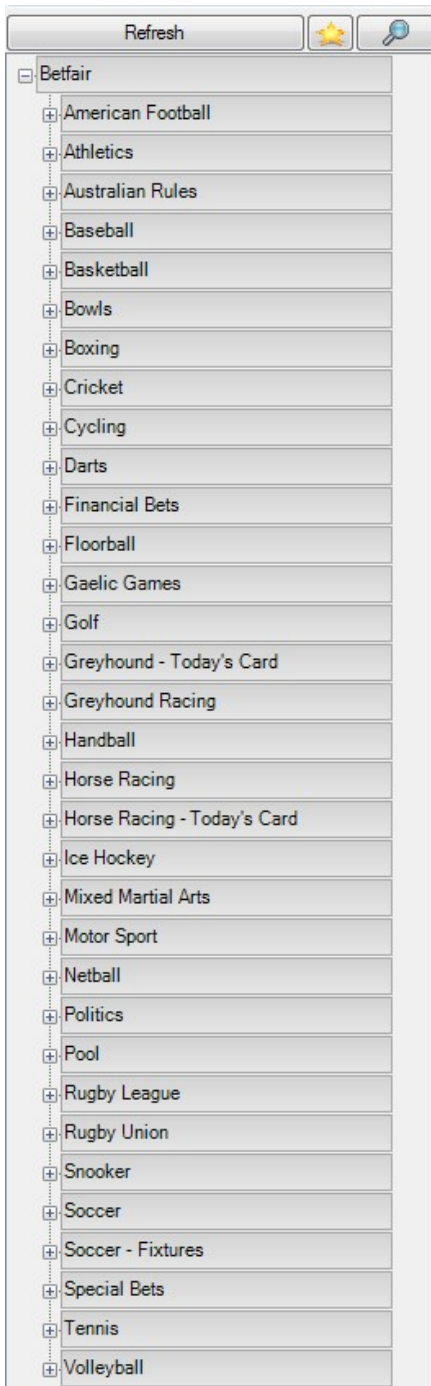
Multiple Markets

### See also

- [Logging In](#)
- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Keyboard Functions](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
- [COM Interface](#)
- [Charts](#)
- [Market Notes](#)
- [Live Scores](#)
- [Dashboard](#)
- [Screen Recording](#)
- [P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [Opening Markets](#) > [Markets Tree](#)

## Markets Tree



Once you have successfully logged in you should see the Markets Tree as per the image on the left.

Navigate through by clicking on the + to expand the tree and – to collapse it.

You can right click in the Markets Tree to open the selected market in a new page or add it to the current page to create a [Coupon View](#).

This enables you to have more than 1 market open at the same time.

You can also open a new page by selecting 'New Page' from the menu bar.

The Markets Tree window can be collapsed to the left of the screen by clicking on the – located at the top next to where its says "Markets". This allows more room for displaying the Market Grid.

Click on the magnifying glass image to search the tree for specific words. The tree will auto expand to reveal the findings with the words being highlighted in green.

Click on the "Favourites" star icon to set which markets you would like Betting Assistant to load when you log in. Untick "All Sports" and then tick those that are your favourites.

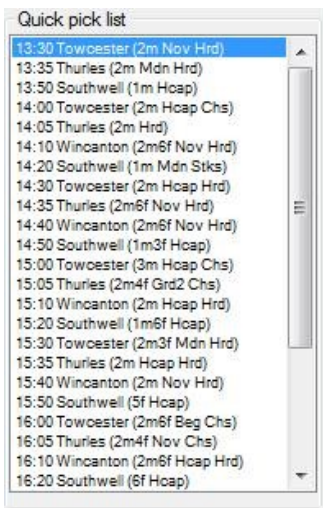
On Horse racing markets you can right click on a meeting name and add all 'Win' or all 'To be placed' markets for that venue to the Quick Pick List.

On sports where there are fixed market names you can add a [Custom Coupon](#) .

### See also

- [Quick Pick List](#)
- [Find Markets](#)
- [Multiple Markets](#)

## Quick Pick List



The Quick Pick List is a filtered list of markets from the main Markets Tree which provides a quick way of accessing markets.

There are a few ways in which you can add a market or markets to the quick pick window:-

From the Market Tree, select a market and then either right click or press 'Q' on the keyboard.

From the Market Tree, click on a market and before releasing the mouse drag to the Quick Pick List and then release the mouse button.

From the Menu Bar under 'Market' and then under 'Add to Quick Pick List' you will find a selection of pre-defined popular lists. Also you can create your own list by using the 'Search' option in the 'Add to Quick Pick List' menu.(see [Find Markets](#))

You can remove a market from the Quick Pick List by highlighting the specific market and then pressing delete on the keyboard.

You can delete a block of markets from the list by clicking on the first market that you wish delete whilst holding down the Ctrl key on your keyboard.

You should then see the market name highlighted with a green background.

You can highlight other markets similarly by continuing to hold down the Ctrl key and clicking on them one at a time.

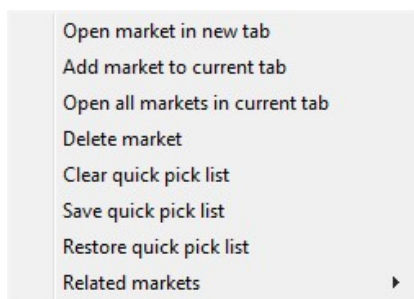
Or you can hold down the shift key and click on the bottom of the block and you should see all the markets in between go green.

Then right click anywhere where it is green and select "Delete market" option.

All the markets with the green background will then be deleted from the list.

Also from the dropdown menu you can clear the entire quick pick list.

Right clicking on the Quick Pick List will open a context menu as pictured below.



Additionally you can force the markets that you have in your list to auto select at specific times.

You set this option from the 'Market' dropdown menu on the Menu Bar.

The auto select feature has three options:-

1. Wait until scheduled off of preceding race.
2. Wait until actual off of preceding race (ie. Market suspended after scheduled off)

3. At specific time before off (in minutes)

See also

- Markets Tree
- Find Markets
- Multiple Markets

Home > Betting Assistant Features > Opening Markets > Find Markets

## Find Markets

You can search for markets to add to the [Quick Pick List](#) or to open as a [Coupon View](#).

To add to the Quick Pick List go to the Market Menu and the Search option is in the Add to Quick Pick List Sub Menu.

To open as a Coupon View again go the Market Menu and the Search option is in the Coupon Markets Sub Menu.

Whichever option you choose the following Window will open where you enter your search criteria.

Find Markets

Find markets containing

Excluding

Going In Play  Not Going In Play 6 markets found.

From Time

To Time

- 12:45 Norwich v Everton (Match Odds)
- 15:00 Man City v Swansea (Match Odds)
- 15:00 Sunderland v Watford (Match Odds)
- 15:00 West Ham v Stoke (Match Odds)
- 15:00 C Palace v Southampton (Match Odds)
- 17:30 Boumemouth v Man Utd (Match Odds)

Select All Cancel OK

You can then type in the "Find markets containing" box key words/phrases to find the markets that you are interested in using the plus key to separate your search criteria.

You can narrow the results by using the "Excluding" box.

You can also specify a From and To date and time.

If there are still some markets that you are not interested in then you can untick them before finally clicking on the OK button to add them to the Quick Pick List or open as a Coupon View.

### See also

[Markets Tree](#)  
[Quick Pick List](#)  
[Multiple Markets](#)

[Home](#) > [Betting Assistant Features](#) > [Opening Markets](#) > [Multiple Markets](#)

## Multiple Markets

There are 2 ways of having multiple markets open in Betting Assistant.

You can either open [Multiple Tab Pages](#) or open the markets in a [Coupon View](#) in the same tab page.

### See also

[Markets Tree](#)  
[Quick Pick List](#)  
[Find Markets](#)

[Home](#) > [Betting Assistant Features](#) > [Opening Markets](#) > [Multiple Markets](#) > [Multiple Tab Pages](#)

## Multiple Tab Pages

The screenshot displays the Betfair Betting Assistant interface with three open tabs: 'Ayr 15th Sep 13:50 6f Mdn Stks', 'List 15th Sep 14:25 1m Mdn', and 'Sibir v Torpedo Vladimir 12:00 Match Odds (8)'. The 'Ayr 15th Sep' tab is active, showing a 'Quick pick list' on the left with various race events. The main area features a 'Betting options' panel with settings like 'Verify bets', 'Keep In Play', and 'Trading mode'. Below this is a 'Markets' section with a 'Ladder interface' and a 'Cancel all bets' button. The central part of the screen shows a market grid for 'Ayr 15th Sep - 13:50 6f Mdn Stks' with columns for 'Selection name', 'Dutch', and 'WOM'. The grid lists several horses with their respective odds and stakes.

	Selection name	Dutch	WOM
1	Farang Kondiew	6	1.6 £260 2.72 £50
3	One Kool Dude	2	2.5 £150 5 £29
7	Lady Gibraltar	3	3.3 £376 5.2 £51
8	Mistress Of Rome	5	2.9 £190 8.2 £20
6	Stepharlie	1	1.8 £31 9.2 £7
5	Red Shimmer	4	1.4 £6 26 £5
10	Takealookatmenow	9	0 55 £7
2	George Fenton (NR)	10	0
9	Madam Bonny	7	1.4 £5 110 £2

To open multiple tab pages, as pictured above, you can either click on "New page" from the Menu Bar which will open a new blank page or you can right click on a market in the Market Tree and select "Open market in new tab".

Each new tab page that you open will appear just above the Betting Options panel.

The market name will be shown on the tab along with an icon for displaying Betfair market information and a cross for closing the tab page.

Each page is self contained and has its own Quick Pick List and Betting Options.

Each grid that is open in the various tab pages can be linked to a separate Excel Worksheet in separate Workbooks or in the same Workbook.

If a market that you have open on a tab page that you are not currently viewing is in play then the text of that tab will be green and should a market be suspended or closed then the tab background will turn red.

[See also](#)

[Coupon View](#)

## Coupon View



Ladder interface **49:37:11** 5 10 20 5 10 20 Close all positions

Cancel all bets Cancel all bets (All markets) 0.5 2 4 4.5 2 3 Sort order Not sorted

£9,992.37

(3) (1) Aston Villa v Newcastle - 15:00 Match Odds (last updated: 13:22:50:267)

Selection name	Dutch	WOM	100.90 %	99.31%	Back Stake	Lay Stake	Profit	Level Profit	Last Price	Total Matched		
Aston Villa	2.2 £845	1.96 £335	1.97 £329	1.98 £17	1.99 £204	2 £646	2.02 £676	2	2	0.00	1.99	7,771.87
Newcastle	1.4 £261	4.3 £193	4.4 £439	4.5 £351	4.7 £95	4.8 £527	4.9 £100	2	2	0.00	4.50	909.05
The Draw	1.1 £119	3.45 £6	3.5 £406	3.55 £703	3.6 £61	3.65 £186	3.7 £749	2	2	0.00	3.55	1,311.45

(3) (1) Aston Villa v Newcastle - 15:00 Half Time (last updated: 13:22:50:752)

Selection name	Dutch	WOM	105.77 %	94.95%	Back Stake	Lay Stake	Profit	Level Profit	Last Price	Total Matched		
Aston Villa (HT)	1.0 £3	2.5 £89	2.54 £239	2.56 £90	2.88 £50	2.9 £239	3.05 £126	2	2	0.00	0.00	0.00
Newcastle (HT)	1.4 £65	4.3 £52	4.6 £104	4.8 £55	5.6 £115	6.6 £24	6.8 £7	2	2	0.00	0.00	0.00
The Draw (HT)	1.0 £2	2.1 £69	2.16 £314	2.18 £22	2.36 £94	2.46 £188	2.48 £125	2	2	0.00	2.20	86.24

(2) (1) Aston Villa v Newcastle - 15:00 Over/Under 2.5 goals (last updated: 13:22:50:587)

Selection name	Dutch	WOM	101.32 %	98.84%	Back Stake	Lay Stake	Profit	Level Profit	Last Price	Total Matched		
Under 2.5 Goals	1.8 £620	1.91 £889	1.92 £288	1.93 £268	1.97 £47	1.98 £351	1.99 £427	2	2	0.00	1.97	1,495.33
Over 2.5 Goals	1.8 £790	1.58 £24	2 £120	2.02 £811	2.08 £248	2.1 £1483	2.36 £14	2	2	0.00	2.02	436.17

A Coupon View in Betting Assistant is when you have multiple markets open in the same tab page as per the example image above.

There are some pre-defined Coupon Views available to select from the Market drop down on the Menu Bar or you can create your own Coupon View by using the [Find Markets](#) feature.

There is also an option to select a coupon view showing all the markets where you currently have active bets.

Otherwise you can create your own view by firstly selecting a market from the Market Tree or Quick Pick List and then by right clicking on another market on the Market Tree and dragging it to the grid.

Additionally you can right click on the Quick Pick List and select "Open all markets in current tab" to create a Coupon View of all the markets in your Quick Pick List.

You can remove individual markets from the Coupon View by clicking on the red cross on the market title bar.

There is also an option to open all markets as a Coupon View where you have unsettled bets by selecting "My Active Markets" from the Menu.

[See also](#)

[Multiple Tab Pages](#)

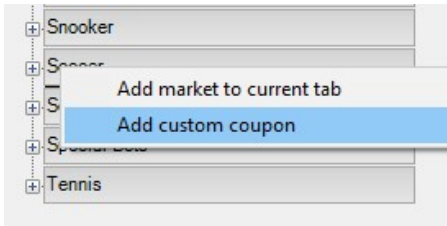
## Custom Coupon



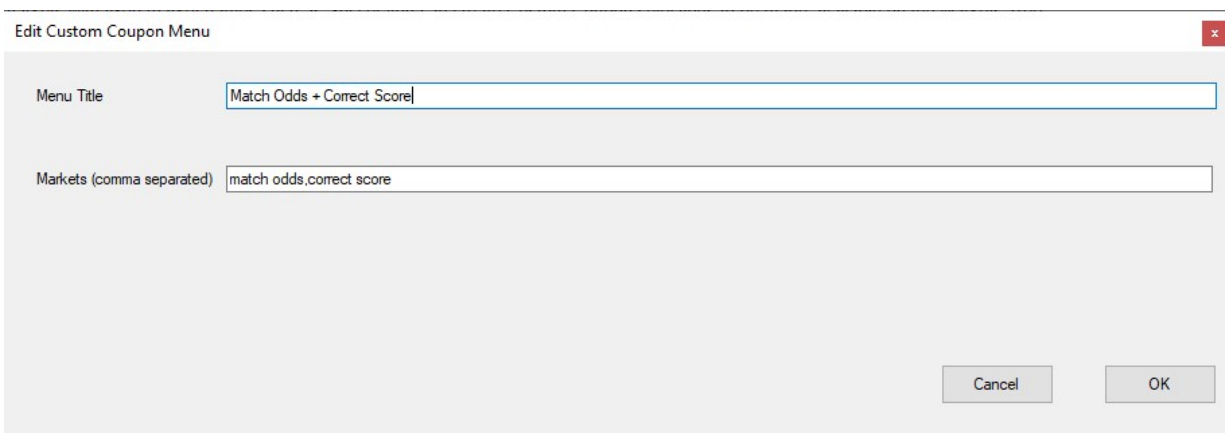
On sports where there are related markets with fixed market names such as Soccer you can create Custom Coupon selections to be made available on the Markets Tree.

For example if you want to open a Coupon of Match Odds and Correct Score for a soccer match, you can create a Custom Coupon option so that you can quickly open those markets in a coupon view.

Right click on the 'Soccer' node or 'Soccer - Fixtures' node on the Markets Tree and select 'Add Custom coupon' as in the image below:-



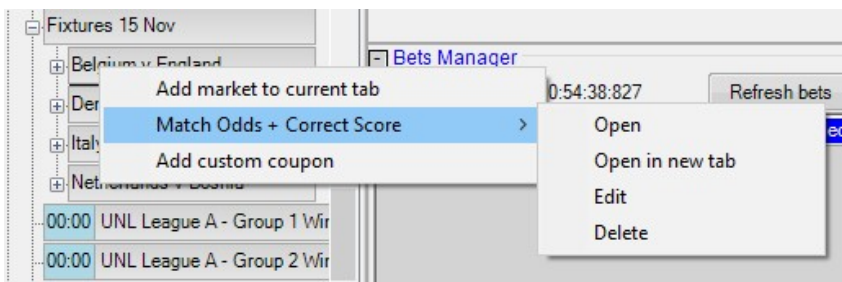
Then create your Custom Coupon in the 'Edit Custom Coupon' window:-



Give the Custom Coupon a Menu Title which will then appear in the Markets Tree and add the market names separated by a comma.

Then you can right click on a soccer match and open that coupon and all the markets that you have pre-selected will open in a Coupon View (assuming that Betfair have made those markets available for the selected match).

You can also edit and delete the Custom Coupon from the right click menu.



### See also







## Keyboard Functions

The following actions can be performed using your keyboard instead of mouse clicks.



Some of the hot keys require enabling in Preferences, see [Hot Key Options](#)

The hot keys are categorised as follow:-






### Global

-  **F3** Press F3 to cancel all unmatched bets for the selected market.
-  **F4** Press F4 to toggle Cross Matching calculation.
-  **F11** Press F11 to toggle Tick Offset on and off.
-  **F12** Press F12 to toggle Stop Loss on and off.
-  **CTRL** You can hold down the control key to override [Verify Bets](#) if you have that feature ticked.
-  **R** Press R to start / stop [Screen Recording](#) function.

### Quick Pick List

-  **DEL** Press the delete key to remove the selected market from the [Quick Pick List](#) .
-  **Q** Press Q to add the selected market to the [Quick Pick List](#) .

### Grid Interface

-  **Space** Press the space bar to toggle [Override Odds](#) on and off.
-  **Alt** Press the Alt key to [Reverse](#) the odds
-  **Z** Press Z to cancel all back bets
-  **X** Press X to cancel all lay bets
-  **↑** Use the up / down arrows to navigate between markets when viewing multiple markets in single tab page.



Use the Page Up / Page Down keys to navigate the markets a page at a time when viewing multiple markets in a single tab page



Press the delete key to remove the selected market from the Grid when you have multiple markets open in a single tab page.



Select the stake to use in the Back Stake column in the Grid where the key matches the position of the pre-set Grid.



Hold down the Ctrl key to use the same keys to select the Lay Stake.



## Ladder Interface

(requires the mouse pointer to be over the ladder)



Press X to cancel all back bets on the ladder.



Press Z to cancel all lay bets on the ladder.



Press C to close position to a level profit (equivalent to clicking on the level profit button on the ladder).



Select the stake to use on the Ladder where the key matches the position of the stake button.



Press M to centre all ladders.



Press F to sort ladders (favourite first)

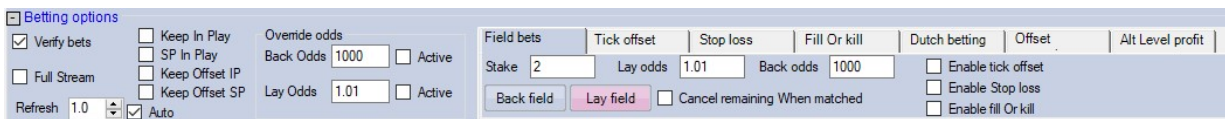
[See also](#)

[Logging In](#)

- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
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Home > Betting Assistant Features > Betting Options

## Betting Options



At the top part of the application screen are the betting options, which you can choose to have displayed or not.

The display option can be found in the dropdown menu bar under 'Options' and you can also click on the dash in top left corner of the Options panel.

### See also

- [Logging In](#)
- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
- [COM Interface](#)
- [Charts](#)
- [Market Notes](#)
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- [Screen Recording](#)
- [P&L Statement](#)

Home > Betting Assistant Features > Betting Options > Verify Bets

## Verify Bets

Tick this box if you want to confirm your bets before they are submitted.

Otherwise untick 'Verify Bets' to submit your bet in a single click.

With the option unticked:-

- In the Grid Interface the software will use the odds that you click on and the stake from the adjacent back or lay stake columns.
- On the Ladder Interface the stake used will be the one that has the solid red background at the bottom of the Ladder.

### See also

[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Refresh Rate](#)  
[Override Odds](#)  
[Field Bets](#)  
[Tick Offset](#)  
[Stop Loss](#)  
[Fill or Kill](#)  
[Dutch Betting](#)  
[Offset Requests](#)  
[Alt Level Profit](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Keep In Play](#)

## Keep In Play

'Keep In Play' refers to Betfair's [Keep Bet](#) facility.

This is a global option available for markets that are turned in play, so if you have the option ticked unmatched bets will be kept when the market turns in play whereas normally they would be cancelled.

If you are betting on a soccer market then note that as long as the 'Keep In Play' bet is submitted before 'In Play' the unmatched bet will survive all subsequent suspensions during the game, however once the market is 'In Play' and you submit a bet using 'Keep In Play' it has no effect and unmatched bets will be cancelled on any suspension.

Please note when a non-runner is removed from a horse racing market it is Betfair's policy to cancel unmatched offers to lay all other horses in the market if the non-runner has a reduction factor of 2.5% or greater for win markets, or 4.0% or greater for place markets.

In these circumstances offers to lay a horse with the 'Keep In Play' option selected will not be cancelled.

Instead the lay odds offered or requested in place markets will be reduced in proportion with the reduction factors of any non-runner(s) and the same will apply in win markets providing the relevant non-runner has a reduction factor of at least 2.5%.

Please also note that for horse racing markets reduction factors are not applied to 'keep In Play' bets which are matched in-play.

In the event of a late withdrawal, Betfair reserves the right to remove the runner after completion of the race.

In this case any 'keep In Play' bet placed before the off and matched in-play will remain at the original selected price and will not be adjusted or cancelled as would be the case if the non-runner were removed pre-race.

See also [SP In Play](#)

### See also

- Verify Bets
- SP In Play
- Keep Offset IP
- Keep Offset SP
- Full Stream
- Refresh Rate
- Override Odds
- Field Bets
- Tick Offset
- Stop Loss
- Fill or Kill
- Dutch Betting
- Offset Requests
- Alt Level Profit

Home > Betting Assistant Features > Betting Options > SP In Play

## SP In Play

'SP In Play' works in the same way as [Keep In Play](#) except that the unmatched bet's odds will be converted to Betfair SP price rather than the original odds that were used when the bet was initially placed.

Please note that if your SP bet is a lay bet then your bet must have a minimum liability of 10 GBP or the equivalent in other currencies for it to be accepted by Betfair.

To read more about Betfair SP please see [http://promo.betfair.com/betfairsp/FAQs\\_theBasics.html](http://promo.betfair.com/betfairsp/FAQs_theBasics.html)

### See also

- Verify Bets
- Keep In Play
- Keep Offset IP
- Keep Offset SP
- Full Stream
- Refresh Rate
- Override Odds
- Field Bets
- Tick Offset
- Stop Loss
- Fill or Kill
- Dutch Betting
- Offset Requests
- Alt Level Profit

Home > Betting Assistant Features > Betting Options > Keep Offset IP

## Keep Offset IP

This option works in the same way as [Keep In Play](#) but only applies to unmatched offset bets, i.e. an offset bet that has been automatically submitted from either the [Tick Offset](#) or [Stop Loss](#) feature.

### See also

- Verify Bets
- Keep In Play
- SP In Play
- Keep Offset SP

- [Full Stream](#)
- [Refresh Rate](#)
- [Override Odds](#)
- [Field Bets](#)
- [Tick Offset](#)
- [Stop Loss](#)
- [Fill or Kill](#)
- [Dutch Betting](#)
- [Offset Requests](#)
- [Alt Level Profit](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Keep Offset SP](#)

## Keep Offset SP

This option works in the same way as [SP In Play](#) but only applies to unmatched offset bets, i.e. an offset bet that has been automatically submitted from either the [Tick Offset](#) or [Stop Loss](#) feature.

### See also

- [Verify Bets](#)
- [Keep In Play](#)
- [SP In Play](#)
- [Keep Offset IP](#)
- [Full Stream](#)
- [Refresh Rate](#)
- [Override Odds](#)
- [Field Bets](#)
- [Tick Offset](#)
- [Stop Loss](#)
- [Fill or Kill](#)
- [Dutch Betting](#)
- [Offset Requests](#)
- [Alt Level Profit](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Full Stream](#)

## Full Stream

See [Price Streaming](#)

### See also

- [Verify Bets](#)
- [Keep In Play](#)
- [SP In Play](#)
- [Keep Offset IP](#)
- [Keep Offset SP](#)
- [Refresh Rate](#)
- [Override Odds](#)
- [Field Bets](#)
- [Tick Offset](#)
- [Stop Loss](#)
- [Fill or Kill](#)
- [Dutch Betting](#)
- [Offset Requests](#)

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[Alt Level Profit](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Refresh Rate](#)

## Refresh Rate

There are 2 methods for getting the price and bet orders updated in Betting Assistant.

The traditional method is to request (otherwise known as [Polling](#)) new price and bet data from the API server at specific timed intervals.

The new recommended method is [Price Streaming](#) and [Order Streaming](#) which allows the software to subscribe to a market and then the prices and bet orders are automatically sent to the software as and when they change.

Next to Refresh you will see a tick box labelled "Auto" which you can untick if you require Betting Assistant to stop requesting data for a period of time and this applies to polling and streaming.

### See also

[Verify Bets](#)  
[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Override Odds](#)  
[Field Bets](#)  
[Tick Offset](#)  
[Stop Loss](#)  
[Fill or Kill](#)  
[Dutch Betting](#)  
[Offset Requests](#)  
[Alt Level Profit](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Refresh Rate](#) > [Polling Prices](#)

## Polling Prices

Use the refresh rate to set how often Betting Assistant requests updated prices from Betfair's API server.

The rate is shown in seconds and the minimum setting is 0.2 seconds i.e. 5 times per second.

Please note that it may not be possible to consistently maintain the very fast refresh rates as outside factors may hold up requests, e.g. poor internet connection, faulty modem, ISP traffic shaping.

The Betfair API itself may become unresponsive which will cause Betting Assistant to appear to be less responsive or even appear to freeze.

The actual rate being achieved is displayed in the [Info Bar](#)

Clicking on the figure in the Info Bar will open a chart showing the response times as per the example image below:-





The default chart shows the last minute of response times in milliseconds.

You can drag the horizontal slider on the scroll bar to see previous minutes up to the point where the market was opened.

The software will record up to a maximum of 12,000 API calls per open tab page.

Please note that it's not unusual to see some spikes in the response times as that is simply the nature of the internet.

The dark blue line represents the actual refresh time whilst the black line represents the response time of the API call. The pale blue line represents the response time of the API call including failed timed out calls.

You can right click on this chart and export the chart data to a file.

### See also

[Price Streaming](#)  
[Order Streaming](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Refresh Rate](#) > [Price Streaming](#)

## Price Streaming

With Price Streaming turned on the software will ask the Betfair API server to send the price data as and when it changes for the markets that you have open.

The Stream data is cached and prices updated in the software display at the refresh rate that you have set.

However, there is an option to use "Full Stream" which can be selected from Betting Options.

When Full Stream is on the software will not use the refresh rate but instead will update the prices on screen as and when they change in the stream.

So when you have Full Stream on and the market is not very active there may be seconds or even minutes between refreshes if nothing has changed, but conversely if the market is very active such as an in play horse race then you will see the prices updating rapidly even more quickly than is possible using the traditional polling method.

In General Preferences there is an option to set Full Stream on by default which applies when the software is opened.

If you want to use "Full Stream" but find that the prices update too quickly in the display in fast moving markets then there is a setting in [Throttling Options](#) called 'conflation' where you can set a time period in ms to aggregate the incoming data.

If the connection to Price Streaming is lost the PS indicator in the Info Bar will turn red. The software will try to reconnect after 5 seconds during which time the software will attempt to poll for the prices.

### See also

[Polling Prices](#)  
[Order Streaming](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Refresh Rate](#) > [Order Streaming](#)

## Order Streaming

This works in the same way as [Price Streaming](#) except it is for your orders (bet requests).

So as soon as there has been a change in your bet e.g. unmatched to matched then the software will pick it up from the Order Stream.

If the connection to Order Streaming is lost the OS indicator in the Info Bar will turn red. The software will try to reconnect after 5 seconds during which time the software will attempt to poll for the bet orders.

### See also

[Polling Prices](#)  
[Price Streaming](#)

[Home](#) > [Betting Assistant Features](#) > [Betting Options](#) > [Override Odds](#)

## Override Odds



Override odds	
Back Odds	<input type="text" value="1000"/> <input type="checkbox"/> Active
Lay Odds	<input type="text" value="1.01"/> <input type="checkbox"/> Active

Tick this and the back odds and lay odds on the left hand side of the betting options will be used instead of the displayed odds.

Example: set back odds to 1.01, tick override odds and use in a fast moving in play market such as horse racing to ensure you get matched at whatever price is available because of Betfair's "Best Execution", as the requested odds will be 1.01 (not suggesting this as a strategy though!)

### See also

[Verify Bets](#)  
[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Refresh Rate](#)  
[Field Bets](#)  
[Tick Offset](#)  
[Stop Loss](#)  
[Fill or Kill](#)  
[Dutch Betting](#)  
[Offset Requests](#)  
[Alt Level Profit](#)

Home > Betting Assistant Features > Betting Options > Field Bets

## Field Bets

Field bets	Tick offset	Stop loss	Fill or kill	Dutch betting	Offset requests	Alt level profit
Stake 2	Lay odds 1.01	Back odds 1000	<input type="checkbox"/> Enable tick offset	<input type="checkbox"/> Enable stop loss	<input type="checkbox"/> Enable fill or kill	
<input type="button" value="Back field"/>	<input type="button" value="Lay field"/>	<input type="checkbox"/> Cancel remaining when matched				

Using this option you can back or lay the entire selected market using the odds set in the lay odds/back odds boxes using the stake that is in the Stake box.

Please note that the bets are submitted straight away, i.e. Betting Assistant doesn't wait for the odds to be reached and therefore if you request odds that are worse than currently being offered then you will get matched straight away at the better odds.

If you only want to be matched at specific odds that are worse than currently being offered, e.g. you are looking to back at very low odds when the odds have come down then you would need to set up a conditional bet either using the [Conditional Bets](#) feature or via [Excel Triggered Betting](#) .

If you have 'Cancel remaining when matched' checked then as soon as a selection gets matched all the other bets that were placed as part of the back/lay field option will be cancelled.

Please note that if you use this option you must keep the market open so that Betting Assistant can monitor for when a bet is matched and then cancel the remaining.

If you need to move to a different market after setting this option then you need to use Betting Assistant's Multiple Markets capabilities.

This will not affect any other bets that you may already have on the market.

If you have other global settings ticked, such as Tick Offset, Stop Loss or Fill or Kill then these will not be used when using Field Bets unless you have ticked the appropriate box on the right hand side of the Field Bets tab window.

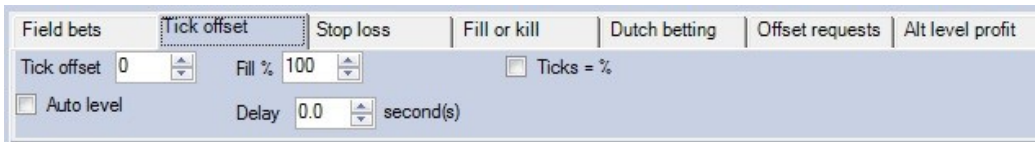
### See also

[Verify Bets](#)  
[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Refresh Rate](#)  
[Override Odds](#)  
[Tick Offset](#)  
[Stop Loss](#)

[Fill or Kill](#)  
[Dutch Betting](#)  
[Offset Requests](#)  
[Alt Level Profit](#)

Home > Betting Assistant Features > Betting Options > Tick Offset

## Tick Offset



Tick Offset is a global option meaning that whilst it is enabled it will be applied to all bets that are placed either from the Grid interface or the Ladder interface.

If you only want Tick Offset applied to certain bets then set a [Custom Column](#) where you can include Tick Offset separately.

Using this option, i.e. the tick offset value is not zero, when you place a bet and once it is matched then an opposite bet is triggered at lower or higher odds depending on whether your initial bet was back or lay.

So for example, you initially back a selection at odds of 4.0, a tick offset of 1 would trigger a lay bet at 3.95 being the next lower odds that are valid and a tick offset of 2 would trigger a lay bet at 3.9 and so on.

If the initial bet is partially matched then the offset bet is placed immediately using the same stake as the matched part.

The remainder of the initial bet is left in the queue and if it gets matched the offset bet is fired again using the same stake as what has just been matched.

This process will continue up to the Fill % that you have set in the Tick Offset Options.

So once the Fill % of matched bets is met any remaining unmatched portion will not trigger an offset bet if subsequently matched.

If you tick the box 'Ticks = %' then the offset bet that gets placed will be x percent higher or lower where x is the value that you have set in the Tick Offset box.

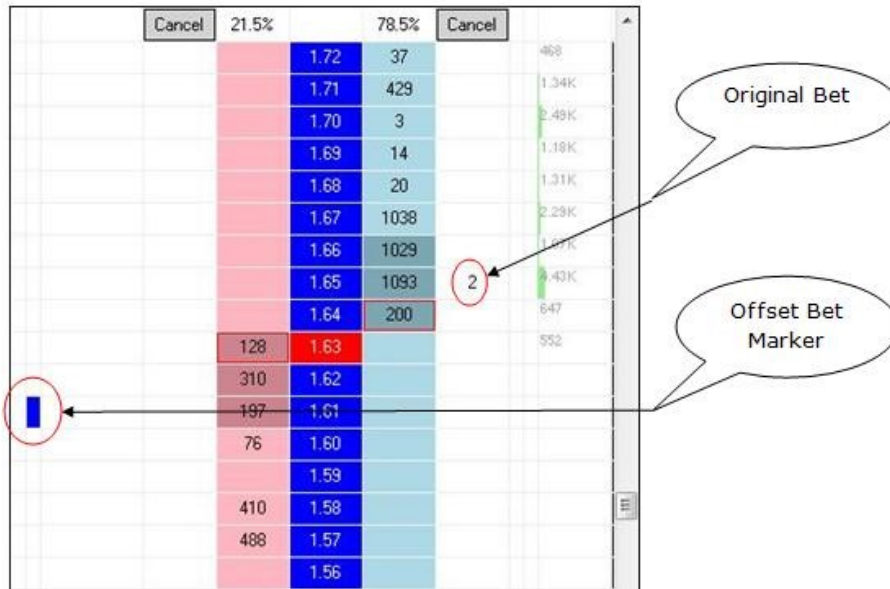
So for example, you initially back a selection at odds of 3.0, a tick offset of 50 would trigger a lay bet at 2.0 being 50% lower odds.

The Auto Level automatically levels the profit across all selections on each offset bet.

For example: Back £5 @ 4.6, lay £5.11 @ 4.5, locking in 11 pence (Lay stake = (Back Odds / Lay Odds) X Back Stake).

If you put a value in the Delay box then when your initial bet is matched the offset bet will be delayed by the number of seconds indicated.

If you are using the Ladder Interface, once your initial bet has been placed and is still unmatched there will be a marker on the ladder to show where the offset bet will be placed (see image below). The marker can be dragged up or down the ladder to change the requested odds of the offset bet.



See also

- Verify Bets
- Keep In Play
- SP In Play
- Keep Offset IP
- Keep Offset SP
- Full Stream
- Refresh Rate
- Override Odds
- Field Bets
- Stop Loss
- Fill or Kill
- Dutch Betting
- Offset Requests
- Alt Level Profit

Home > Betting Assistant Features > Betting Options > Stop Loss

## Stop Loss

The screenshot shows the 'Stop loss' settings panel. It includes options for 'Enabled', 'Offset ticks', 'Ticks = %', 'Odds', 'Sliding', 'Level loss', 'Cancel in play', 'Chase if unmatched', 'Chase delay', and a 'Cancel stop loss' button.

Stop Loss is a global option meaning that whilst it is enabled it will be applied to all bets that are placed either from the Grid interface or the Ladder interface.

If you only want Stop Loss applied to certain bets then set a [Custom Column](#) where you can include Stop Loss separately.

The idea of the Stop Loss feature is to try to limit your loss if the market moves against your position.

Please note it is not a guarantee and it is still possible for you to lose the full liability of your original bet, especially In Play where the odds can move very quickly and bets are subject to a delay imposed by Betfair.

To use the Stop Loss feature you need to tick Enabled in the Stop Loss panel after you have chosen the type of Stop Loss from the options and before you submit your initial bet.

First of all you need to decide how the odds should be calculated for the Stop Loss bet.

There are 3 different ways of calculating the odds:-

Calculation	Description
Offset Ticks	Set the number of ticks from the odds of your initial matched bet, e.g. if your initial bet was a back at 3.55 and you set a 1 tick offset then the Stop Loss would be set at 3.6 If the best back price reaches 3.6 then a lay bet will be submitted at odds of 3.65 (1 tick higher to try to ensure a match)
Odds	Set specific odds to be used for the Stop Loss.
Offset Ticks with Ticks = % ticked	With this setting the number you put in the Ticks box will be read as a percentage, i.e. if you use 50 and your initial bet is a back bet then the Stop Loss will be calculated by adding 50% to the matched odds of your initial bet, e.g. your initial back bet is matched at 5.7 then using 50% the Stop Loss would be set at 8.2, the calculation being $((5.7-1)*1.50)+1=8.05$ rounded up to the nearest valid Betfair odds being 8.2 (rounded down when the Stop Loss is a back bet). Also there is an option in Preferences under the General tab where you can tell Betting Assistant to "Calculate the tick % on decimal odds". With that option ticked the Stop Loss calculation is $odds*percentage$ , e.g. in the earlier example it would be $5.7*1.50=8.55$ rounded to odds of 8.6

There are other options that can be applied which are as follows:-

Option	Description
Sliding	With this option ticked if the market moves in your favour the stop loss moves down also (e.g. if your initial back bet was matched at 3.55 and your Stop Loss is set at 3.6 then if the best back prices moves down to say 3.3 then the stop loss will also move down the same number of ticks to 3.35)
Level Loss	With this option ticked if the Stop Loss fires the bet that gets submitted will automatically use the required stake so that you get the same loss on whichever selection goes on to win.
Cancel at in play	With this option ticked no Stop Loss bets will be triggered if the market is in play.
Chase if unmatched	To use this option you must also use the Level Loss option. So to use the option first set the "Chase Delay", the default being 1 second. Then with this option ticked if the Stop Loss bet has been submitted and remains unmatched after the Chase Delay has elapsed then the Stop Loss bet will be cancelled and resubmitted at the current odds. The chase process will be repeated until the Stop Loss bet is matched or the market closes.

You can also cancel the Stop Loss by using the 'Cancel' button next to the Stop Loss panel.

**NB:** If your initial bet is a back bet and therefore your Stop Loss will be a lay bet it will not be submitted if the lay odds are more than double of the original back bet, i.e. the loss generated by the stop loss cannot be more than the potential profit from the back bet.

This limitation is safety guard so that you can't inadvertently create a big liability from misuse of the Stop Loss.

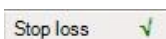
However, this does not apply if you have chosen to use the Level Loss option.

The cancel Stop Loss button will have a red background when any stop loss bets are active.

All stop loss bets are cancelled when you use the 'Cancel all bets' button.

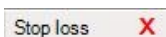
If the odds jump straight past where the Stop Loss is set then the Stop Loss bet will still be submitted at the odds where they have jumped to.

Once you have ticked the "Enabled" box, there is a status indicator in the Info Bar in the form of a green tick, as per the image below.



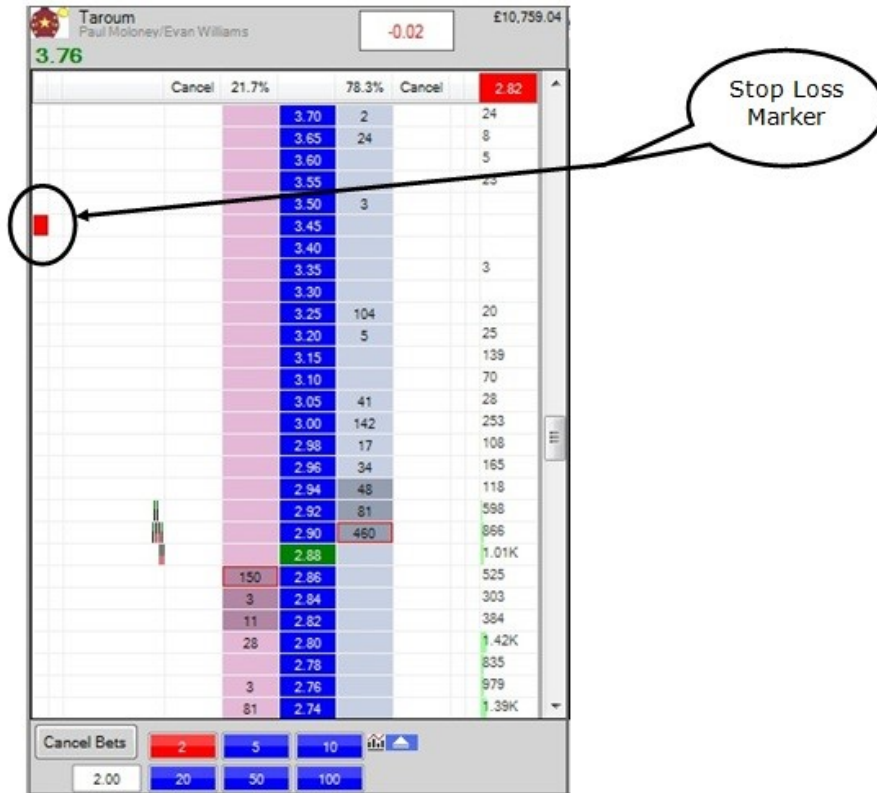
It's important to remember that you've enabled Stop Loss because it remain on and will be applied against any subsequent bets, until you turn it off, even if you change markets.

When it is off the green tick is replaced by a red cross, as per the image below.



You can toggle the Stop Loss between off and on by clicking on the status indicator in the info bar.

If you are using the Ladder Interface, there is a red marker to indicate the odds at which the Stop Loss bet will be triggered once your initial bet is matched (see image below). The marker can be dragged up or down the ladder to change the Stop Loss odds.



As mentioned earlier, the Stop Loss options and "Enabled" need to be ticked before submitting your initial bet, however there is an option to put a Stop Loss into a market after you have submitted a bet.

To do this you need to be using the Ladder Interface.

You can then right click on the odds on either the lay or back part of the ladder to set a Stop Loss.

The right click Stop Loss will be indicated on the ladder with an orange marker as per the image below.

Please note that there are none of the Stop Loss options available when using the right click Stop Loss.

It will simply use the net stake to close your position, i.e. whatever matched stakes you have on the selection if the Stop Loss is triggered.



If you are using Stop Loss in conjunction with the [Tick Offset](#) feature then once the offset bet is matched the Stop Loss is cancelled and similarly if the Stop Loss bet gets triggered then the Tick Offset bet gets cancelled.

Please note that if you are using the Excel triggered betting feature then you need to use the appropriate Trigger Modifier to set a Stop Loss from Excel.

Please see [Stop Loss Modifiers](#).

**IMPORTANT:** You must keep the market open so that Betting Assistant can monitor the odds once you have set a Stop Loss. If you move to another market and then come back to the market where the Stop Loss was set you will find that it has been cancelled.

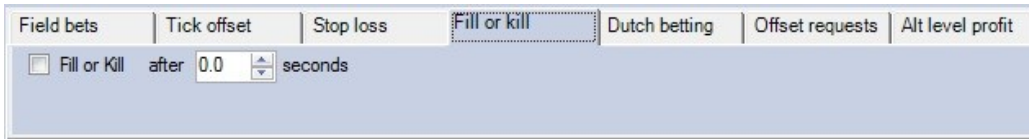
If you need to view another market then you can have multiple markets open, please see [Multiple Markets](#).

### See also

- [Verify Bets](#)
- [Keep In Play](#)
- [SP In Play](#)
- [Keep Offset IP](#)
- [Keep Offset SP](#)
- [Full Stream](#)
- [Refresh Rate](#)
- [Override Odds](#)
- [Field Bets](#)
- [Tick Offset](#)
- [Fill or Kill](#)
- [Dutch Betting](#)
- [Offset Requests](#)
- [Alt Level Profit](#)



## Fill or Kill



Use this option if you want your unmatched bets to be automatically cancelled after the number of seconds indicated in the option.

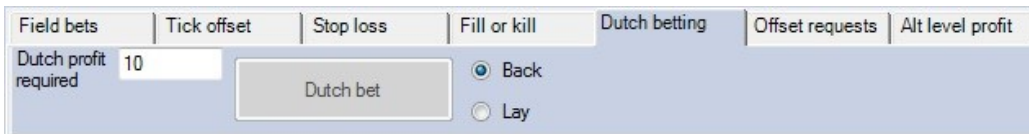
If the option is set to zero seconds the bet will be cancelled straight away if it is not immediately matched.

If the bet gets partially matched then the remainder is cancelled.

### See also

- [Verify Bets](#)
- [Keep In Play](#)
- [SP In Play](#)
- [Keep Offset IP](#)
- [Keep Offset SP](#)
- [Full Stream](#)
- [Refresh Rate](#)
- [Override Odds](#)
- [Field Bets](#)
- [Tick Offset](#)
- [Stop Loss](#)
- [Dutch Betting](#)
- [Offset Requests](#)
- [Alt Level Profit](#)

## Dutch Betting



This option only applies to win markets.

Allows you to place what is known as a Dutch bet where you back multiple selections to achieve a desired profit, so that whichever of your selections wins (assuming one of them does win) then you win the amount that you have set.

Enter the profit required in the 'Dutch Profit Required' box in the options at the top of the application screen.

Check at least 2 selections and providing a profit can be achieved on all selections the Dutch Bet button will turn green showing the stake required to place the Dutch bet (see example image below).

Click on the button and appropriate stake is bet on each of the selections.

Obviously, you will only win the desired profit if one of your selections wins.

You can toggle between producing a set profit and placing bets adding up to a set liability by clicking on the words 'Dutch Profit Required'.

100  Active  
 01  Active

Field bets | Tick offset | Stop loss | Fill or kill | Dutch betting | Offset requests | Alt level profit

Dutch profit required 10 Dutch bet: £19.83  
Profit: £10.00  Back  Lay

01:14:51 5 10 20 5 10 20 Close all positions

50 100 200 50 100 200 Sort order

20.82

(12) (1) Good 22nd Sep - 14:00 7f Mdn Stks (last updated: 12:45:09:305)

Selection name	Dutch	102.30%	98.29%	Back Stake	Lay Stake				
<b>Dominant</b> 5	<input checked="" type="checkbox"/> 10.00	3.7 £1051	3.75 £143	3.8 £7	3.85 £30	3.9 £75	3.95 £64	7.85	2
<b>Mariners Lodge</b> 10	<input checked="" type="checkbox"/> 10.01	3.9 £108	3.95 £72	4 £30	4.1 £64	4.2 £64	4.3 £8	7.46	2
<b>Namibian</b> 1	<input checked="" type="checkbox"/> 10.00	6.2 £10	6.4 £16	6.6 £4	7 £11	7.2 £2	7.6 £24	4.52	2
<b>Riot Police</b> 7	<input type="checkbox"/> -19.83	4.7 £414	4.8 £92	4.9 £41	5 £64	5.1 £51	5.2 £70	2	2
<b>Welsh Dancer</b> 4	<input type="checkbox"/> -19.83	16 £7	18.5 £4	19.5 £5	20 £252	21 £2	22 £5	2	2
<b>Silverware</b> 9	<input type="checkbox"/> -19.83	20 £5	21 £7	22 £2	24 £216	25 £10	26 £4	2	2
<b>Hot Spice</b> 11	<input type="checkbox"/> -19.83	38 £3	40 £5	44 £6	55 £4	60 £4	65 £2	2	2

You can also hedge your Dutch bet, so if you want one of your selections to be a zero outcome i.e. you don't win but also you don't lose if that selection wins, then click on the dutch box displaying the amount you would win just to the right of the tick.

This reduces your liability for placing this type of bet.

You will see that the background turns green and the amount will be zero or as close to zero as is possible (see example image below).

Click on it again and it will revert back to your desired profit.

1000  Active  
 1.01  Active

Field bets | Tick offset | Stop loss | Fill or kill | Dutch betting | Offset requests | Alt level profit

Dutch profit required 10 Dutch bet: £15.13  
Profit: £9.99  Back  Lay

01:12:15 5 10 20 5 10 20 Close all positions

50 100 200 50 100 200 Sort order

0.146.16

(12) (1) Good 22nd Sep - 14:00 7f Mdn Stks (last updated: 12:47:45:463)

Selection name	Dutch	102.42%	99.01%	Back Stake	Lay Stake				
<b>Dominant</b> 5	<input checked="" type="checkbox"/> 9.99	3.7 £1051	3.75 £94	3.8 £2	3.85 £13	3.9 £77	3.95 £64	6.61	
<b>Mariners Lodge</b> 10	<input checked="" type="checkbox"/> 10.03	3.9 £108	3.95 £42	4 £9	4.1 £64	4.2 £64	4.3 £8	6.29	
<b>Namibian</b> 1	<input checked="" type="checkbox"/> 0.03	6.4 £16	6.6 £9	6.8 £11	7 £38	7.2 £27	7.6 £24	2.23	
<b>Riot Police</b> 7	<input type="checkbox"/> -15.13	4.6 £55	4.7 £414	4.8 £165	4.9 £81	5 £151	5.1 £51	2	
<b>Welsh Dancer</b> 4	<input type="checkbox"/> -15.13	17.5 £33	18.5 £6	19 £4	19.5 £6	20 £252	21 £2	2	
<b>Silverware</b> 9	<input type="checkbox"/> -15.13	20 £5	21 £7	22 £13	23 £9	24 £213	25 £12	2	
<b>Hot Spice</b> 11	<input type="checkbox"/> -15.13	38 £3	40 £5	44 £6	55 £4	60 £4	65 £2	2	

Also you can choose to create a Dutch lay bet by ticking the lay option.

Using this option you can Dutch multiple selections to achieve a desired profit target on the selections that are not chosen (as shown in the image below).

The screenshot shows the Betting Assistant interface with the following details:

- Controls:**
  - Field bets, Tick offset, Stop loss, Fill or kill, **Dutch betting**, Offset requests, Alt level profit
  - Dutch profit required: 10
  - Dutch bet: £10.00
  - Liability: £4.98
  - Radio buttons: Back (unselected), **Lay** (selected)
  - Warning: Please be aware that withdrawn contenders can increase your exposure.
  - Buttons: Adder interface, Cancel all bets, Close all positions
  - Time: 01:35:45
  - Sort order: Not sorted
- Table:**

Selection name	Dutch	101.94%	Projected SP	96.14%	Back Stake	
Indian Violet	5.8 £24	5.9 £16	6 £34	5.48	6.4 £20, 6.6 £14, 6.8 £8	20
Claude Monet	5.8 £33	5.9 £99	6 £119	6	6.2 £119, 6.4 £39, 6.6 £18	20
Nifty Kier	4.6 £16	4.7 £42	4.8 £22	4.44	4.9 £47, 5 £40, 5.1 £61	20
Black Truffle	6.2 £46	6.4 £10	6.6 £9	6.19	6.8 £2, 7 £6, 7.2 £2	20
Greek Islands	8 £8	8.2 £3	8.4 £3	7.47	8.8 £25, 9 £30, 9.6 £24	20
Idle Curiosity	14 £3	16 £3	16.5 £6	16.35	18.5 £5, 19 £27, 21 £23	20
Cuthbert	26 £9	27 £4	29 £6	23.95	30 £4, 34 £4, 38 £2	20
Glennan	23 £40	26 £5	28 £5	24.28	36 £2, 38 £4, 40 £2	20
Admirals Walk	19.5 £5	20 £2	22 £3	19.85	23 £6, 25 £4, 26 £2	20
Amber Moon	24	42	60		75, 95, 90	

Please be aware that when using this option there is a risk of increased liability on the remaining selections should one of the selections that you have Dutched be withdrawn prior to the market being settled.

Like the Dutch Back bets you can hedge a selection i.e. set its liability to zero or as close as possible, as shown below, which will increase the liability on the other Dutch selections.

00  Active
Field bets | Tick offset | Stop loss | Fill or kill | Dutch betting | Offset requests | Alt level profit

1  Active

Dutch profit required: 10  
Dutch bet: £10.00  
Liability: £10.22

Back  
 Lay

Please be aware that withdrawn contenders can increase your exposure.

Ladder interface
01:33:56

5

10

20

5

10

20

Close all positions

Cancel all bets

0.5

2

3

0.5

2

3

Sort order

£18,150.04
(11) (1)
Ling 9th Apr - 14:00 1m Hcap (last updated: 12:26:04:724)  
Horse Racing/GB

Selection name			Dutch		102.33%	Projected SP	96.24%			Back Stake	
Indian Violet	3	10	<input checked="" type="checkbox"/> -10.22	5.8 £24	5.9 £16	6 £28	5.46	6.4 £20	6.6 £14	6.8 £8	20
Claude Monet	2	8	<input checked="" type="checkbox"/> -10.22	5.7 £6	5.8 £33	5.9 £68	5.85	6 £29	6.2 £115	6.4 £20	20
Nifty Kier	1	5	<input checked="" type="checkbox"/> -0.05	4.7 £42	4.8 £24	4.9 £6	4.49	5 £40	5.1 £67	5.2 £2	20
Black Truffle	2	8	<input checked="" type="checkbox"/> 0.07	6 £345	6.2 £46	6.4 £33	6.18	6.8 £27	7 £6	7.2 £2	20
Greek Islands	1	6	<input type="checkbox"/> 10.00	7.8 £28	8 £10	8.2 £2	7.33	8.4 £6	8.6 £6	8.8 £23	20
Idle Curiosity	4	7	<input type="checkbox"/> 10.00	14 £3	16 £3	16.5 £6	16.35	18.5 £5	19 £27	21 £23	20
Cuthbert	12	3	<input type="checkbox"/> 10.00	26 £2	27 £6	30 £5	23.18	34 £4	38 £2	50 £32	20
Glennten	7	9	<input type="checkbox"/> 10.00	23 £40	26 £5	29 £5	24.5	36 £4	40 £2	140 £5	20
Admirals Walk	9	12	<input type="checkbox"/> 10.00	19.5 £5	20 £2	22 £2	19.85	24 £2	25 £2	26 £2	20

See also

- Verify Bets
- Keep In Play
- SP In Play
- Keep Offset IP
- Keep Offset SP
- Full Stream
- Refresh Rate
- Override Odds
- Field Bets
- Tick Offset
- Stop Loss
- Fill or Kill
- Offset Requests
- Alt Level Profit

Home > Betting Assistant Features > Betting Options > Offset Requests

## Offset Requests



Field bets	Tick offset	Stop loss	Fill or kill	Dutch betting	Offset requests	Alt level profit
Back offset	+5 ticks	<input type="checkbox"/> Right Click Reverse Bets Only				
Lay offset	-4 ticks					

Offset requests is a global setting meaning that whilst it is enabled it will be applied to all markets.

Basically you set the number of ticks plus or minus that you want to use for back and lay bets and when you click on a price in the Market Grid Betting Assistant will add or deduct the number of ticks from the price you clicked and use the new calculated price for your bet placement.

If you tick the option "Right Click Reverse Bets Only" then the plus or minus offset ticks will only be applied to bets submitted via the [Right Click Reverse bets](#) option that you set in Preferences.

Please note that this feature does not affect bets placed via the Ladder Interface.

### See also

[Verify Bets](#)  
[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Refresh Rate](#)  
[Override Odds](#)  
[Field Bets](#)  
[Tick Offset](#)  
[Stop Loss](#)  
[Fill or Kill](#)  
[Dutch Betting](#)  
[Alt Level Profit](#)

Home > Betting Assistant Features > Betting Options > Alt Level Profit

## Alt Level Profit

Field bets	Tick offset	Stop loss	Fill or kill	Dutch betting	Offset requests	Alt level profit
Tick offset	+2 ticks	<input checked="" type="checkbox"/> Enabled				
<input checked="" type="checkbox"/> Offset opposing price						

Alternate Level Profit works in a same way to the Level Profit column but the difference is that you can specify a number of ticks higher or lower than the Level Profit column would have used.

So for example, let's say you initially placed a back bet at 5.0 and then subsequently the Level Profit column shows a potential profit figure that if you clicked on would place a lay bet at say 3.0, you could use the Alt Level Profit to place the lay bet at say 5 ticks lower (2.90) which would result in a higher profit.

Of course you are relying on the price coming in further so there is no guarantee that you will get matched if you use Alt Level Profit.

In the example above you could also tick the Offset opposing checkbox if you want the ticks to be counted from the best back price or from the best opposing lay price which would result in a higher price being used.

Tick the Enabled box to display the Alt Level Profit column in the Market Grid.

### See also

[Verify Bets](#)  
[Keep In Play](#)  
[SP In Play](#)  
[Keep Offset IP](#)  
[Keep Offset SP](#)  
[Full Stream](#)  
[Refresh Rate](#)  
[Override Odds](#)  
[Field Bets](#)  
[Tick Offset](#)  
[Stop Loss](#)  
[Fill or Kill](#)  
[Dutch Betting](#)  
[Offset Requests](#)

Home > Betting Assistant Features > Program Options

## Program Options



Preferences



Colour Preferences



Performance Options

### See also

[Logging In](#)  
[Profiles](#)  
[Menu Bar](#)  
[Info Bar](#)  
[Opening Markets](#)  
[Keyboard Functions](#)  
[Betting Options](#)  
[Grid Interface](#)  
[Ladder Interface](#)  
[Bets Manager](#)  
[Excel Triggered Betting](#)  
[COM Interface](#)  
[Charts](#)  
[Market Notes](#)  
[Live Scores](#)  
[Dashboard](#)  
[Screen Recording](#)  
[P&L Statement](#)

Home > Betting Assistant Features > Program Options > Preferences

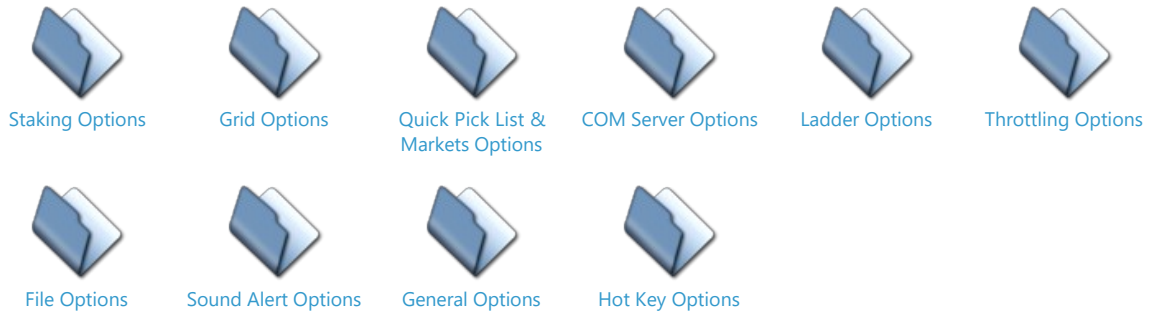
## Preferences

Open the preferences window through the options menu.

Click on the tab to display the preference options for the various areas of the application.

Once you have changed an option click on the OK button to apply the changes.

The changes will be retained the next time you open Betting Assistant.

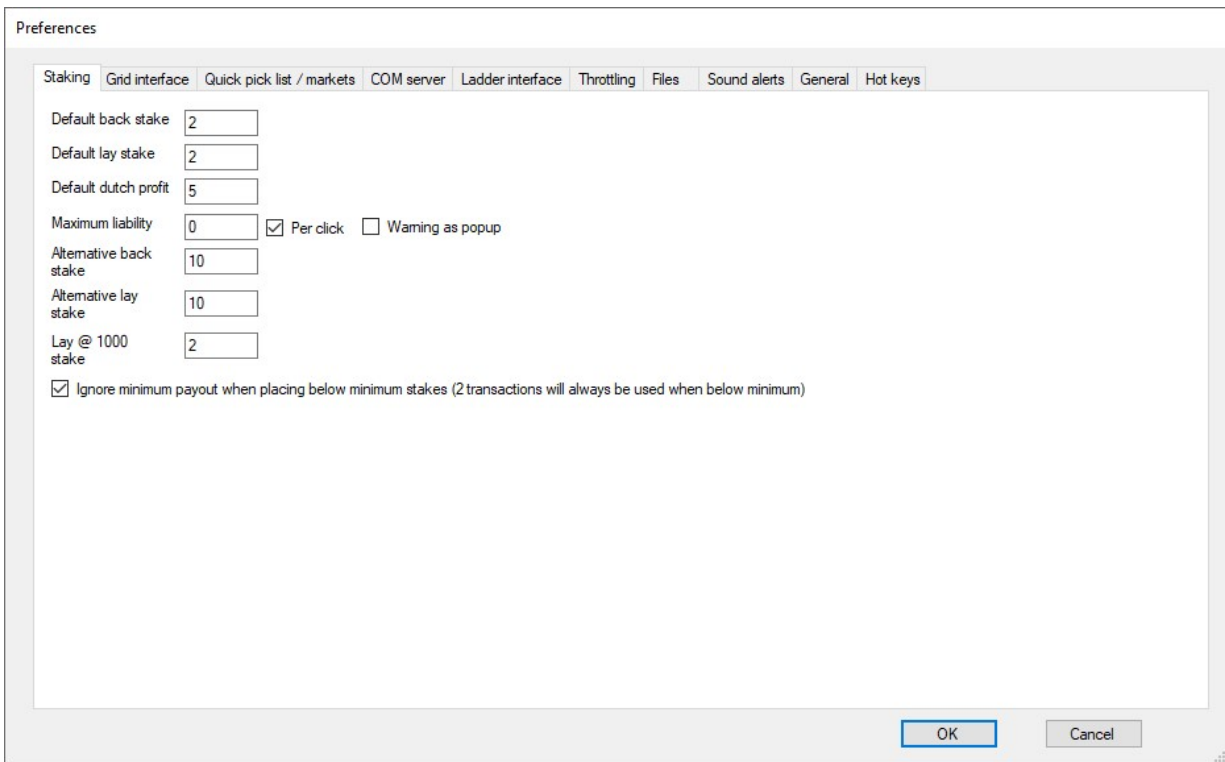


**See also**

- [Colour Preferences](#)
- [Performance Options](#)

Home > Betting Assistant Features > Program Options > Preferences > Staking Options

## Staking Options



### Default back stake

Sets the default back stake in the Grid interface.

### Default lay stake

Sets the default lay stake in the Grid interface.

### **Default dutch profit**

Sets the default dutch profit amount in Betting Options.

### **Maximum liability**

The maximum liability refers to the total amount of current exposure when attempting to place a bet.

So if you are placing a bet and the overall liability would exceed the figure that you have set then an error message will be displayed informing you that the bet cannot be placed.

If you tick the "Per click" box then the maximum liability amount only relates to each individual bet that you submit.

You can tick the option to include unmatched bets in the liability calculation if you are not using the "Per Click" option.

Setting a value of zero means there is no liability limit.

You can decide whether or not a popup warning box appears should you exceed your maximum liability when placing a bet.

If you untick the "Warning as popup" then the warning message would appear in the Last Action Status Bar at the bottom of the screen.

### **Alternative back stake**

Sets the default alternative back stake in the Grid interface.

### **Alternative lay stake**

Sets the default alternative back stake in the Grid interface.

### **Lay @ 1000 stake**

Sets the default Lay @ 1000 stake in the Grid interface.

### **ignore minimum payout when placing below minimum stakes**

Tick this box if you a problem when using below minimum stakes where the payout is at least 10 GBP or currency equivalent.

Unticked it should place the bet in one transaction where the payout meets the minimum requirement.

### **See also**

[Grid Options](#)

[Quick Pick List & Markets Options](#)

[COM Server Options](#)

[Ladder Options](#)

[Throttling Options](#)

[File Options](#)

[Sound Alert Options](#)

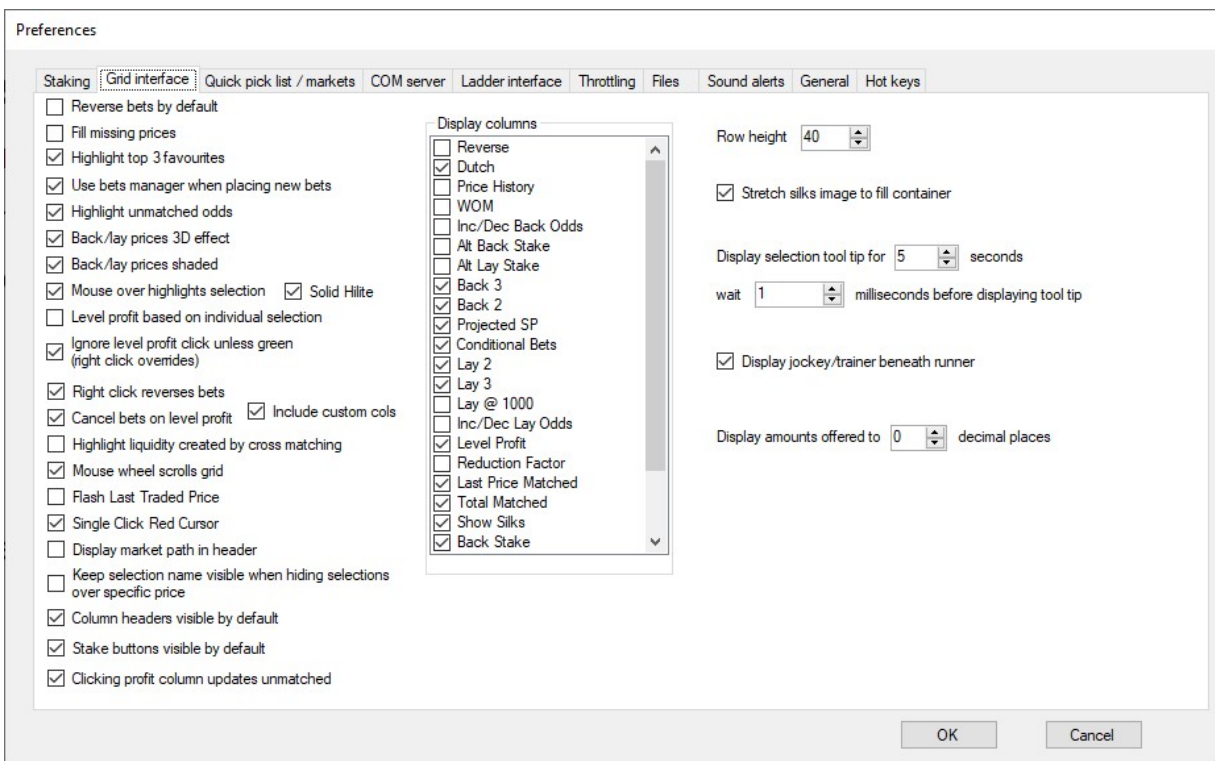
[General Options](#)

[Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Grid Options](#)

## **Grid Options**





### Reverse bets by default

Tick this box to have the roles of the back and lay boxes on the standard prices grid automatically reversed by default when viewing a market in the grid.

The same as if you had ticked the [Rev](#) column in the grid.

The option only takes effect when you move to a new market.

### Fill missing prices

Tick this to display prices in the Grid Interface even when there is no liquidity available (see image below).

Note that there are no amounts displayed underneath the prices where they have been auto filled.

### Highlight top 3 favourites

Tick this box to display a 1, 2, 3 against the first 3 favourites.

The best price on the back side is used to determine the favourites.

### Use bets manager when placing new bets

Tick this box to use the My Bets manager to place new bets which is useful for placing multiple bets from a single click.

Note that you will also need to tick "Verify Bets" in the Betting Options to use this feature.

### Highlight unmatched odds

If you have unmatched bets and the odds are visible in the grid then with this option ticked the amount of money waiting to be matched at those odds will be highlighted in red text.

### Back/lay prices 3D effect

This option is purely cosmetic and with it ticked you will see 3D style borders around all the back and lay prices.

### Back/lay prices shaded

This is another cosmetic option that applies shading to the background colours of the back and lay prices.

### Mouse over highlights selection

With this option ticked the corresponding selection name will be highlighted with a red border when you move the mouse pointer over a price in the Grid Interface.

You can also choose "Solid Hilitte" so that the Selection will have a red background instead of a border.

### Level profit based on individual selection

With this option ticked the Level Profit column will display two amounts.  
The larger font amount is based on your overall Profit & Loss whereas the smaller font amount displayed below it is only based on the individual selection's P&L.

### **Ignore Level profit click unless green (right click overrides)**

With this option ticked clicking on an amount in the Level Profit Column will not place a bet if the amount is red.  
You can still place a level loss bet by right clicking on the amount to override this option.

### **Right click reverse bets**

With this option ticked, right clicking on a price will submit an opposing bet at those odds, i.e. right clicking on a back price will submit a lay bet and vice versa.  
And you can choose to include or exclude the option when using [Custom Columns](#) .

### **Cancel bets on level profit**

Use this option to automatically cancel any unmatched bets when you click on the Level Profit column or Close All Positions button.

### **Highlight liquidity created by cross matching**

Use this option to highlight odds and amounts that have become available as a result of cross matching being applied to the market.  
The odds and amounts will be highlighted with a pale yellow background.

### **Mouse wheel scrolls grid**

Use this option to be able to scroll the grid up and down with the mouse wheel when there are too many selections in the market to be seen in the area available.

### **Flash Last Traded Price**

Use this option to highlight the last traded price in the grid.  
You will see the actual price change to a yellow background and then immediately back to normal.

### **Single Click Red Cursor**

If you have unticked [Verify Bets](#) then with this option you can choose to change the mouse pointer to have a solid red background.

### **Display market path in header**

Use this option to display the market path in the blue header bar, e.g. for a UK horse race it would display "Horse Racing\GB"

### **Keep selection name visible when hiding selections over specific price**

If you choose to [Hide Selections Over A Given Price](#) then using this option Betting Assistant will display just the Selection name column of the hidden selections.

### **Column headers visible by default**

Untick this option if you want to hide the column headers by default at program start up.  
Column headers can be hidden/unhidden by right clicking on the blue market header bar anywhere where the market description text is.

### **Stake buttons visible by default**

Untick this option if you want to hide the pre-set stake buttons by default at program start up.  
The Stake buttons can be hidden/unhidden by right clicking on the blue market header bar anywhere where the market description text is.

### **Clicking profit column updates unmatched**

Untick this option if you prefer not to open the 'Update Bets' window when clicking on the yellow highlighted profit column when there is an unmatched bet for that selection.  
Right clicking will still cancel all unmatched bets for the selection with this option unticked.

### **Display columns**

Lists all the columns that you can display in the [Grid Interface](#) .  
You can hide the columns either by unticking them here in Preferences or by right clicking in the column header in the actual Grid.

### **Row Height**

Here you can set the height for each row in the Grid.  
The value you set is in pixels, so you may need to experiment to determine the ideal value to suit your requirements.

### **Stretch silks image to fill container**

Use this option to make the silks image larger instead of the default size supplied by Betfair.

This will be determined by the row height and column width that you have set. However, be aware that the image will become slightly blurry the larger it is.

#### **Display selection tool tip for ? seconds**

When you move the mouse pointer over a Selection name, in a Horse Racing Market, a popup tool tip is displayed with additional information about that selection.

You can use this option to change the amount of time that the popup is displayed, the default being 5 seconds.

#### **Wait ? milliseconds before displaying tool tip**

When you move the mouse pointer over a Selection name, in a Horse Racing Market, a popup tool tip is displayed with additional information about that selection.

You can use this option to delay the popup.

#### **Display jockey/trainer beneath runner**

With this option ticked the name of the jockey and trainer will be displayed below the Selection Name in the Grid (applies to Horse Racing markets when the info is available).

#### **Display amounts offered to ? decimal places**

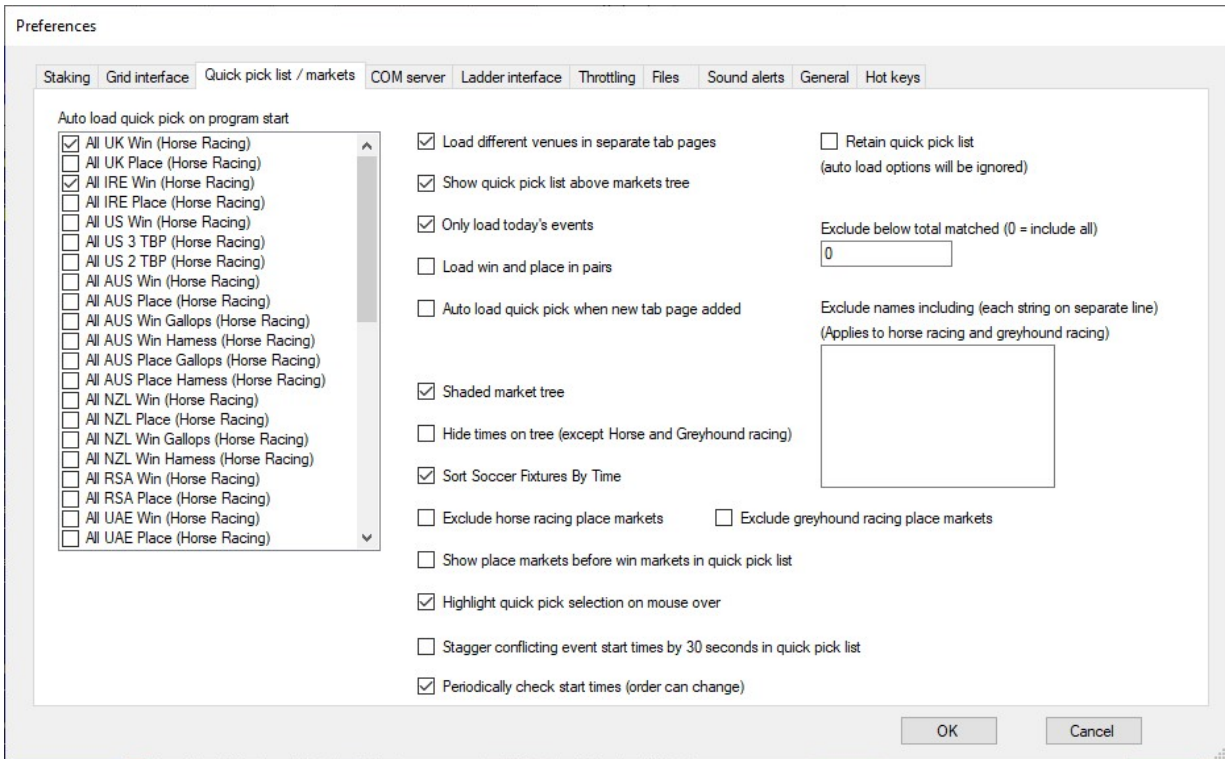
By default the amounts offered by backers/layers are shown as a whole number, but you can choose to show 1 or 2 decimal places with this option.

#### **See also**

[Staking Options](#)  
[Quick Pick List & Markets Options](#)  
[COM Server Options](#)  
[Ladder Options](#)  
[Throttling Options](#)  
[File Options](#)  
[Sound Alert Options](#)  
[General Options](#)  
[Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Quick Pick List & Markets Options](#)

## **Quick Pick List & Markets Options**



### Auto load quick pick on program start

Use the Auto load quick pick on program start to force Betting Assistant to populate the Quick Pick List with the selected market types shown in the dropdown list.

You can tick multiple selections from the list.

Note that Auto Load changes will not take effect until you restart Betting Assistant.

### Load different venues in separate tab pages

Additionally you can choose to have different venues load into separate tab pages and therefore separate Quick Pick Lists by ticking this option.

### Show quick pick list above markets tree

By default the list is displayed above the Market Grid but you can choose to have it above the Market Tree by ticking this box.

### Only load today's events

Tick this box to prevent markets being added to the Quick Pick List where the Market start date is not today's date.

This option is applied when using the "Add to Quick Pick List" option.

### Load win and place in pairs

This option is only available if you have ticked "Load different venues in separate tab pages"

If you have chosen to auto load Win and Place markets then ticking this option means instead of the Place market tab pages appearing after all the Win market tab pages the Place market tab page will be next to the Win market tab page for each venue.

### Auto load quick pick when new tab page added

With this option ticked, clicking on "New Page" on the menu bar will open a new page and auto fill the Quick Pick List with whatever markets you have set in Preferences.

### Shaded market tree

This option adds a shaded background to the Market Tree.

### Hide times on tree (except Horse and Greyhound racing)

Tick this box to only show start times next to Horse Racing and Greyhound Racing markets.

### Sort Soccer Fixtures By Time

Tick this option to change the sort order of Soccer markets in the Market Tree under the "Soccer - Fixtures" node.

By default they are sorted alphabetically by home team name and with this option ticked they will be sorted by match start time. If you change this option you will need to click on the "Refresh" button above the Market Tree to apply the sort.

### **Exclude horse racing/greyhound racing place markets**

With this option ticked the software will not load Place markets for horse racing/greyhound racing into the Market Tree

### **Show place markets before win markets in quick pick list**

If you have place markets and win markets in the same Quick Pick List then ticking this option will ensure the place market will be in the list before the win market.

The list will still be in start time order.

### **Highlight quick pick selection on mouse over**

This option highlights the market name in the Quick Pick List when the mouse pointer is over it.

### **Stagger conflicting event start times by 30 seconds in quick pick list**

If you have multiple markets in the Quick Pick List with the same start time and you are using the Auto Select option then you can use this option so that the next market is auto selected after 30 seconds once the first market has been auto selected.

### **Periodically check start times**

With this option ticked the software will automatically make checks to see if Betfair have changed the start times of the markets that are currently in the Quick Pick List and will change them accordingly.

This can result in the order of the list changing as the list will be sorted by start time.

### **Retain quick pick list (auto load options will be ignored)**

Use this option to save the list of markets in the Quick Pick List should you need to close Betting Assistant.

When you restart Betting Assistant the list will be remembered and will not be replaced by whatever markets you have pre-set in Preferences.

### **Exclude below total matched (0 = include all)**

If you plan to use the Coupon markets option to open multiple markets in one tab page then you can use this option to limit the number of markets that will be opened.

Set a value other than zero and only markets that have total matched above that figure will be opened.

### **Exclude names including (each string on separate line) (Applies to horse racing and greyhound racing)**

Here you can enter strings that you would like excluding from horse racing and greyhound racing Quick Pick Lists.

For example if you wanted to exclude handicap horse races you could type 'Hcap'

The markets are excluded when the Quick Pick List is populated so you would need to reload the list to affect the change.

### **See also**

[Staking Options](#)

[Grid Options](#)

[COM Server Options](#)

[Ladder Options](#)

[Throttling Options](#)

[File Options](#)

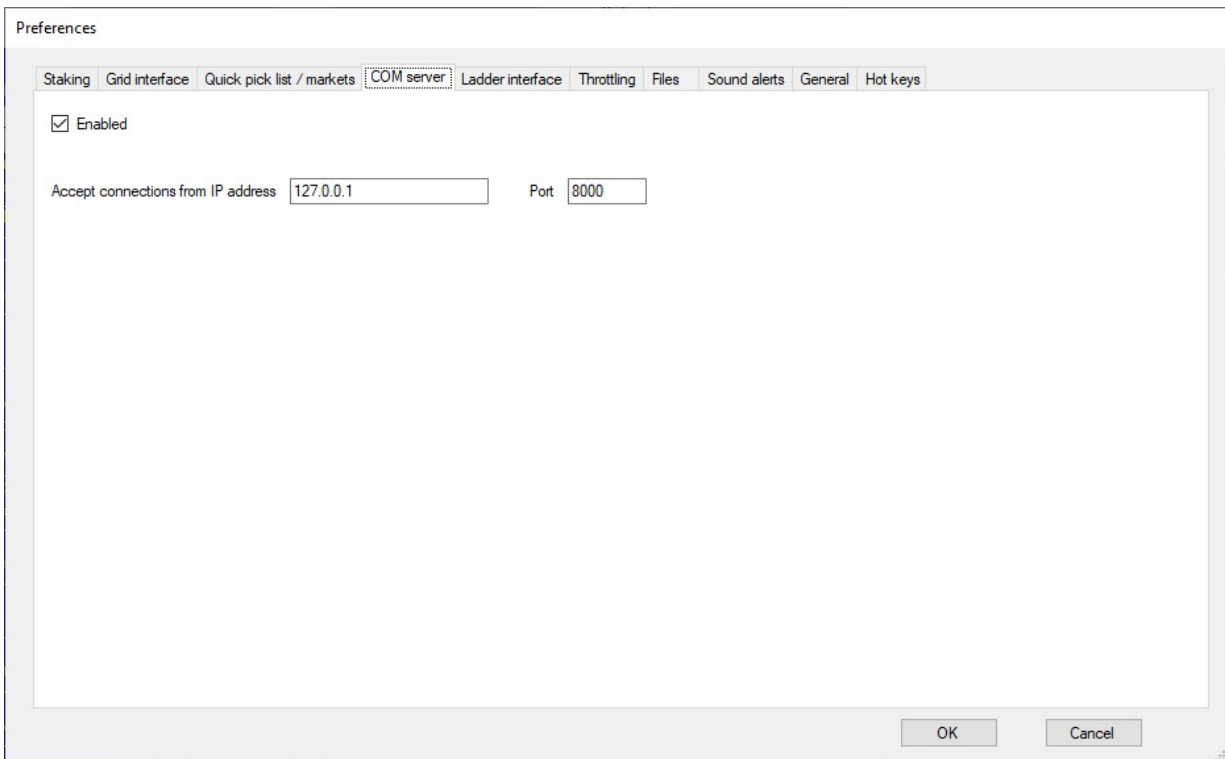
[Sound Alert Options](#)

[General Options](#)

[Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [COM Server Options](#)

## **COM Server Options**



Tick the Enabled box if you plan on using the COM server feature of Betting Assistant.

(See [COM Interface](#))

The IP address must be set to the address that you wish to automate Betting Assistant from.

If it is the local PC i.e. the same computer then the address is 127.0.0.1

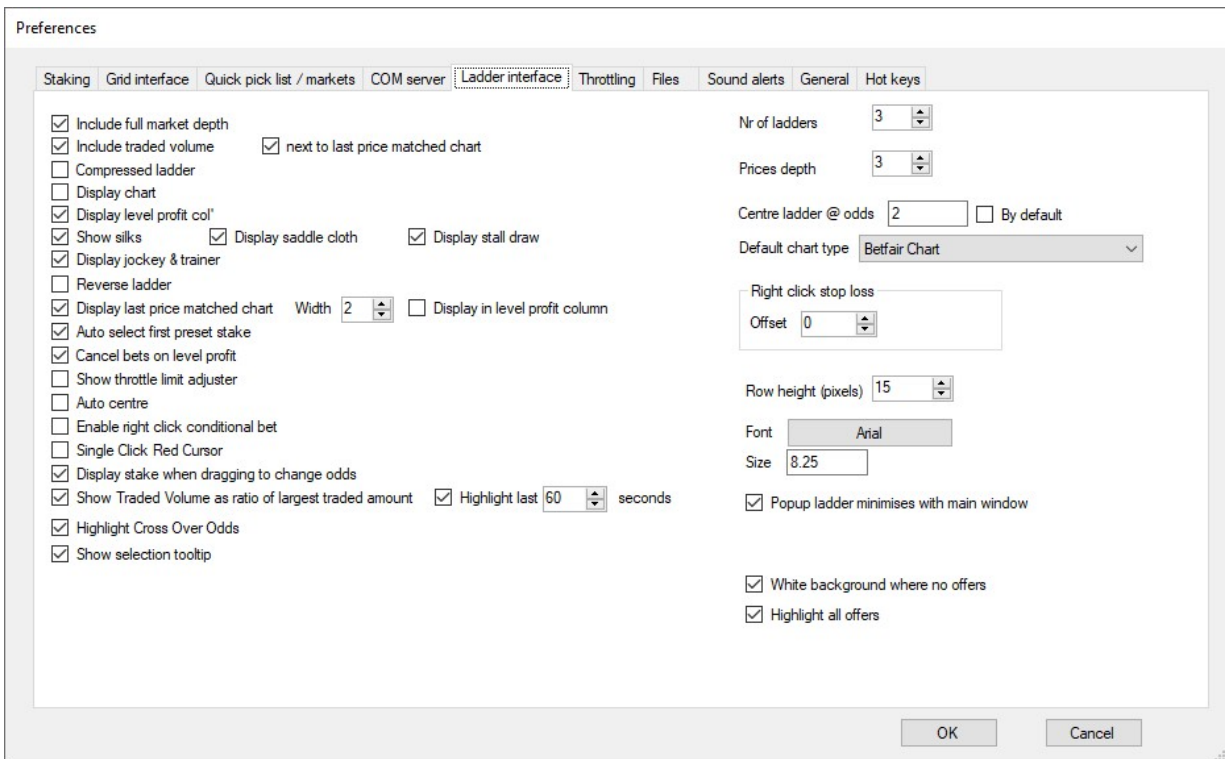
You can also set the Port number to be used.

### See also

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [Ladder Options](#)
- [Throttling Options](#)
- [File Options](#)
- [Sound Alert Options](#)
- [General Options](#)
- [Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Ladder Options](#)

## Ladder Options



### Include market depth

Displays all the money on offer at the full range of odds.

Please note that the market depth data is updated separately and has its own refresh rate control which you set from the Ladder Interface.

### Include traded volume

Tick this option to display the column showing traded volume of matched bets.

Optionally you can also choose to display this column **next to the last price matched chart** column.

### Compressed ladder

Tick this option to make the ladder columns more narrow which is obviously only suitable if you are using a smaller font size.

### Display Chart

Tick this option to have the chart visible at the bottom of the ladder by default.

And select the default chart type from the dropdown box.

### Display level profit col

Tick this option to display the level profit column on the ladder.

### Show silks

Tick 'Show silks' to display the jockey silks when the market is a horse race.

### Display saddle cloth

Option to display the saddle cloth number at the top of the Ladder (applies to horse racing markets)

### Display stall draw

Option to display the stall draw number at the top of the Ladder (applies to horse racing markets)

### Display jockey & trainer

Option to display the jockey and trainer names at the top of the Ladder (applies to horse racing markets)

### Reverse ladder

This option allows you to reverse the back and lay columns in the Ladder, i.e. back on the left and lay on the right.

**Display last price matched chart**

Tick this option to add a column to display a last price matched chart (in candlestick format). You can also set the width of the candlesticks. You can optionally display it overlaid in the Level Profit column to save column width space.

**Include below minimum stake in market depth**

Tick this option to display below Betfair minimum stake amounts in the full market depth, e.g. for UK you will be able to see amounts in the queue below 2 GBP.

**Auto select first preset stake**

Tick this option to have the the first pre-set stake auto selected, the first stake being the top-left of the pre-set stake boxes.

**Cancel bets on level profit**

Tick this option to have unmatched bets automatically cancelled if you click on an amount in the Level Profit column.

**Show throttle limit adjuster**

Tick this option to display a box at the top of the Ladder where you can adjust the [Throttle Limit](#) .

**Auto centre**

Tick this option to auto centre the Ladder so that the current traded prices are in the centre of the vertical display. Please note that the Ladder will only auto centre whilst the mouse pointer is not over the Ladder.

**Enable right click Conditional Bet**

Tick this option and you can then right click on the Ladder in the stake column to enter a Conditional Bet meaning that the bet won't actually be submitted to Betfair until the market reaches those odds. This can only be used if you are wanting to bet at better odds than are currently being offered, i.e. instead of joining the queue at the requested odds you are not wanting your bet submitted until the odds are reached. A green marker will appear on the Ladder to indicate where the Conditional Bet is set.

**Single Click Red Cursor**

If you have unticked [Verify Bets](#) then with this option you can choose to change the mouse pointer to have a solid red background.

**Display stake when dragging to change odds**

If you choose to move an unmatched bet by dragging it to new odds then this option will display the amount being moved next to the cursor as it is dragged.

**Show Traded Volume as ratio of largest traded amount**

This option affects how the Traded Volume column is shaded. With the option ticked, the shading represents the ratio of traded volume so the highest traded odds row will have full shading and then everything else will be shown as a percentage of that value. You can also set it to [Highlight last](#) number of seconds of traded volume.

**Highlight Cross Over Odds**

This option will highlight the odds on the Ladder where the Betfair price increment changes.

**Show selection tooltip**

With this option ticked the software will display the selection name in a tooltip when you move the mouse pointer over the selection name. It will also display the jockey and trainer when it is a horse racing market.

**Nr of ladders**

Sets the default number of ladders to display by clicking on one of the radio buttons. This option relates to the Fixed Mode Ladder Interface.

**Prices depth**

Sets the depth of prices to display if you do not have "Include market depth" ticked.

**Centre ladder @ odds**

Tick this option to force the centre of the ladder display to be positioned by default at the odds you specify in the box.

**Default chart type**

Here you can set the default chart type that you would like to appear at the bottom of the Ladder when you click on the chart icon.



### **Right click stop loss offset**

If you are using the right click Stop Loss option to place a Stop Loss bet then you can use this option to set a number of ticks to offset the bet by, e.g. if you set a lay bet Stop Loss at odds of 5.0 with a 2 tick offset then the bet will be placed at odds of 5.2 once the market reaches 5.0 to aid in getting the Stop Loss bet matched.

### **Row Height**

Here you can set the row height of each of the rows in the Ladder.

The value is in pixels so you may need to experiment with different values until you get the desired height to suit your set up.

### **Font**

Here you can select the font to use on the Ladder.

Be careful to use a font that will fit in the Ladder space according to your set up.

### **Popup ladder minimises with main window**

If you have the Ladder Interface open in Popup Mode then you can use this option to simultaneously minimise the Popup Ladder window when minimising the main Betting Assistant window.

### **White background where no offers**

This option changes the visual display of the ladder so where there are no offers beyond the best prices the back and lay cells will have a white background instead of the usual blue and pink.

### **Highlight all offers**

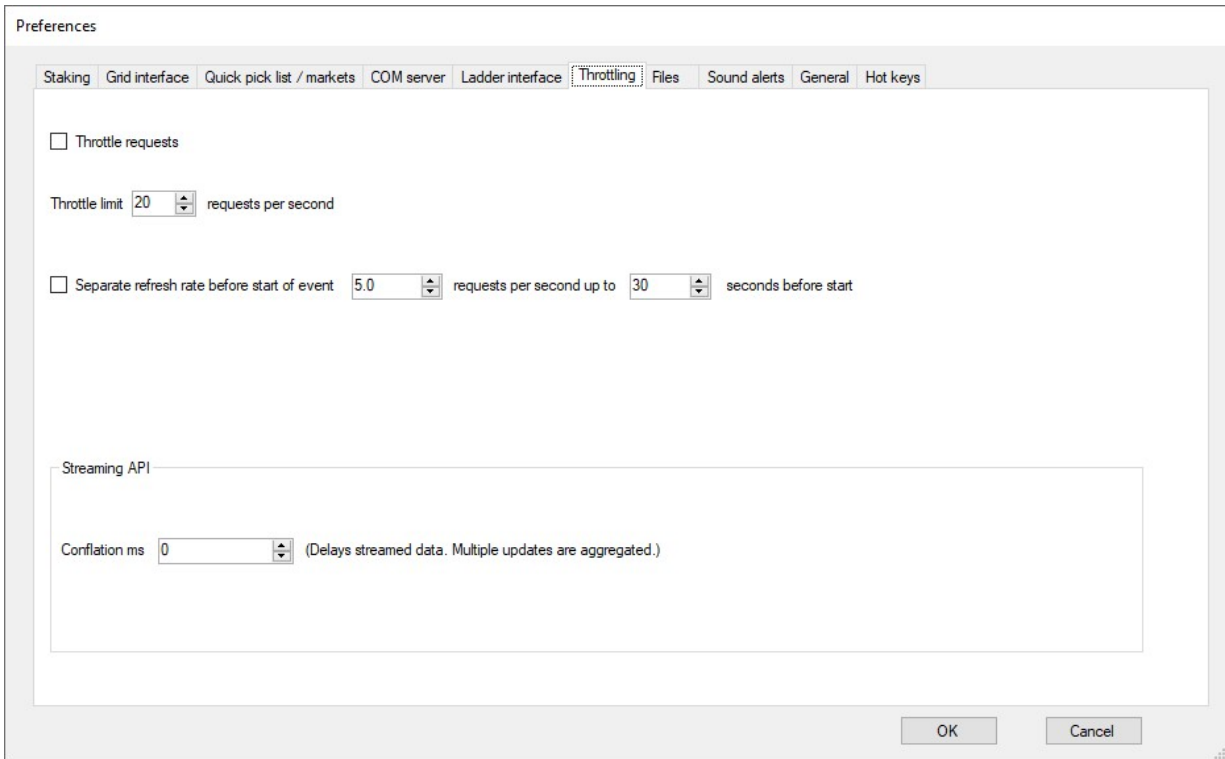
Use this option to highlight all offers in the ladder not just the best 3 prices which is default view without this option being selected.

### **See also**

[Staking Options](#)  
[Grid Options](#)  
[Quick Pick List & Markets Options](#)  
[COM Server Options](#)  
[Throttling Options](#)  
[File Options](#)  
[Sound Alert Options](#)  
[General Options](#)  
[Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Throttling Options](#)

## **Throttling Options**



Tick the option 'Throttle requests' to limit the number of requests made when the software is [Polling](#) the API for price data. Use the throttle limit option to limit the number of polling requests per second.

**Following the introduction of API-NG, you no longer need to throttle excess requests as Betfair no longer apply the data request charge. It is therefore safe to untick this option.**

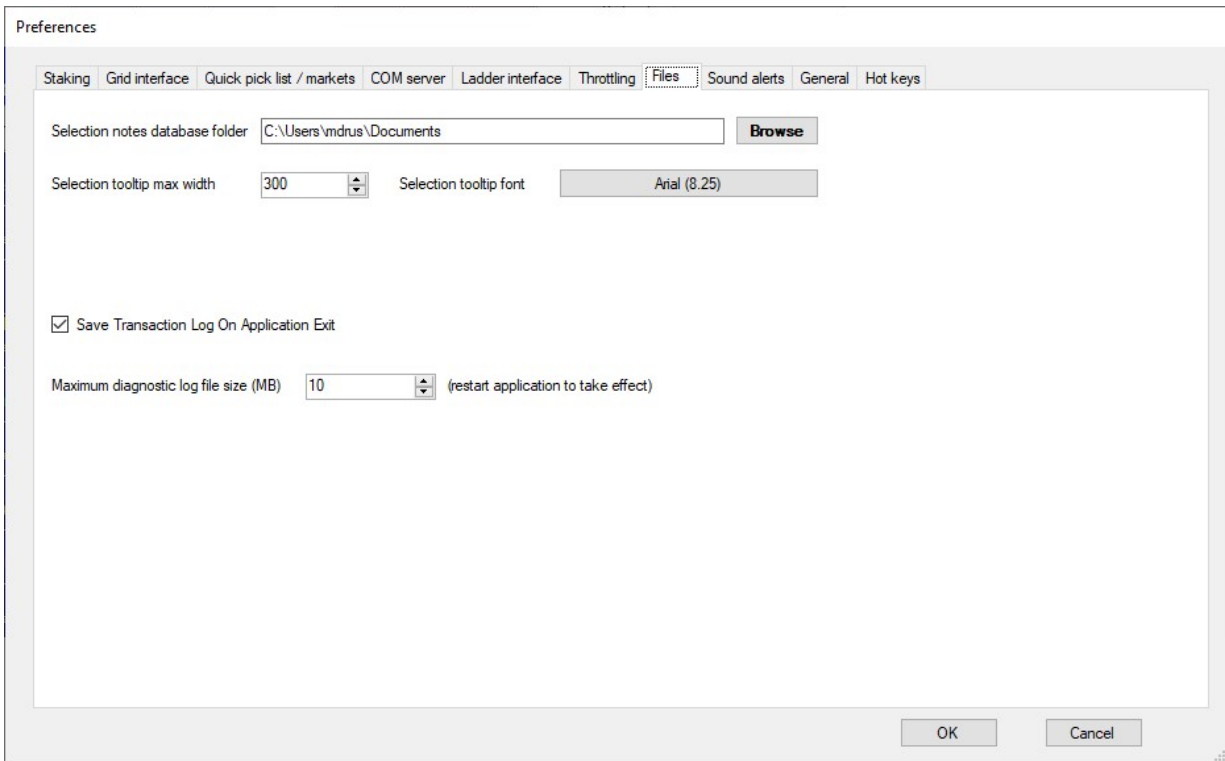
You can also set a separate Refresh rate for open markets so as to reduce the number of data calls being made whilst the market is open which will therefore reduce the amount of bandwidth being used, if using polling. The Refresh Rate set here will be applied up until the seconds before the start of the event that you also set here and then it will revert to the default value that is set in General Preferences.

By default the software now uses [Streaming](#) for receiving price data from the API server. The Conflation option can be set to aggregate the number of updates that are received in the data stream within a time period therefore potentially reducing the amount of data that Betfair send.

**See also**

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [COM Server Options](#)
- [Ladder Options](#)
- [File Options](#)
- [Sound Alert Options](#)
- [General Options](#)
- [Hot Key Options](#)

## File Options



Here you can set the file location that will be used to store any horse notes which also applies to greyhound notes.

You can set the size of the tooltip (in pixels) and font style that is displayed when horse notes exist for a selection in the Grid.

Also you can set the option to save the Transaction Log which is normally emptied on exit of the application.

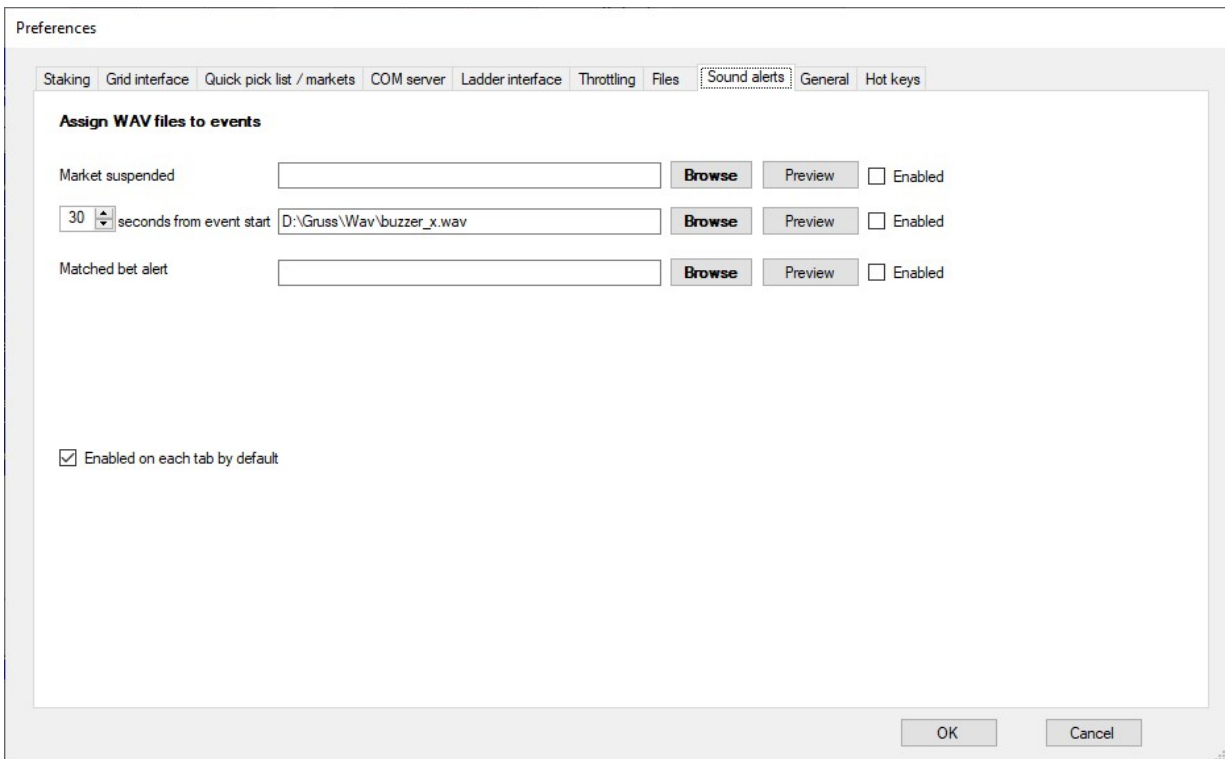
The software automatically logs any problems in diagnostic files on your hard drive, so there is an option to set a maximum log file size.

### See also

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [COM Server Options](#)
- [Ladder Options](#)
- [Throttling Options](#)
- [Sound Alert Options](#)
- [General Options](#)
- [Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Sound Alert Options](#)

## Sound Alert Options



Here you can assign wav files to certain events.

Use the browse button to navigate to an appropriate wav file on your computer.

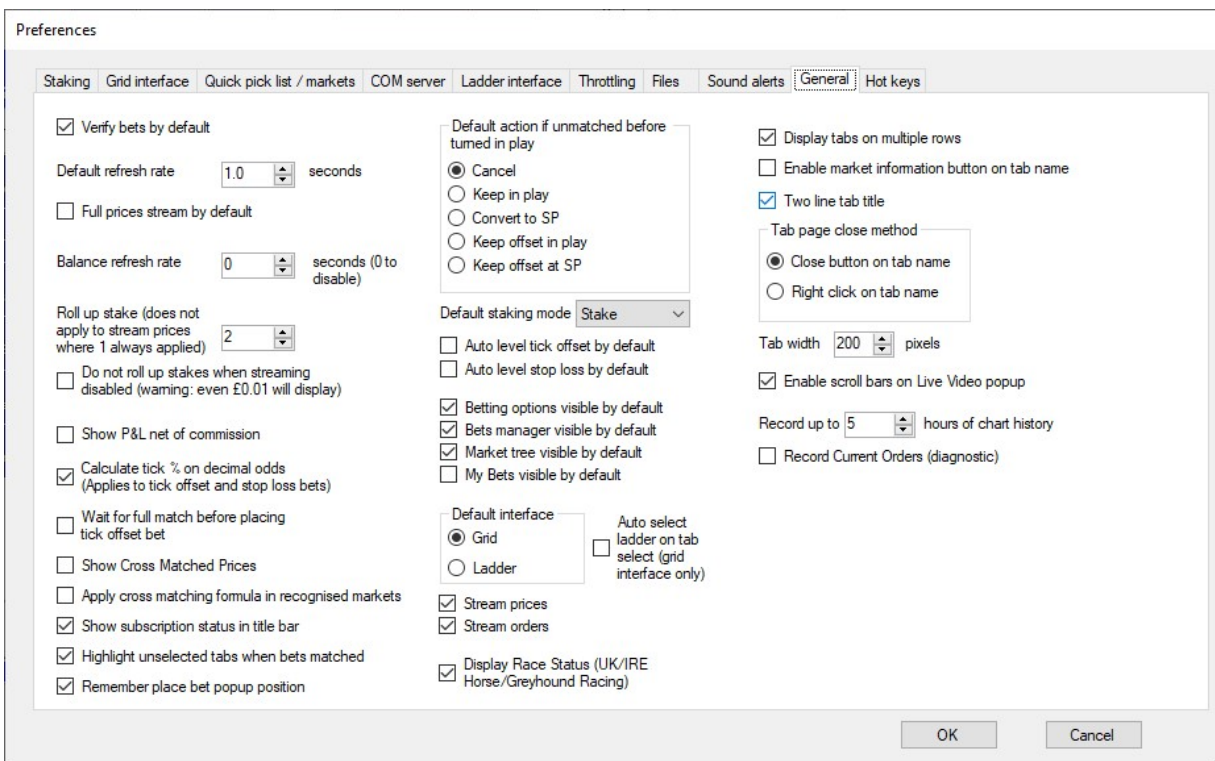
Please note that we do not supply WAV files with Betting Assistant but there are plenty of free ones on the internet.

### See also

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [COM Server Options](#)
- [Ladder Options](#)
- [Throttling Options](#)
- [File Options](#)
- [General Options](#)
- [Hot Key Options](#)

[Home](#) > [Betfair Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [General Options](#)

## General Options



### Verify bets by default

This is ticked when you initially install Betting Assistant.  
This controls the [Verify bets](#) default option in the Betting Options.

### Default refresh rate ? seconds

Use this option to set the default [Refresh Rate](#) when a new market is opened.

### Balance refresh rate ? seconds (0 to disable)

Account balance and exposure figures are updated when a new market is selected but you can use this setting to make Betting Assistant update at regular intervals.

### Roll up stakes

This is a global option affecting the Grid, Ladder and Selection popup.  
e.g. if roll up stakes are 2 then 1 @ 1.56 and 2 @ 1.55 will show as 3 @ 1.55

### Show P&L net of commission

Displays the Profit figures less Betfair commission.

### Calculate tick % on decimal odds (Applies to tick offset and stop loss bets)

This option determines how the software will calculate the offset odds when using the percentage option with Tick Offset and/or Stop Loss.

With the option ticked the percentage is calculated on decimal odds and unticked it uses fractional odds.

For example if your initial bet was at odds of 10.0 and the offset bet was 50% less then based on decimal odds the offset odds would be calculated at 5.0 whereas based on fractional odds the offset odds would be 5.5

### Wait for full match before placing tick offset bet

Tick this option if you want your initial bet to be fully matched before placing the offset bet if you are using the [Tick Offset](#) option.

### Show Cross Matched Prices

Tick this option if you want to include virtual prices created by Betfair applying the Cross Matching formula.

### Apply cross matching formula in recognised markets

This option is only applicable if you have "Show Cross Matched Prices" ticked.

Tick this option to have Betting Assistant calculate and apply the cross matching formula in recognised markets.

With this option ticked the formula is only applied to the first 3 prices in the Ladder.

**Show subscription status in title bar**

Untick this option if you wish to hide your subscription status in the Title Bar.

**Highlight unselected tabs when bets matched**

If you have multiple tab pages open then you can use this option to highlight the tab should a bet get matched in that tab and you don't currently have it selected.

**Remember place bet popup position**

Use this option to make Betting Assistant remember where you have positioned the bet placement confirmation window if you have [Verify Bets](#) ticked when placing new bets.

**Default action if unmatched before turned in play**

Set the default action that you would like to happen to unmatched bets as a market turns in play.

**Default staking mode**

Set the default [Staking Mode](#) to use for lay bets.

**Auto level tick offset by default**

Tick this option if you want 'Auto Level' to be set by default when using the Tick Offset feature. This option is applied when opening a new tab page and when starting the software.

**Auto level stop loss by default**

Tick this option if you want 'Auto Level' to be set by default when using the Stop Loss feature. This option is applied when opening a new tab page and when starting the software.

**Betting options visible by default**

Untick this option to hide the Betting Options panel by default.

**Bets manager visible by default**

Untick this option to hide the Bets Manager panel by default.

**Market tree visible by default**

Untick this option to hide the Market Tree panel by default.

**My Bets visible by default**

Tick this option if you want the My Bets panel to be open when you first start Betting Assistant.

**Default interface**

Set the default interface, i.e. Grid or Ladder.

**Auto select ladder on tab select**

By default, the Grid Interface is used when opening a new tab page but here you can set it to use the Ladder Interface by default.

**Stream prices**

This option is ticked by default but can be unticked so that the software uses polling for refreshing prices by default.

**Stream orders**

This option is ticked by default but can be unticked so that the software uses polling for refreshing bets by default.

**Display Race Status**

Tick this option to display the [Race Status](#) on applicable markets.

**Display tabs on multiple rows**

If you have multiple tab pages open then you can use this option to make Betting Assistant display all the tab page headers by using multiple rows

**Enable market information button on tab name**

Tick this option if you wish to add a small button on the tab page header which when clicked will display the Betfair market information.

**Two line tab title**

Tick this option to change the height of tab page header so that the market description fits over 2 lines which will decrease the width of the tab page header.

This option is useful if you have multiple tab pages open.

### **Tab page close method**

Choose which option you would like to use when closing multiple tab pages.

### **Tab width**

Use this option to set the pixel width of the tab page header which is useful when you have multiple tab pages open.

### **Record up to ? hours of chart history**

When you open a market, Betting Assistant starts recording the last price matched at your specified refresh rate to a maximum interval of every second.

The recorded prices are then used in Betting Assistant's charts, so here you can set how much data should be recorded if you have markets open for long periods of time.

### **Record current orders (diagnostic)**

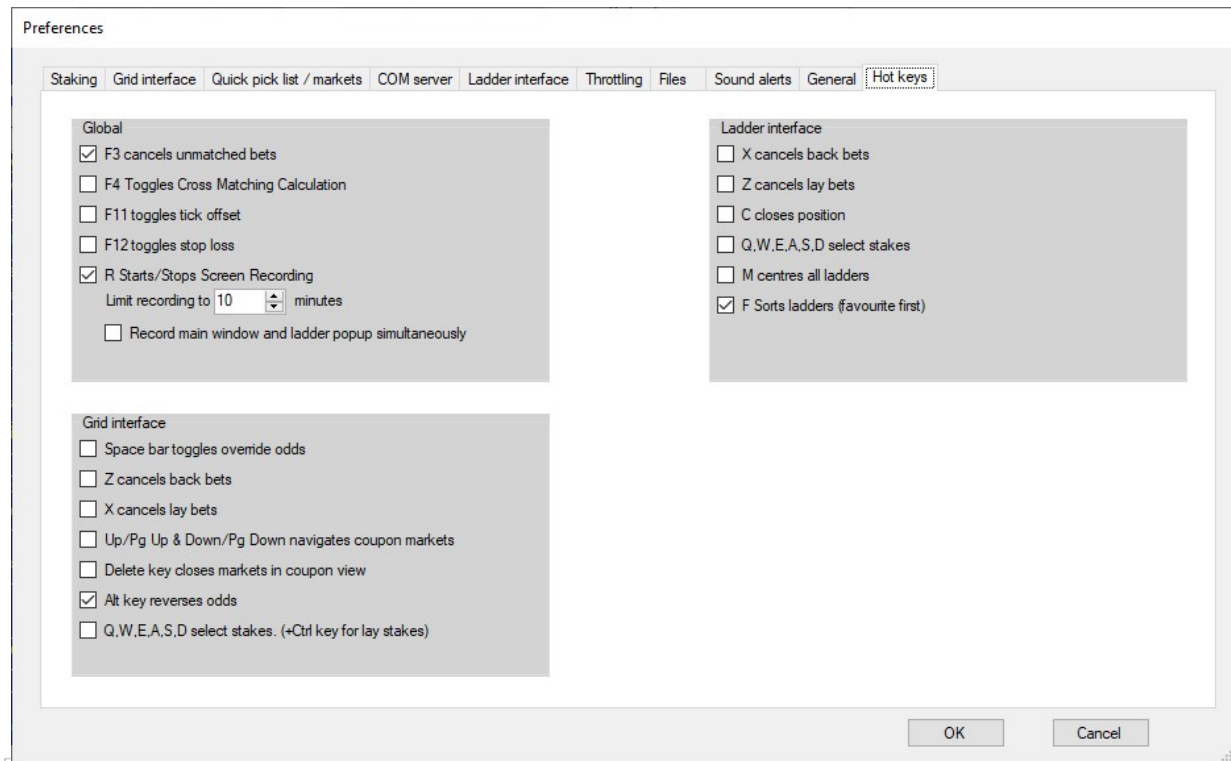
Tick this option if advised by Gruss Admin used for diagnosing problems with Order Streaming.

### **See also**

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [COM Server Options](#)
- [Ladder Options](#)
- [Throttling Options](#)
- [File Options](#)
- [Sound Alert Options](#)
- [Hot Key Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Preferences](#) > [Hot Key Options](#)

## **Hot Key Options**



Here you can decide which of the [Keyboard Functions](#) you would like to enable or disable.

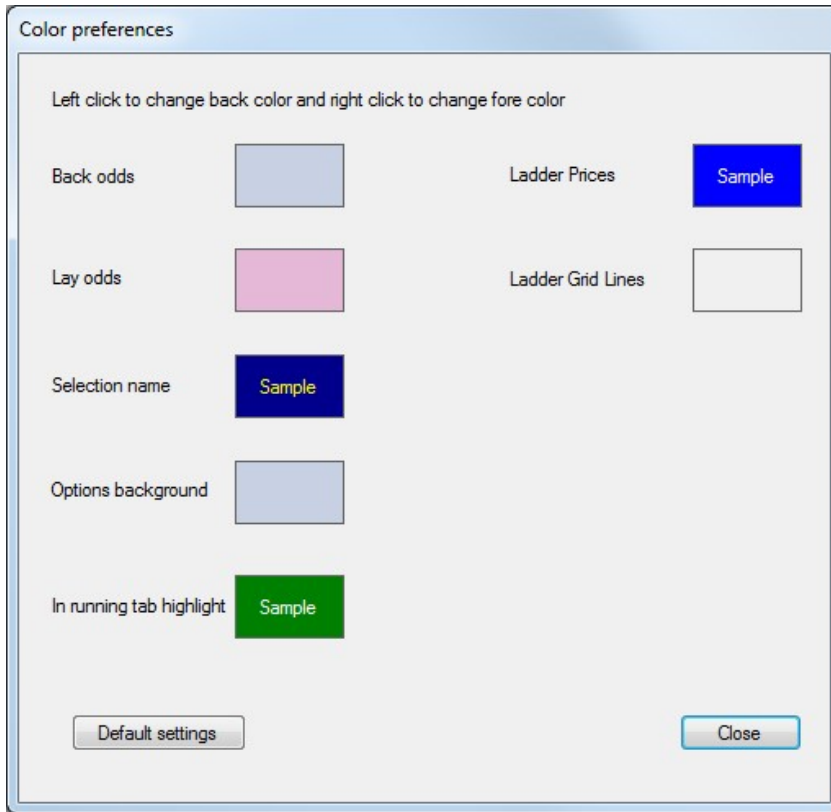
### See also

- [Staking Options](#)
- [Grid Options](#)
- [Quick Pick List & Markets Options](#)
- [COM Server Options](#)
- [Ladder Options](#)
- [Throttling Options](#)
- [File Options](#)
- [Sound Alert Options](#)
- [General Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Colour Preferences](#)

## Colour Preferences





From the [Menu Bar](#) select Options, then Colour Preferences to open a window as shown left.

Here you can change the background colour of various areas of the application.

Click on the colour that you want to change to open the standard Windows colour palette to make the change.

Click on the Default settings button to return all the areas back to their default colours

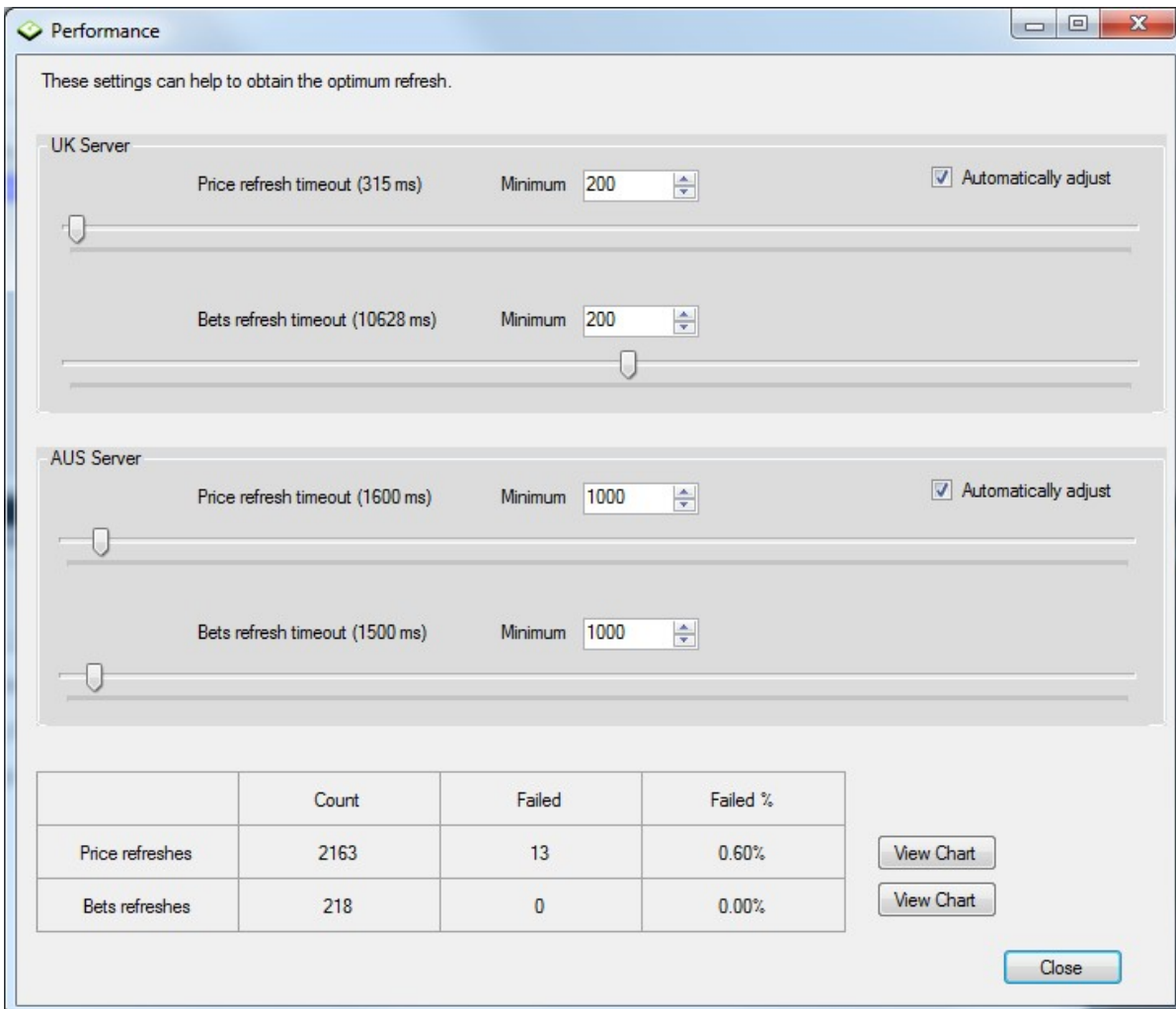
### See also

[Preferences](#)  
[Performance Options](#)

[Home](#) > [Betting Assistant Features](#) > [Program Options](#) > [Performance Options](#)

## Performance Options

Select Performance Options from the Options dropdown on the Menu Bar.



You shouldn't need to worry about the settings in this window and it is advisable to leave 'Automatically adjust' ticked unless advised otherwise by Gruss Admin.

Basically, the sliders show the timeout value for prices and bets, i.e. how long Betting Assistant waits before making another request for the data.

Whilst 'Automatically adjust' is set the software will constantly monitor failed calls and adjust the timeout value up and down to the minimum value that you have set.

If you are getting a lot of failed requests and the refresh timeouts are fairly high figures then it could suggest a poor internet connection but it is not unusual to see some failed requests.

This window displays the API calls from all open tab pages.

Click on the "View Chart" button to open a chart which displays the response times compared to the timeout value.

Responses that go above the timeout value will cause Betting Assistant to temporarily increase the timeout value.

The timeout value will decrease as near to the minimum value as it can as the response times settle down.

You can right click on these charts to export the chart data.

### See also

- [Preferences](#)
- [Colour Preferences](#)

Home > Betting Assistant Features > Grid Interface

## Grid Interface

Having selected a market, the Market Grid to the right of the Market Tree will be populated with the best 3 back and lay prices for each selection name in the particular market.

The prices will be refreshed according to the [Refresh Rate](#) that you have selected (default rate is 1 second).

Just like the native Betfair site you can click on any of the prices to place a bet.

If you have [Verify Bets](#) ticked, a popup window will open displaying the odds, stake and profit/liability.

You can adjust the odds and/or stake at this point before the bet is placed.

Otherwise if the Verify Bets is unticked the bet will be placed immediately at the odds that you clicked on for the amount shown in the back/lay stake column providing you have sufficient funds to cover the bet.







The black bar at the bottom of the application screen will show details of last action.

The [Bets Manager](#) grid, just below the Market Grid, will display your bets for the selected market.

You will notice that each market contains a header bar just above the column headings.

This bar displays the market name and some icons on the left hand side of the bar.

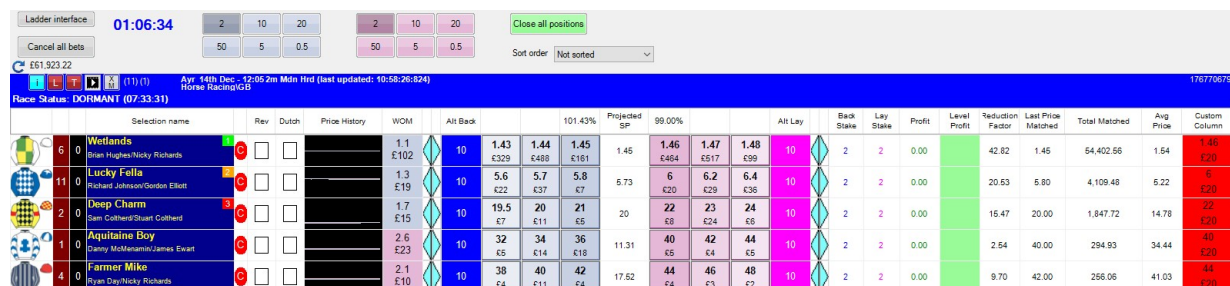
The icons function as follows:-

-  Display Betfair Market Information
-  Display [Popup Ladder Interface](#)
-  Open current market in a new Tab Page
-  Open a window to display Betfair Live video for the current market (where available) (See [Betfair Terms & Conditions](#))
-  Cross Matching Calculation is Off
-  Cross Matching Calculation is On

Also on the header bar you will see a figure in brackets which indicates the number of selections followed by a second figure which indicates the number of winners that are paid out on so in the case of place markets on horse racing will display the number of places.

The pre-defined stake boxes (6 for back and 6 for lay) can be clicked on to quickly change the stakes in the Back Stake and Lay Stake columns.

The pre-set amounts in the stake boxes can be changed by double clicking on them.



Selection name	Rev	Dutch	Price History	WDM	Alt Back	Projected SP	Alt Lay	Back Stake	Lay Stake	Profit	Level Profit	Reduction Factor	Last Price Matched	Total Matched	Avg Price	Custom Column				
<b>Wetlands</b> Blair Hughes/Nicky Richards	6	0	1.1 £102	1.1 £102	1.43 £329	1.44 £488	1.45 £161	1.45	1.46 £484	1.47 £517	1.48 £99	10	2	2	0.00	42.82	1.45	54,402.56	1.54	1.48 £20
<b>Lucky Fella</b> Richard Johnson/Gordon Elliott	11	0	1.3 £19	1.3 £19	5.6 £22	5.7 £37	5.8 £7	5.73	6 £20	6.2 £29	6.4 £36	10	2	2	0.00	20.53	5.80	4,109.48	5.22	5 £20
<b>Deep Charm</b> Sam Collier/Stuart Collier	2	0	1.7 £15	1.7 £15	19.5 £7	20 £11	21 £5	20	22 £8	23 £24	24 £6	10	2	2	0.00	15.47	20.00	1,847.72	14.78	22 £20
<b>Aquitaine Boy</b> Danny McMenamin/James Ewart	1	0	2.6 £23	2.6 £23	32 £5	34 £14	36 £18	11.31	40 £5	42 £4	44 £5	10	2	2	0.00	2.54	40.00	294.93	34.44	40 £20
<b>Farmer Mike</b> Ryan Day/Nicky Richards	4	0	2.1 £10	2.1 £10	38 £4	40 £11	42 £4	17.52	44 £4	46 £3	48 £2	10	2	2	0.00	9.70	42.00	256.06	41.03	44 £20

If you require more space for the actual Grid to be able to display more selections then you can right click in the blue header bar anywhere where the white text market description is to bring up a context menu which allows you to hide/show the stake buttons

area and also the column headers.

The columns in the grid can be resized or repositioned.

To resize a column, move the mouse pointer to the right hand side in the header bar until you see the mouse pointer change to a double headed arrow.

Whilst it is a double headed arrow, hold down the left button and drag left or right to resize.

To reposition a column, click on the column header and whilst holding the left button down drag left or right and you will see a blue line appear between the column headers to indicate where the column will be positioned.

Releasing the mouse button will reposition the column.

You can also change the height of the rows in Grid Preferences.

### See also

[Logging In](#)  
[Profiles](#)  
[Menu Bar](#)  
[Info Bar](#)  
[Opening Markets](#)  
[Keyboard Functions](#)  
[Betting Options](#)  
[Program Options](#)  
[Ladder Interface](#)  
[Bets Manager](#)  
[Excel Triggered Betting](#)  
[COM Interface](#)  
[Charts](#)  
[Market Notes](#)  
[Live Scores](#)  
[Dashboard](#)  
[Screen Recording](#)  
[P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Selection Name](#)

## Selection Name

Displays the selection names for the given market and in the case of UK horse racing will also show the jockey's silks and saddle cloth number providing you have it selected in the preferences.

If you do have the silks selected you can hover over the graphic and a popup will display a description of the silks and likewise if you hover over the selection name you will see information about the jockey, trainer, form etc.

Click on the selection name to see the price history graph as seen on Betfair's website.

From this pop up you can also select [Betting Assistant Charts](#).

In the column header row you can right click on where it says "Selection name" to bring up a popup that allows you to show/hide selections.

### See also

[Conditional Bets](#)  
[Rev \(Reverse\)](#)  
[Dutch](#)  
[Price History](#)

- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

Home > Betting Assistant Features > Grid Interface > Conditional Bets

## Conditional Bets



Ling 7th Sep - 13:00 1m2f Hcap (last updated: 10:08:58:725)  
Horse Racing(GB)

**Race Status: DORMANT (09:06:29)**

Selection name	Dutch	WOM	104.02%	Projected SP	98.86%	Back Stake	Lay Stake	Profit	Level Profit	Last Price Matched	Total Matched
9 11 <b>Quemonda</b> Mohammed Lyes Tabiri/Paul & Oliver Cole	C	2.3 £65	5.8 £29	5.9 £21	6 £64	6.76	6.4 £5	6.6 £36	6.8 £8	6.20	4,694.49
2 3 <b>Power Of States</b> Stevie Donohoe/Hugo Palmer	C	1.8 £65	5.8 £36	5.9 £12	6 £38	5.97	6.2 £26	6.4 £47	6.6 £78	6.20	8,837.06
6 1 <b>Jack Dor</b> Daniel Muscott/Ed Walker	C	1.4 £15	6.8 £19	7 £14	7.2 £6	7	7.4 £6	7.6 £22	7.8 £26	7.20	2,361.26
1 8 <b>Five Helmets</b> Jamie Gormley/Iain Jardine	C	1.9 £19	12 £14	12.5 £19	13 £7	12.85	13.5 £4	14 £9	14.5 £8	13.50	2,627.37

Conditional Bets (Profile:Default)

Apply current settings to entire field   Add new entry for current selection   Clear all   Max liability 0    Allow bets to be placed in play

Selection	Check Price	If	Price	Price 2	Bet Type	Bet Price	Stake	Trigger after (h:m:ss)	Offset Odds By (ticks)	Active	Bet result
X Quemonda	Last price matched	>=	8.00		Back	Last price matched	2	09:59:10	0	<input checked="" type="checkbox"/>	
X Power Of States	Lay price	between	1.50	2.00	Lay	Lay price	2	09:59:20	+10	<input checked="" type="checkbox"/>	

12 12 <b>Quinn's</b> Cieren Fallon/George Baker	C	4.5 £38	23 £2	24 £2	25 £7	5.55	27 £42	29 £1	30 £6	26.00	1,153.94
4 9 <b>Let Rip</b> Georgia Dobie/Emma Lavelle	C	6.2 £21	34 £5	36 £13	38 £7	36	42 £1	44 £1	80 £2	40.00	466.26

Tick Conditional bets under Display columns in preferences to display a new column in the standard Market Grid or to the right of the Ladder Grid.

This column displays a red C for conditional bets.

Click on the C next to the required selection to add a conditional bet for that selection.

In the above screenshot "Quemonda" will be backed at the last matched, if the last matched price is greater than or equal to 8.00.

"Power Of States" will be layed at the best lay price plus 10 ticks, if the best lay price is between 1.50 and 2.00 inclusive. The Price 2 column is only used when using the between condition.

When you have entered your criteria tick the Active column to enable the bet to be placed if the criteria are met.

Notice that the background colour of the C column is blue for active Conditional Bets.

If the criteria are met and a bet is placed then the Active column will automatically be unticked and the Betfair bet reference will be populated in the 'Bet result' column.

If you change the criteria while the Active column is ticked then it will be unticked automatically so you will need to remember to tick it again afterwards.

Enter a value in the max liability box to limit your liability, bets will not be placed if the liability of that individual bet (not based on your overall P&L) exceeds the liability entered.

Enter 0 or blank as the liability to ignore max liability.

Tick the 'Allow bets to be placed in play' checkbox if you want to allow the Conditional Bet to be placed in play.

Please note that the bet can still be placed pre-play with this option ticked.

Use the Trigger after column to set a time to begin evaluating your criteria.

Use the 'Offset Odds By (ticks)' to add or subtract ticks to the Bet Price if the bet is placed.

Click Apply current settings to entire field and the criteria will be copied to all the other selections in the market, if an entry already exists for the other selections then a new entry will be added, the existing entry will not be overwritten.

Click Add new entry for current selection to create a new entry for the current selection, the criteria will not be copied.

**IMPORTANT: Conditional bets will only be active while you have the market open. If you subsequently change to another market in the same tab page then the conditional bet will not be retained and therefore never triggered.**

**If you need to have conditional bets on [multiple markets](#) you need to open a separate tab page or create a coupon view for each market and leave them open.**

### See also

- [Selection Name](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
- [Projected SP](#)
- [Lay @ 1000](#)
- [Stakes](#)
- [Profit](#)
- [Level Profit](#)
- [Alternate Level Profit](#)
- [Reduction Factor](#)
- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Rev \(Reverse\)](#)

## Rev (Reverse)

Reverses the back and lay prices when checked allowing you to quickly back at the best lay price or vice versa.

The background colours will change to reflect this.

### See also

- Selection Name
- Conditional Bets
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Dutch](#)

## Dutch

The Dutch column on the Grid allows you to choose the selections that will make up your Dutch bet.

Please see [Dutch Betting](#) for an explanation of how this feature works.

### See also

- Selection Name
- Conditional Bets
- Rev (Reverse)
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Price History](#)

## Price History

Displays a simple graph showing the movement of back and lay prices over time.

For a more detailed graphs, click on a Selection Name.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
- [Projected SP](#)
- [Lay @ 1000](#)
- [Stakes](#)
- [Profit](#)
- [Level Profit](#)
- [Alternate Level Profit](#)
- [Reduction Factor](#)
- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [WOM \(Weight of Money\)](#)

## WOM (Weight of Money)

This is the 'Weight Of Money' indicator.

It's simply a calculation which is the total of the three amounts available to back and lay divided by each other.

If it's pink then it may indicate that the price is likely to go out so you can lay it and back later at a higher price and if it's blue then it may shorten so you can back it and lay at a lower price.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
- [Projected SP](#)
- [Lay @ 1000](#)
- [Stakes](#)
- [Profit](#)
- [Level Profit](#)
- [Alternate Level Profit](#)
- [Reduction Factor](#)
- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Increase/Decrease Odds](#)



## Increase/Decrease Odds



This column is depicted by this image

Increases or decreases the second and third back/lay odds allowing you to place a back/lay bet at different odds.

Once you have changed these with the arrows they will stay fixed and will not update.

The best price will continue to update as normal.

To release these prices click on the market header bar.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Prices](#)
- [Projected SP](#)
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- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Prices](#)

## Prices

The grid displays the best 3 back and lay prices (odds) on offer.

Click on a price to place a bet for the selection shown in that row of the grid.

If a box in the prices grid is blank it indicates that there is no price being offered.

Clicking on a blank box will submit a bet request using the lowest or highest odds depending on whether it is a lay or back bet, i.e. clicking on a blank lay price will submit a lay bet using odds of 1.01 and clicking on a blank back price will submit a back bet using odds of 1000.

The prices will refresh at the rate shown in Betting Options.

Above the best back price, in the grid column header, the software displays the book % for the back odds and likewise above the best lay odds.

You can right click on these percentages to sort the grid either by the back odds or lay odds in ascending or descending order.

This is a one time manual sort, i.e. if the odds change such that it would effect the sort order then the grid will not be resorted.

The sort order dropdown box will show "other" to indicate that the grid has been sorted.

### See also

[Selection Name](#)  
[Conditional Bets](#)  
[Rev \(Reverse\)](#)  
[Dutch](#)  
[Price History](#)  
[WOM \(Weight of Money\)](#)  
[Increase/Decrease Odds](#)  
[Projected SP](#)  
[Lay @ 1000](#)  
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[Alternate Level Profit](#)  
[Reduction Factor](#)  
[Last Price Matched](#)  
[Total Matched](#)  
[Custom Columns](#)  
[Sort Order](#)  
[Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Projected SP](#)

## Projected SP

This column in the grid displays the projected Betfair Starting Price (SP) based on the SP bets already placed and the current exchange prices.

Move your cursor over the left hand side of the column to place a back SP bet and over to the right to place a lay SP bet.

You will see that the background colour changes to indicate whether you are placing a back or lay SP bet

.

Once you have clicked, a pop up window will appear, regardless of whether you have Verify Bets ticked or not

.

The pop up gives you the option to set the odds limit that you are prepared to accept for an SP bet, so your bet will only be matched if the SP is within the limits that you have set.

If the odds fall outside of your limits then the bet will not be placed or matched.

To read more about Betfair SP please see [Betfair Starting Price](#)

### See also

[Selection Name](#)  
[Conditional Bets](#)  
[Rev \(Reverse\)](#)  
[Dutch](#)  
[Price History](#)  
[WOM \(Weight of Money\)](#)  
[Increase/Decrease Odds](#)  
[Prices](#)  
[Lay @ 1000](#)  
[Stakes](#)  
[Profit](#)  
[Level Profit](#)  
[Alternate Level Profit](#)  
[Reduction Factor](#)  
[Last Price Matched](#)  
[Total Matched](#)  
[Custom Columns](#)  
[Sort Order](#)  
[Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Lay @ 1000](#)

## Lay @ 1000

This feature is disabled by default but when enabled allows you to lay a selection at odds of 1000 for the stake as preset in your preferences.

If you want to use this feature then you will need to contact [admin@gruss-software.co.uk](mailto:admin@gruss-software.co.uk), although the same can be achieved using the [Custom Columns](#) feature.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
- [Projected SP](#)
- [Stakes](#)
- [Profit](#)
- [Level Profit](#)
- [Alternate Level Profit](#)
- [Reduction Factor](#)
- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Stakes](#)

## Stakes

The stake columns display the back and lay stakes that will be used when placing a back or lay bet on a given selection.

You can adjust the default value to be displayed in the grid in preferences.

The new default value will be displayed when you next select a market.

You can quickly adjust the stakes in the grid by overtyping them in the grid or by clicking on one of the preset stake buttons as shown in the image below.

Using one of the preset stake buttons adjusts the stake in the grid against all selections.



Double click on a stake button to change its default value.

### See also

- [Selection Name](#)

- Conditional Bets
- Rev (Reverse)
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Profit](#)

## Profit

Displays the profit/liability for the selection.

When you have unmatched bets for a selection the background colour in the profit column for that selection will turn yellow.

You can click on this and pop up window will show you any unmatched bets.

This allows you to optionally update any unmatched bets by adjusting the stake or odds or even cancelling the bets.

### See also

- Selection Name
- Conditional Bets
- Rev (Reverse)
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Level Profit](#)

## Level Profit

Also known as "greening up", once you have matched bet(s) on a market you can hover the mouse over the level profit column selection to see if there is an opportunity to lock in a profit or loss depending on your situation.

The column will display the potential that can be taken against each selection in the market.

By clicking on the amount shown the program will automatically place the required bet, however it is important to be aware that there is no guarantee that you will achieve the profit displayed, the odds may change quickly or there may be not be enough money available on offer.

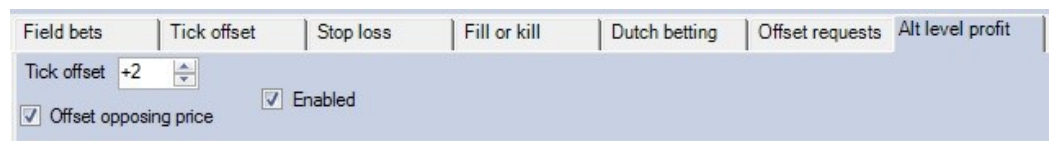
In the situation where the bet is not matched or is partially matched then either wait for your bet to be matched or cancel the bet and see what level profit is available now.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
- [Projected SP](#)
- [Lay @ 1000](#)
- [Stakes](#)
- [Profit](#)
- [Alternate Level Profit](#)
- [Reduction Factor](#)
- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Sort Order](#)
- [Close All Positions](#)

Home > Betting Assistant Features > Grid Interface > Alternate Level Profit

## Alternate Level Profit



Alternate Level Profit works in a same way to the Level Profit column but the difference is that you can specify a number of ticks higher or lower than the Level Profit column would have used.

So for example, let's say you initially placed a back bet at 5.0 and then subsequently the Level Profit column shows a potential profit figure that if you clicked on would place a lay bet at say 3.0, you could use the Alt Level Profit to place the lay bet at say 5 ticks lower (2.90) which would result in a higher profit. Of course you are relying on the price coming in further so there is no guarantee that you will get matched if you use Alt Level Profit.

In the example above you could also tick the Offset opposing checkbox if you want the ticks to be counted from the best back price or from the best opposing lay price which would result in a higher price being used.

Tick the Enabled box to display the Alt Level Profit column in the Market Grid.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)

- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Reduction Factor
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

Home > Betting Assistant Features > Grid Interface > Reduction Factor

## Reduction Factor

See [https://support.betfair.com/app/answers/detail/a\\_id/408/c/483/](https://support.betfair.com/app/answers/detail/a_id/408/c/483/)

### See also

- Selection Name
- Conditional Bets
- Rev (Reverse)
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Last Price Matched
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

Home > Betting Assistant Features > Grid Interface > Last Price Matched

## Last Price Matched

Displays the last price that was matched in the market for the given selection.

You can also display history of the Last Price Matched in chart format.

See [Chart Type](#) .

### See also

- Selection Name
- Conditional Bets
- Rev (Reverse)
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Total Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Total Matched](#)

## Total Matched

Displays the total amount of money matched in the market for the given selection.

### See also

- Selection Name
- Conditional Bets
- Rev (Reverse)
- Dutch
- Price History
- WOM (Weight of Money)
- Increase/Decrease Odds
- Prices
- Projected SP
- Lay @ 1000
- Stakes
- Profit
- Level Profit
- Alternate Level Profit
- Reduction Factor
- Last Price Matched
- Custom Columns
- Sort Order
- Close All Positions

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Custom Columns](#)

## Custom Columns

Select 'Custom Columns' from the 'Options' dropdown menu to display a pop up window where you can enable custom columns in the grid interface.

In the example image above, you can see the options you have for your custom columns:-

### Set the Bet Type

The custom column can either submit a Back, Lay or Level Profit bet.

### Set the Stake

Set a stake to use for the Custom Column or leave it blank to use the stake from the Grid staking columns. Leave the stake blank if using the Level Profit option as this will be calculated automatically.

### Set the odds

Set the odds to use from the dropdown list.

At the top of the list is 'Current Odds' meaning that the Custom Column will be set to use the best odds being offered at the time of clicking on it.

If choosing 'Current Odds' then there are additional options that can be applied.

You can choose 'Offset Opposing Odds' where the odds will be from opposite side, i.e. if the column is set to place a back bet then it will request the best available lay odds and vice versa.

You can also choose to offset the bet request by plus or minus ticks, e.g. if current odds were 2.0 and you put +5 then it would request 2.10

If you have set the bet type as 'Lay' and are choosing 'Current Odds' you will also see an additional option.

You can choose the option "Stake = liability" where the software will use the stake amount as a fixed liability, so when you click on the Custom Column with this option the software will calculate the stake required to give you that liability.

### Set the Betting Options

It is important to note that custom columns work independently from any global settings that you might have set, so for example if you have 'Fill or Kill' set in the global Betting Options, 'Fill or Kill' will not be used unless you set it the Custom Column options. The same applies to Tick Offset and Stop Loss



### Set the Single Click Option

You can also choose whether or not to verify the bet when clicking on the column.

### Enable the Custom Column

Tick the 'Enabled' check box to make the Custom Column visible in the Grid.

### Set the background colour

You can also change the background colour that is used in the Grid by clicking on the 'Colour' button.

### Give the Custom Column a description

You can put a description in the column header field which will then be displayed above the column in the grid.

You may need to widen the column to see all of your column header depending on how much text you use.

### Link Custom Columns

The Master Column dropdown box allows you to chain Custom Columns together.

Leave the number set to zero if you don't want to chain them.

So you can have multiple Custom Columns set and chain them by giving them the same Master Column number (any number apart from zero).

Chained columns allow you to submit bets assigned to these columns in 1 click (as if you clicked on each of the chained Custom Columns simultaneously).

You can click on any of the chained columns to submit the bets from these columns.

Also you only need to have one of the columns enabled (visible in the Grid) to use this option, i.e. the bets will still be submitted from all chained columns with just one of the columns enabled.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
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- [Sort Order](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Sort Order](#)

## Sort Order

The Sort Order dropdown box allows you to re-order the selections in the grid.

The default option is 'Not Sorted' meaning that the selections will be in the same order as if you were viewing the market on the Betfair website.

The sort options are Back and Lay prices (being the best prices on offer), selection name, saddlecloth number or stall draw (applicable to horse racing only) and Total Matched.

Please be aware that if you have the grid sorted on back or lay prices then this order will be maintained meaning that if for example you were sorting on back prices and the 2nd favourite becomes the favourite then the grid will automatically be re-sorted to show this.

Also note that when you change markets the sort option is remembered.

If you have a market linked into Excel then sorting the grid has no effect on the order that is displayed in your Excel sheet which will still be exported in the Betfair order.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
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- [Last Price Matched](#)
- [Total Matched](#)
- [Custom Columns](#)
- [Close All Positions](#)

[Home](#) > [Betting Assistant Features](#) > [Grid Interface](#) > [Close All Positions](#)

## Close All Positions

The 'Close All Positions' feature is similar to the 'Level Profit' in that it will submit a bet or bets that once matched will give you an equal profit or loss on each selection in the market.

The difference is that if you have matched bets on more than one selection this button will allow you to submit all the required bets in a single click.

So to use the feature move the mouse pointer over the button and the 'Level Profit' column will display the potential equal profit or loss that can be locked in against each selection.

Clicking the button submits the bet or bets required to realise the profit or loss assuming that they get matched.

Additionally you can right click on the button to add an 'Auto Close All' setting where you specify a number of seconds before the official start time of the market to make Betting Assistant automatically submit the bets required to green up the market.

### See also

- [Selection Name](#)
- [Conditional Bets](#)
- [Rev \(Reverse\)](#)
- [Dutch](#)
- [Price History](#)
- [WOM \(Weight of Money\)](#)
- [Increase/Decrease Odds](#)
- [Prices](#)
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[Reduction Factor](#)  
[Last Price Matched](#)  
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[Home](#) > [Betting Assistant Features](#) > [Ladder Interface](#)

## Ladder Interface

The concept of displaying the odds in this vertical ladder format originates from financial trading markets.

The interface enables you to see the full depth of the market by individual selection, i.e. the full range of odds that Betfair offer.

It is favoured by users who trade on selections, i.e. back and lay on the same selection.

Unlike the Grid Interface the ladder is designed to show the best prices being offered rather than the best prices to take, so that you can join the queue.

Betting Assistant has 2 modes for displaying the Ladder Interface:-

1. The **Fixed mode** where the ladder(s) is/are in a fixed position within the software screen.  
The Fixed mode ladder has some additional detail that is not available in the Floating ladder.  
When viewing the Grid Interface you can switch to the Fixed Ladder by clicking on the Ladder Interface button which is located top left of the Grid Interface.
2. The **Popup mode** where the ladder(s) is/are in a separate window that can be moved around and resized and can be moved to another monitor if you have a multi monitor set up.  
Additionally in this mode you can have multiple rows of ladders as well as columns.  
When viewing the Grid Interface you can switch to the Floating Ladder by clicking on the 'L' in the Grid Interface title bar.

In both ladder modes the main part of the ladder is laid out the same as pictured below:-



Number	Description
(1)	Displays the name of the selection for the ladder and in the case of horse racing you can optionally display the silks for the runner. Clicking on the name brings up a drop down box where you can choose a different selection to display in the ladder.
(2)	Displays the total amount matched for the selection in the ladder.
(3)	Displays your profit/loss for the selection in the ladder.
(4)	This button displays the potential level profit/loss that you could take i.e. by clicking on the button the software will submit a bet that if matched will give you the same profit/loss across all selections in the ladder.
(5)	Use this cancel button to cancel all unmatched lay bets for the selection in this ladder.

(6)	Displays the percentage of total money on offer by the layers.
(7)	Displays the percentage of total money on offer by the backers.
(8)	Use this cancel button to cancel all unmatched back bets for the selection in this ladder.
(9)	Displays the average price matched based on volume matched at each price. The background colour will be blue if it's equal to the last price matched, green if it's greater and red if it's lower.
(10)	The 2 small columns here are used to display markers to indicate where an offset lay bet will be placed if Tick Offset and/or Stop Loss are being used.
(11)	Once you have a matched bet in the market then this column displays the potential level profit/loss that you could take. Click on the amount and if the bet gets matched i.e. the prices move in your favour, then you will have you will get that profit no matter which selection wins.
(12)	This column displays unmatched lay bets. Click on the amount to cancel the bet(s). Or you can drag the amount up or down the ladder to change the requested odds of your bet(s).
(13)	This column is used to submit a lay bet in the ladder view (assuming the ladder is not reversed). The odds that will be used are shown in the adjacent cell to the right of this column and the stake that will be used is determined by the preset stake buttons as described in (21).
(14)	This column displays the odds from 1000 down to 1.01, click this column to centre the ladder on the current best back and lay prices.
(15)	This column is used to submit a back bet in the ladder view (assuming the ladder is not reversed). The odds that will be used are shown in the adjacent cell to the left of this column and the stake that will be used is determined by the preset stake buttons as described in (21).
(16)	This column displays unmatched back bets. Click on the amount to cancel the bet(s). Or you can drag the amount up or down the ladder to change the requested odds of your bet(s).
(17)	The 2 small columns here are used to display markers to indicate where an offset back bet will be submitted if Tick Offset and/or Stop Loss are being used.
(18)	The green bar indicates the proportion of the total amount matched which has been matched at this price. The amount displayed is the amount traded at this price. You can turn off this display in the program preferences.
(19)	This 'Cancel Bets' button only cancels unmatched bets for this ladder i.e. just for this selection.
(20)	This button shows the net stake for this selection, if you have a partially matched bet then you can use this button to set the stake to the partially matched amount so that you can close your trade with the correct stake (the button will have a green background when it is selected)
(21)	These are the preset stake buttons, double click them to change the preset stake amount and single click to choose the stake for betting. The button that is currently selected will have a red background.
(22)	Click this icon to show or hide the ladder chart. Right click on it to show or hide all ladder charts for the visible ladders.

### See also

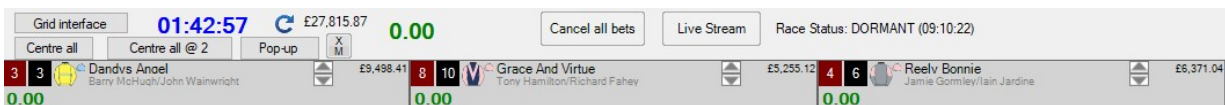
[Logging In](#)  
[Profiles](#)  
[Menu Bar](#)  
[Info Bar](#)  
[Opening Markets](#)  
[Keyboard Functions](#)  
[Betting Options](#)  
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Home > Betting Assistant Features > Ladder Interface > Fixed Mode

## Fixed Mode

In Fixed mode there is a header section above the ladder with some ladder control buttons as pictured below.



The "Grid interface" button switches the view back to [Grid Interface](#) .

The clock shows a countdown time to the official start time of the event.

Click on the icon next to the clock forces Betting Assistant to refresh the prices and market depth and next to this icon is the amount matched for the market.

The amount shown displays the total matched for the market.

The large green or red figure is the level profit or loss that can be achieved for the entire market. Click on it to submit the bets to realise the amount assuming the bets get matched. It will have a border around it if there is a level profit or loss to be taken.

The "Cancel all bets" button cancels all unmatched bets for the market displayed in the ladder.

The "Live Stream" button opens the Betfair Live video window.

[Race Status](#) applies to UK and IRE Horse Racing and Greyhound Racing markets and shows the current status of the race and the time it was last updated.

The "Centre all" button centres all ladders on the best back and lay prices.

The "Centre all @ 2" button would centre all ladders at odds of 2. The odds value can be changed in Preferences.

The "Pop-up" button opens the Ladder in [Popup Mode](#).

The "XM" button allows you to toggle Cross Matching price display on and off. When it is on the button will have a green background.

Also there is additional market data available to the right of the ladder(s) as pictured below.

Profit				101.19%	97.58%	Last price	Total matched
0.00		C	Farang Kondiew	2.68	2.7	2.68	21.2K
0.00		C	One Kool Dude	4.9	5.1	5.10	4.9K
0.00		C	Lady Gibraltar	6.2	6.4	6.40	2.9K
0.00		C	Mistress Of Rome	10.0	11.0	10.00	2.7K
0.00		C	Stepcharlie	9.8	10.0	9.60	1.6K
0.00		C	Red Shimmer	22.0	25.0	22.00	464.48
0.00		C	Takealookatmenow	50.0	55.0	50.00	310.96
0.00		C	George Fenton			0.00	0.00
0.00		C	Madam Bonny	170.0	250.0	140.00	147.76

The columns being displayed are as follows from left to right:-

1. Profit & Loss for the market.
2. Click on the graph icon to open Betting Assistant's pop up chart for the given selection.
3. Click on the red C to open the [Conditional Bets](#) window for the given selection.
4. Displays the selction name and optionally silks for horse race markets.  
You can change the selections for the first 3 ladders by clicking on the left, middle or right part of the selection name.  
If the selction is being displayed in the first 3 ladders it will have a pale blue background and the dark blue indicates which ladder is being used.
5. The best back price currently available to take.
6. The best lay price currently available to take.
7. The last price matched for the given selection.
8. The total amount matched for the given selection.

[See also](#)

[Popup Mode](#)

[Home](#) > [Betting Assistant Features](#) > [Ladder Interface](#) > [Popup Mode](#)

## Popup Mode

When using the Popup Ladder mode there are controls in the title bar for what is displayed in the ladder view as pictured below.

The popup ladder window can be moved anywhere on your screen as well as to an additional monitor if you have such a set-up.

To move the window left click on the market name and whilst you have the button held down drag to a new location.

The width of the window can also be changed by moving the mouse pointer to the right hand edge of the popup window until you see the mouse pointer change to a double headed arrow.

When you see the pointer change then hold down the left button and drag left or right to resize.

Similarly you can move the mouse pointer to the bottom of the window to change the height.



The bar displays the market name and countdown clock on the left hand side, although the full market name may be obscured if you only have 1 ladder displayed.

And on the right hand side of the market name are buttons, from left to right, is a button to cancel all unmatched bets for the market in the ladder.

Then there are 2 up/down controls to change the number of rows and columns of ladders that you wish to display.

The next button opens the Betfair Live Video window.

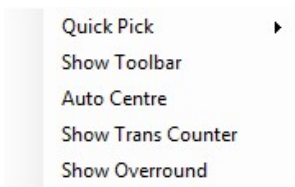
The next button centres all ladders on the best back and lay prices.

The next button allows you to set the ladders to use maximum screen space.

And finally the cross on the red background to close the floating ladder window.

The large green or red figure is the level profit or loss that can be achieved for the entire market. Click on it to submit the bets to realise the amount assuming the bets get matched. It will have a border around it if there is a level profit or loss to be taken.

Additionally you can right click on the bar, where the market name is, for some other options as pictured below.



These options allow you to change market from the list of markets in the Quick Pick List.

The "Show Toolbar" option makes a toolbar visible just underneath the ladder title bar.

The toolbar allows you to change the Refresh Rate from a pre-defined drop down list.

Double click on one of the values in the list to set the new rate.

The "Auto Centre" option will automatically centre a ladder as long as you don't have the mouse pointer over the ladder.

The "Show Trans Counter" will display the number of hourly transactions that you have made and it will appear next to the Level Profit amount on the right..

The "Show Overround" will display the book percentages for the market.

[See also](#)

[Fixed Mode](#)



X	Date/time	Bet ref	IP	SP	Selection	Bet Type	Stake	Odds	Profit/Liability	Matched status
X	24/03/2009 11:10	7531784562	<input type="checkbox"/>	<input type="checkbox"/>	Tarabaloo	B	2	15.00	28.00	U
X	24/03/2009 11:10	7531782631	<input type="checkbox"/>	<input type="checkbox"/>	Peter Pole	L	2	1.34	0.68	F

The bets manager grid displays all of your matched and unmatched bets for the current market.

The matched status background colour is orange for unmatched bets and green for matched bets.

To change the requested odds on an unmatched bet click on the displayed odds in the odds column and a pop up window will be displayed enabling you to change the odds.

By default the grid is sorted by the matched status with unmatched bets displayed first, you can sort by other columns by clicking on the column headings, an arrow next to the heading name will indicate the direction of the sort.

To cancel an unmatched bet click on the X in the first column next to the required bet.

Also whilst a bet is still unmatched you can choose to tick the IP ([Keep In Play](#)) or SP ([SP In Play](#)) boxes to determine what will happen to the bet if it is still unmatched when the market turns in play.

## See also

[Logging In](#)  
[Profiles](#)  
[Menu Bar](#)  
[Info Bar](#)  
[Opening Markets](#)  
[Keyboard Functions](#)  
[Betting Options](#)  
[Program Options](#)  
[Grid Interface](#)  
[Ladder Interface](#)  
[Excel Triggered Betting](#)  
[COM Interface](#)  
[Charts](#)  
[Market Notes](#)  
[Live Scores](#)  
[Dashboard](#)  
[Screen Recording](#)  
[P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [Bets Manager](#) > [My Bets Manager](#)

## My Bets Manager

My Bets Manager is an alternative way of submitting and displaying bets and will be familiar to those users who have placed bets using Betfair's native website.

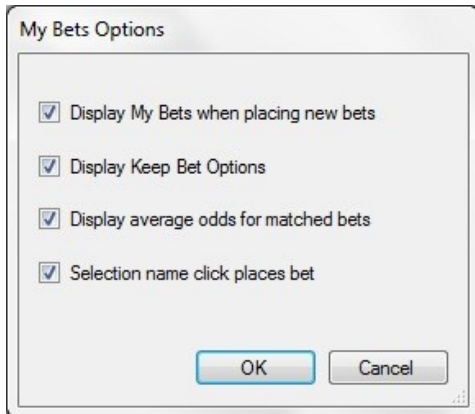
Whether or not you use My Bets Manager, your bets will still appear in the standard Bets Manager.

The main difference between the standard Bets Manager and My Bets Manager is that there is a section for new bets i.e. bets that have been made ready but not yet submitted and the advantage here is that you have the ability to submit multiple bets at the same time from a single click.

To view My Bets Manager click on the 'My Bets' button on the vertical menu bar located on the right of the Market Grid.

To use My Bets Manager for submitting bets you will first need to tick Verify Bets and then click on the My Bets Options button located on the My Bets vertical menu bar and tick 'Display My Bets when placing new bets' as per the image below.

There are a couple of the other preferences that you can tick which give you Keep Bet options when submitting a new bet or amending an unmatched bet and for matched bets you can choose whether or not to display average odds.



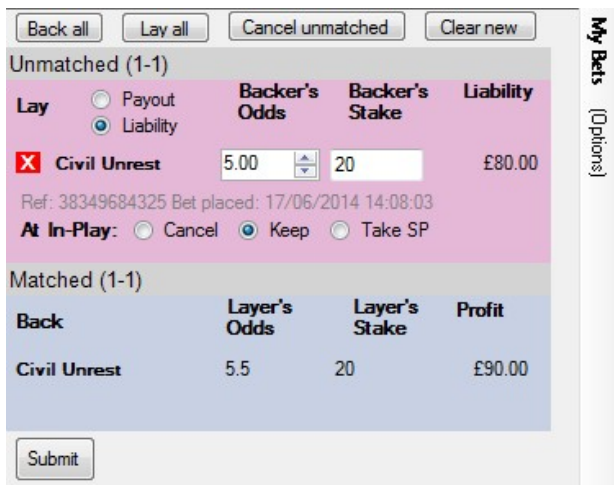
If you tick the option to display average odds then where you have multiple matched bets for the same selection, they will be shown as one entry with the odds being averaged and the profit/liability being the accumulated amount otherwise each individual bet will be listed.

So having set up Betting Assistant ready to use My Bets Manager click on a price in the Market Grid and you will see your bet appear on the New bets section of My Bets Manager.

You can keep adding bets and when you are ready you can submit them all in a single click using the submit button located at the bottom of the My Bets Manager.

Whilst you have bets in the New Bets section you can amend their odds and/or stake, delete individual bets by clicking on the red cross or indeed remove all of the New Bets by clicking on the 'Clear new' button.

Also there are buttons for backing or laying all selections in the market which, if you click on, will use the best back or lay odds from the Market Grid.



The example image on the left shows how unmatched and matched bets are displayed in My Bets Manager.

When setting new bets i.e. where you are verifying them before submitting, there are additional options where you can set a "Target" profit or total "Stake" for Back bets and "Payout" or total "Liability" for lay bets.

Also you can see the "What If" profit and loss amounts which will display under the selection names (as shown below).

The screenshot shows the 'New Bets' window with a liability of £4.00. The 'Stake' mode is selected. The table below shows the current bets:

Selection	Odds	Stake	Profit
Shababiya (20.83%)	4.80	2	£7.60
Zeyaadah (21.74%)	4.60	2	£7.20

To the right, a list of selections is shown with their respective liabilities:

Selection name	Liability
Shababiya	£5.60
Zeyaadah	£5.20
Mystery Angel	£4.00
Diamonds At Dusk	£4.00
Scoop	£4.00
Classy Dame	£4.00
Blue Beret	£4.00

Click on the Target link and a window will open where you can set the Target Profit 'Per selection' or 'Total'. Setting it to 'Per selection' the software will re-calculate the required stake for each individual bet to achieve the Target. Setting it to 'Total' the software will re-calculate the stake required to achieve the same Target profit on all the selections, the same as Dutch Betting.

Click on the Stake link and a window will open where you can set the total stake to use for the bets. The software will re-calculate the stake to use for each selection so that the profit is an equal amount (or as close as possible) using the total stake amount.

If you use one of these options the software will remember which option was last used and the amount you used. There is a checkbox next to these options which if clicked on will automatically apply the same settings as used the last time.

The screenshot shows the 'New Bets' window with a liability of £7.60. The 'Liability' mode is selected. The table below shows the current bets:

Selection	Odds	Stake	Liability
Shababiya (20.83%)	4.80	2	£7.60
Zeyaadah (21.28%)	4.70	2	£7.40

To the right, a list of selections is shown with their respective liabilities:

Selection name	Liability
Shababiya	£5.60
Zeyaadah	£5.40
Mystery Angel	£4.00
Diamonds At Dusk	£4.00
Scoop	£4.00
Classy Dame	£4.00
Blue Beret	£4.00

Click on the Payout link to set a maximum payout amount the same as the Payout Staking Mode.

Click on the Liability link to set a maximum liability amount the same as the Liability Staking Mode .

## See also

Home > Betting Assistant Features > Excel Triggered Betting

## Excel Triggered Betting

Betting Assistant includes an interface to Microsoft Excel to enable you to analyse prices and place bets using triggers from a Microsoft Excel spreadsheet.

We will only explain how to set up the link and which triggers are available and what they do, but we cannot teach you how to use Excel therefore you will need to learn how to use Excel first before attempting to use this feature.

So to use this feature you will need Microsoft Excel installed on your computer.

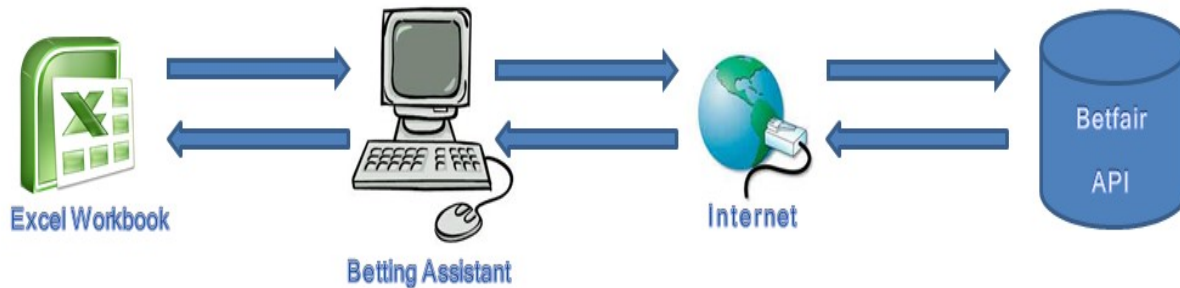
The feature supports Excel 2003 upwards.

Please note Excel Starter which is a simplified version of Excel and is sometimes pre-loaded on your computer will not work.

If you have Excel 2010 "Click to run" version, please read 1. in the [Knowledgebase](#).

First open a Microsoft Excel spreadsheet which can be a brand new workbook or one that you have previously worked on and then click [Log Current Prices](#) from the Excel menu on the [Menu Bar](#).

Once the logging has started the link to Betfair is as follows:-



The Excel spreadsheet is updated with the Betfair data in real time at the same refresh rate that you have set in Betting Assistant.

On each refresh the Betfair data is updated in the spreadsheet and the trigger column and special trigger cells are read which Betting Assistant then interprets and takes the appropriate action.

It is important to note that the spreadsheet cannot be read or updated if a cell is being edited or if any VBA code is running in which case Betting Assistant has to wait until the spreadsheet is available again.

To stop logging to Excel click on the Excel menu and select the "Disconnect Log Current Prices" option.

## See also

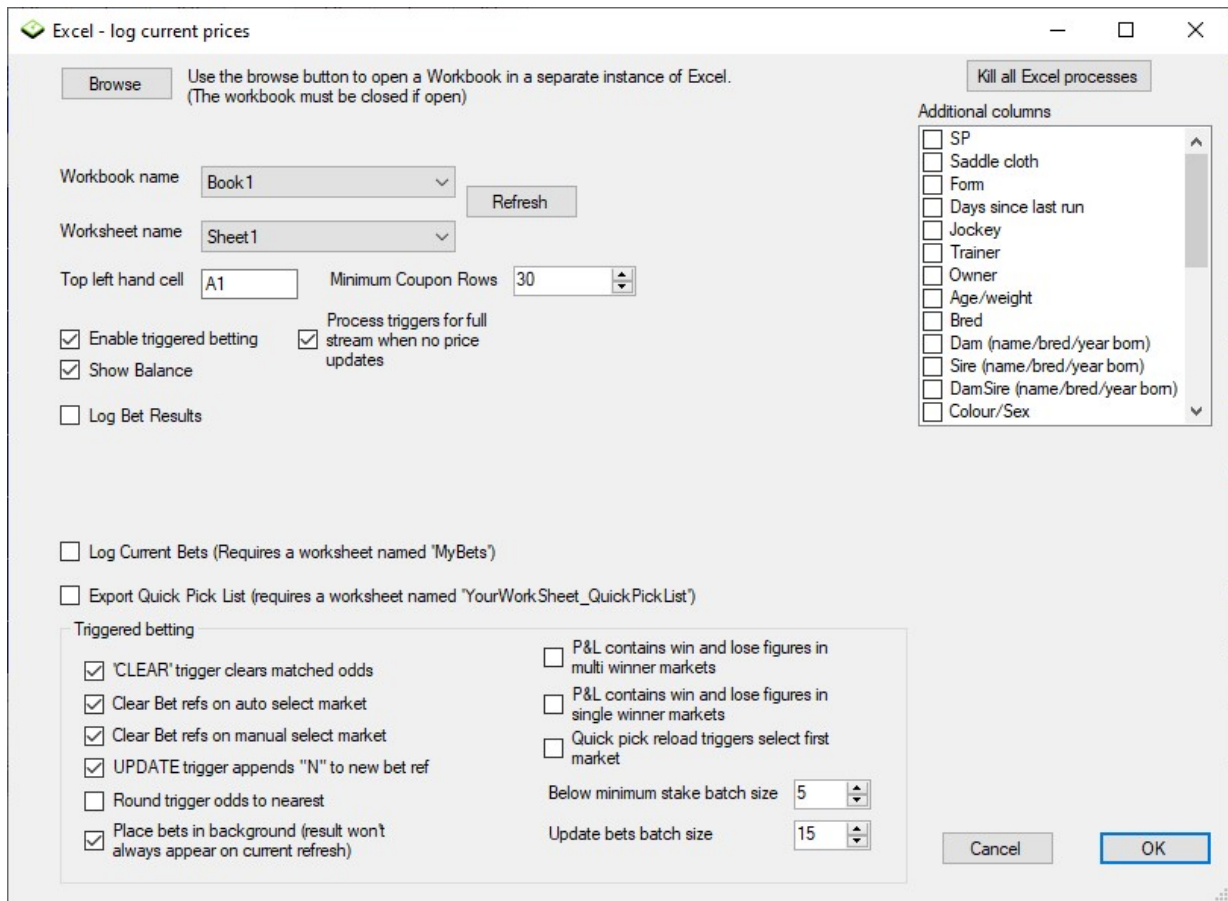
- [Logging In](#)
- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [COM Interface](#)
- [Charts](#)

- [Market Notes](#)
- [Live Scores](#)
- [Dashboard](#)
- [Screen Recording](#)
- [P&L Statement](#)

Home > Betting Assistant Features > Excel Triggered Betting > Log Current Prices

## Log Current Prices

Selecting Log Current Prices from the Excel menu will open the following window:-



Select the required workbook and worksheet name using the drop down lists.

Select the "Top left hand cell" to log the data from, e.g. if you select A1 then columns A through to X will be used to display the Betfair data assuming that you haven't chosen to append any of the optional data columns.

If you have chosen any of the additional columns then these will appear in column Y onwards.

Please note that to use the additional columns "Enable triggered betting" must be ticked.

The first 4 rows are used for header data followed by the market selections.

Assuming A1 has been selected as "Top left hand cell" then Betting Assistant will populate the following cells as follows:-

Cell	Description	Notes
------	-------------	-------

A1	Market Name	
D1	Official Start time of the next market in Quick Pick List	If you are already at the last market in the list then the cell will be blank. Cell may need formatting as a time.
F1	Full Market Path	
I1	Flag to indicate if Betfair SP is accepted	Y=Yes, N=No
N1	Parent Market ID of event	
P1	API Market Version	
B2	Date Betting Assistant last updated the spreadsheet	Cell may need formatting as a date
C2	Time Betting Assistant last updated the spreadsheet	Cell may need formatting as a date
D2	Time until official start of the market	Cell may need formatting as a date
E2	In Play status	"In Play" or "Not In Play"
F2	Market status	Blank=Market Open, "Suspended"=Market Suspended, "Closed"=Market Closed
I2	Account balance	Optional
J2	Updates account balance and exposure	See <a href="#">Special Trigger Cells</a>
L2	Exposure	Optional
N2	Number of transactions in the hour	See <a href="#">Transaction Charges</a> for more details
Q2	Controls Refresh Rate, Quick Pick Loading, Bet Results sheet	See <a href="#">Special Trigger Cells</a>
B3	Total amount matched	
E3	Number of winners paid out on	
G3	Number of non runners	Applies to horse racing and greyhound racing
I3	Flag to indicate if market allows 'In Play' betting	Y=Yes,N=No
J3	Quick Pick List position indicator	F= First, L=Last, number=remaining number of markets in the list
L3	Betfair imposed delay for "In play" markets (in seconds)	0 when not in play, between 1 and 9 for "In Play" markets
N3	Betfair Market ID	
P3	Commission rate	

And from row 5 the following columns will be populated per market selection as follows:-

Column	Description	Notes
A	Selection name	Column may need formatting as text
B	Best back odds 3	
C	Amount available at back odds 3	
D	Best back odds 2	
E	Amount available at back odds 2	
F	Best back odds 1	
G	Amount available at back odds 1	
H	Best lay odds 1	
I	Amount available at lay odds 1	
J	Best lay odds 2	

K	Amount available at lay odds 2	
L	Best lay odds 3	
M	Amount available at lay odds 3	
N	Reduction factor	Applicable to horse racing only
O	Last price matched	
P	Total amount matched for the selection	
Q	Trigger	See <a href="#">Triggers</a>
R	Bet Odds	Must be populated before trigger
S	Bet Stake	Must be populated before trigger
T	Bet Reference	As returned by Betfair
U	Time Bet was accepted by Betfair	
V	Average matched odds	
W	Matched stake	
X	Profit / loss for selection	

If your workbook does not appear in the dropdown box the try clicking on the 'Kill all Excel porocesses' button but please be aware that this will close all instances of Excel.

After using this option click the 'Cancel' button and try again.

Tick 'Enable triggered betting' if you wish to place bets from Excel and/or you want to use any of the additional columns.

Tick 'Show balance' if you want your account balance and exposure to be displayed in Excel.

Tick 'Log bet results' to record your bet results in a separate worksheet (see [Logging Bet Results](#)).

Tick 'Log current bets' to record bets triggered from Excel to a separate worksheet (see [Logging Current Bets](#)).

Tick 'Export Quick Pick List' to export a list of the markets that are currently in the Quick Pick List (see [Logging the Quick Pick List](#)).

Set your triggered betting options which are as follows:-

You can choose to have the [CLEAR](#) trigger clear the matched odds.

You can choose to have your bet refs cleared when markets are auto selected.

You can choose to have your bet refs cleared when markets are manually selected.

If you use the UPDATE trigger there also on option to append N to the the new bet ref.

You can choose to have the P&L column display the win and lose figures for multi-winner markets.

The win figure will be shown first followed by a semi-colon and then the lose figure.

You can choose to have the first market selected whenever a reload trigger is used to reload the Quick Pick List.

You can specify the batch size for below minimum stake bets, i.e. the number of bets that can be sent through in one request if you are betting on multiple selections at the same time.

You may need to lower the number if you have a small account balance.

You can specify the number of the bet requests to be sent when updating multiple bets at the same time.

There are optional additional columns of data that you can have included in your worksheet and these will occupy columns starting from column Y if you chose column A as your first column to log the data to.

A number of these additional data columns relate to horse racing so if you are logging a different sport then the columns will be blank



apart from the header cell.

**See also**

- [Additional Columns](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

Home > Betting Assistant Features > Excel Triggered Betting > Additional Columns

## Additional Columns

When you start logging to Excel there are some additional columns that you can optionally select.

These additional columns will appear in columns Y onward assuming your starting column is A.

Please note that in order to use any of these columns you must have "Enable triggered betting" ticked at start of logging.

The available columns are as follows:-

Data Item	Description	Notes
SP	Displays the Betfair SP (pre-play it is the projected SP and In play it is the actual SP).	See <a href="#">Betfair's SP The Basics</a> for more info on SP betting.
Saddle Cloth	The number on the saddle cloth.	Applies to Horse Racing Markets.
Form	The horses recent form.	As above.
Days Since Last Run	The number of days since the horse last ran.	As above.
Jockey	The name of the jockey. Please note: This field will contain 'Reserve' in the event that the horse has been entered into the market as a reserve runner. Any reserve runners will be withdrawn from the market once it has been confirmed that they will not run.	As above.
Trainer	The name of the horse's trainer.	As above.
Owner	The owner of the horse.	As above.
Age / Weight	The age and weight of the horse.	As above.
Bred	The country in which the horse was born.	As above.
Dam	The name of the horse's mother.	As above.
Sire	The name of the horse's father.	As above.
DamSire	The name of the horse's grandfather.	As above.
Colour / Sex	The colour and sex of the horse.	As above.
Official Rating	The horse's official rating.	As above.
Forecast Price	The horse's forecast price.	As above.



Jockey Claim	The reduction in the weight that the horse carries for a particular jockey where applicable.	As above.
Wearing	Any extra equipment the horse is wearing.	As above.
Stall Draw	The stall number the horse is starting from.	As above.
Offset bet matched flag	A flag that signifies whether or not an offset bet generated by Tick Offset or Stop Loss is fully matched.	Flag will be Y for fully matched.
Offset bet references	The Betfair Bet Reference for the offset bet generated by using the Tick Offset or Stop Loss functions.	If more than one bet reference is generated then they are delimited by ; and suffixed by the following:- <b>P</b> offset bet placed as a result of original bet being partially matched. <b>F</b> offset bet placed as a result of original bet being fully matched. <b>S</b> offset bet is a Stop Loss bet. So you could see several bet refs suffixed with <b>P</b> followed by a final ref suffixed with <b>F</b> or a final bet suffixed with <b>S</b> .
Average last price matched	Displays a calculated average price for all traded amounts	To see the calculation used, download the following example:- <a href="#">Download link</a>
Selection ID	Betfair Selection ID	
Silks URL	The URL address for the Jockey silks image	Applies to Horse Racing Markets
Silks description	A text description of the Jockey silks	As above.
Level Profit	Displays the potential level profit amount that could be achieved based on current market odds.	
Tennis Scores	Live Tennis Score data	6 columns of data will be output when using this option comprising the following:- Sets, Games, Points, Server, Incident, Set Scores The server column is a Y or N to indicate current server. The set scores are delimited by a comma.
Race Status	Displays the current status of a horse race market or greyhound market.	See <a href="#">Race Status</a> definitions for the list of possible text values.
Result	Displays WINNER or LOSER for the selection once market is closed.	Does not require a bet to have been placed to display the result.

**See also**

- [Log Current Prices](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

Home > Betting Assistant Features > Excel Triggered Betting > Excel Quick Link

## Excel Quick Link

Selecting Log Multiple Sheets Quick Link from the Excel menu will open the following window:-

	Workbook	Worksheet	Origin Cell	Quick Pick Markets	Additional columns	Enable triggered betting	Auto select option	Auto Select Minutes Before Off	Log My Bets	Results sheet	Sport Quick Pick List	Include pre-settle	Restore Previous Results	Show balance	Balance includes all wallets	CLEAR trigger clears matched odds	Clear bet refs on auto select market	Clear bet refs on manual select market	UPDAT trigger appends 'N' to new bet ref	Auto select first market	P&L contains win & lose figures in multi winner markets
Start logging	Multiple Sheets.xlsx	1	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	2	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	3	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	4	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	5	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	6	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	7	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	8	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	9	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	10	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Start logging	Multiple Sheets.xlsx	11	A1	0 items	0 items	<input checked="" type="checkbox"/>		0.0	<input checked="" type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Open additional tabs when required           

Using this option you can quickly connect multiple tab pages (i.e. multiple markets) to separate Excel Workbooks running in separate instances of Excel.

You can also log to the same Workbook into separate Worksheets or indeed the same Worksheet providing you change the origin cell for each linked market and leave appropriate number of rows depending on how many selections the market might have.

Each row that you add in this window corresponds to the tab pages, left to right, in Betting Assistant.

The tab pages will be opened automatically providing you tick the option "Open additional tabs when required", unless you already have multiple tab pages open in which case each Excel link that you have set up will use the open tab pages, left to right, and link to the Market that is currently open in that tab page.

If you already have the tab pages open with the required markets then do not select markets from Quick Pick Markets option in the window.

Set the rows in this window by clicking on the Workbook cell to open the file selector window where you can select your Excel file and then set all the options that you require.

You can select predefined Markets to be added to the Quick Pick List for each tab page using the items link from the Quick Pick Markets option.

Please note that all the Excel files that you link to using this feature need to be stored in the same folder on your computer's local hard drive.

Do not use network drives such as OneDrive or Google Drive to store the Excel files.

When you click on the "Save and close" button all the options that you have set will be remembered.

To remove a row from the Excel Quick Links window, click on the far left cell of the row you wish to remove to highlight the row and then press the delete key on your keyboard.

**See also**

- [Log Current Prices](#)
- [Additional Columns](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

## Triggers

To submit a bet from Excel you must ensure that you use the correct trigger keywords along with odds and stake.

The odds and stake columns (R & S) must be populated before the trigger column (Q).

If the odds in column R are not valid Betfair odds then they will be rounded to the nearest valid odds when the bet is submitted.

Please note that all triggers are in uppercase.

Excel is refreshed according to the refresh rate as set in Betting Assistant.

On each refresh Betting Assistant checks the trigger columns and takes the appropriate action.

If the trigger is to submit a bet then the Bet Ref column will display PENDING until it is replaced with the actual bet reference which should only take milliseconds to happen unless the bet is being submitted whilst a market is 'in play' where all bets are subject to a Betfair imposed delay of between 1 and 9 seconds depending on the sport.

Once the bet reference is returned then the Bet Time, Avg Matched Odds, Matched Stake and Profit/Loss columns are also populated.

If the bet is unmatched then the Matched Stake will display 0.

The trigger keywords are categorised as follows:-



Back Triggers



Lay Triggers



Cancel Triggers



Update Triggers



Other Triggers

### See also

- [Log Current Prices](#)
- [Additional Columns](#)
- [Excel Quick Link](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

Home > Betting Assistant Features > Excel Triggered Betting > Triggers > Back Triggers

## Back Triggers

The following trigger keywords are for submitting back bets:-

Trigger	Description	Notes
BACK	submits a back bet using the odds and stake in the adjacent cells to the right of the trigger cell.	If the odds column does not contain valid Betfair odds then they will be rounded to the nearest valid odds.
BACKR	Replaces an unmatched bet. Use this trigger if you want to cancel and replace an unmatched bet with a back bet.	You don't need to clear the bet ref column to use this trigger. However once it has been used the new bet reference will have N appended to it, so should you wish to use a further time you will need to remove the N from the reference or blank the bet ref cell.

BACKSP	Submits a back bet using Betfair SP odds.	In the odds column put the minimum odds that you are prepared to accept. The minimum stake for a SP back bet is 2 GBP (or the local currency equivalent). To read more about Betfair SP please see <a href="http://promo.betfair.com/betfairsp/FAQs_theBasics.html">http://promo.betfair.com/betfairsp/FAQs_theBasics.html</a>
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See also

- [Lay Triggers](#)
- [Cancel Triggers](#)
- [Update Triggers](#)
- [Other Triggers](#)

Home > Betting Assistant Features > Excel Triggered Betting > Triggers > Lay Triggers

## Lay Triggers

The following trigger keywords are for submitting lay bets:-

Trigger	Description	Notes
LAY	Submits a lay bet using the odds and stake in the adjacent cells to the right of the trigger cell.	If the odds column does not contain valid Betfair odds then they will be rounded to the nearest valid odds.
LAYR	Replaces an unmatched bet. Use this trigger if you want to cancel and replace an unmatched bet with a lay bet.	You don't need to clear the bet ref column to use this trigger. However once it has been used the new bet reference will have N appended to it, so should you wish to use a further time you will need to remove the N from the reference or blank the bet ref cell.
LAYSP	Submits a lay bet using Betfair SP odds.	In the odds column put the maximum odds that you are prepared to accept. In the stake column put the liability that you want to use. The minimum liability for an SP lay bet is 10 GBP (or the local currency equivalent). To read more about Betfair SP please see <a href="http://promo.betfair.com/betfairsp/FAQs_theBasics.html">http://promo.betfair.com/betfairsp/FAQs_theBasics.html</a>
LAYFIELD	Use this trigger to submit the same lay bet for every selection in the field. The trigger can be used in any of the selections and the odds and stake used will be those that are in the adjacent trigger cells.	Because there will be multiple bet references, the bet ref column will display VARIOUS.

See also

- [Back Triggers](#)
- [Cancel Triggers](#)
- [Update Triggers](#)
- [Other Triggers](#)

Home > Betting Assistant Features > Excel Triggered Betting > Triggers > Cancel Triggers

## Cancel Triggers

The following trigger keywords are for cancelling unmatched bets and for making the spreadsheet ready to accept new bets:-

Trigger	Description	Notes
CANCEL	Cancels a single unmatched bet.	The Bet ref column must contain the bet reference of the unmatched bet that you wish to cancel.
CANCEL-EXIP	Cancels a single unmatched bet unless the bet is flagged to be kept in play in which case the trigger is ignored.	As above.
CANCEL-KO	Cancels a single unmatched bet but keeps the offset when Tick Offset or Stop Loss has been used, e.g. if an initial bet is partially matched and you want to cancel the remaining unmatched portion it's possible that as you issue the trigger to cancel that some of it gets matched in which case you want the offset bet to be increased by the same amount so you can use this trigger to prevent the offset part being cancelled.	As above.
CANCEL-ALL	Cancels all unmatched bets for the selection on the row where the trigger is used.	The bet ref column must contain something which doesn't need to be a valid bet reference just as long as it isn't blank, e.g. you could use DUMMY
CANCEL-ALL-EXIP	Cancels all unmatched bets for the selection on the row where the trigger is used excluding bets which are flagged to be kept in play.	As above.
CANCEL-ALL-KO	Cancels all unmatched bets for the selection on the row where the trigger is used but keeps any offset bets as described above.	As above.
CANCEL-ALL-BACK	Cancels all unmatched back bets for the selection on the row where the trigger is used.	As above.
CANCEL-ALL-BACK-EXIP	Cancels all unmatched back bets for the selection on the row where the trigger is used excluding bets which are flagged to be kept in play.	As above.
CANCEL-ALL-BACK-KO	Cancels all unmatched back bets for the selection on the row where the trigger is used but keeps any offset bets as described earlier (above).	As above.
CANCEL-ALL-LAY	Cancels all unmatched lay bets for the selection on the row where the trigger is used.	As above.
CANCEL-ALL-LAY-EXIP	Cancels all unmatched lay bets for the selection on the row where the trigger is used excluding bets which are flagged to be kept in play.	As above.
CANCEL-ALL-LAY-KO	Cancels all unmatched lay bets for the selection on the row where the trigger is used but keeps any offset bets as described earlier (above).	As above.
CANCEL-ALL-MARKET	Cancels all unmatched bets for the current market.	As above.
CANCEL-ALL-MARKET-EXIP	Cancels all unmatched bets for the current market. excluding bets which are flagged to be kept in play.	As above.
CANCEL-ALL-MARKET-KO	Cancels all unmatched bets for the current market but keeps any offset bets as described earlier (above).	As above.
CLEAR	Clears the bet reference, i.e. blanks the cell	Use this trigger if you want to submit another bet for the same selection as the bet ref must be blank to use the back and lay triggers

### See also

[Back Triggers](#)  
[Lay Triggers](#)  
[Update Triggers](#)  
[Other Triggers](#)

## Update Triggers

The following trigger keywords are for updating unmatched bets:-

Trigger	Description	Notes
UPDATE	Update the odds of an unmatched bet.	If the odds column is different to the current odds of the unmatched bet then the bet will be updated and the bet reference will be replaced. When using this trigger there is an option to have N appended to the new bet ref which you set prior to logging to Excel.
UPDATESTAKE	Update stake of unmatched bet.	If the stake column is a lower value to the current stake of the unmatched bet then the bet will be updated and the bet reference will remain the same. If the stake column is a higher value then a new bet for the difference will be created and the new bet ref will be shown suffixed by N.

### See also

[Back Triggers](#)  
[Lay Triggers](#)  
[Cancel Triggers](#)  
[Other Triggers](#)

Home > Betting Assistant Features > Excel Triggered Betting > Triggers > Other Triggers

## Other Triggers

The following trigger keywords provide additional functions:-

Trigger	Description
CLOSE	Sends a bet request so as to create a level profit for the individual selection. This does not take into account bets from other selections to green up/red up the entire market. Therefore if you want to green up the whole market you need to use the trigger on all selections with matched bets.
CLOSEC	This trigger works in the same way as the CLOSE trigger but also cancels any unmatched bets for the selection.

### See also

[Back Triggers](#)  
[Lay Triggers](#)  
[Cancel Triggers](#)  
[Update Triggers](#)

Home > Betting Assistant Features > Excel Triggered Betting > Trigger Modifiers

## Trigger Modifiers

The BACK and LAY triggers can be extended to give additional functionality such as Fill or Kill, Tick Offset, Keep in Play, Betfair SP and Stop Loss.  
To use the modifiers key a dash after your BACK or LAY trigger followed by the modifier Keyword which are broken down into the

following categories:-

[Fill or Kill modifiers](#)

[Keep In Play modifiers](#)

[Stop Loss modifiers](#)

[Tick Offset modifiers](#)

You may want to combine some of the trigger modifiers which you can do as long as you ensure that they conform to the following order:-

Tick Offset - Fill or Kill - Stop Loss - Keep in Play

### See also

- [Log Current Prices](#)
- [Additional Columns](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Trigger Modifiers](#) > [Fill or Kill Modifiers](#)

## Fill or Kill Modifiers

Use the following trigger modifier to apply Fill or Kill to your bet:-

Modifier	Description	Notes
Fn	Submits a bet using Fill or Kill	n represents the number of seconds before the bet is cancelled.

*Examples of using this modifier:-*

BACK-F5  
LAY-F3

### See also

- [Keep In Play Modifiers](#)
- [Stop Loss Modifiers](#)
- [Tick Offset Modifiers](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Trigger Modifiers](#) > [Keep In Play Modifiers](#)

## Keep In Play Modifiers

Use the following trigger modifiers to stop unmatched bets being cancelled when a market turns In Play:-

Modifier	Description	Notes
IP	Submits a keep bet using <a href="#">Betfair's Bet Persistence</a> , i.e. an unmatched bet will not be cancelled when the market turns 'In Play' providing it is a market that supports 'In Play' betting.	See <a href="#">Keep In Play</a> for more details of this function.
IPC	If the initial bet is matched prior to 'In Play' and the offset bet is still unmatched when the market turns 'In Play' then the offset bet will not be cancelled and likewise if your initial bet is matched the Stop Loss will be carried forward 'In Play'. However if the initial bet is unmatched at the time the market turns 'In Play' then the initial bet will be cancelled and therefore no offset bet will be submitted and/or Stop Loss also cancelled.	This modifier is only to be used in conjunction with a Tick Offset modifier and/or Stop Loss modifier.
IPX	Prevents bets being submitted 'In Play'	Also applies to a Tick Offset or Stop Loss that have been triggered before 'In Play'
SP	Submits a bet using <a href="#">Betfair's Bet Persistence</a> to take SP, i.e. an unmatched bet will not be cancelled when the market turns 'In Play' and the odds will be converted to Betfair SP odds.	If the bet does get converted to SP odds and is a lay bet then your initial bet must have a minimum liability of 10 GBP to be accepted by Betfair.
SPC	If the initial bet is matched prior to 'In Play' and the offset bet is still unmatched when the market turns 'In Play' then the offset bet will not be cancelled and will be converted to Betfair SP odds. However if the initial bet is unmatched at the time the market turns 'In Play' then the initial bet will be cancelled and therefore no offset bet will be submitted and/or Stop Loss also cancelled.	This modifier is only to be used in conjunction with a Tick Offset modifier and/or Stop Loss modifier. If your offset bet does get converted to SP odds and is going to be a lay bet then it needs to have an initial minimum liability of 10 GBP for it to be accepted by Betfair.

Examples of using these modifiers:-

BACK-IP  
LAY-IP  
BACK-T5-IPC  
BACK-SP  
LAY-SP  
BACK-T5-SPC

See also

[Fill or Kill Modifiers](#)  
[Stop Loss Modifiers](#)  
[Tick Offset Modifiers](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Trigger Modifiers](#) > [Stop Loss Modifiers](#)

## Stop Loss Modifiers

Use the following trigger modifiers to apply a Stop Loss for a bet triggered from Excel:-

Modifier	Description	Notes
SLn	Set a Stop Loss.	n represents the number of ticks to use.
SLn-S	Set a Sliding Stop Loss.	as above.
SLn-L	Set a Level Loss Stop Loss.	as above.
SLn-SL	Set a Level Loss Sliding Stop Loss.	as above.
SLn-L-SLCn	Set a Level Loss Stop Loss with Chase option.	first n represents the ticks to use and second n represents seconds to wait before chasing
SLn-SL-SLCn	Set a Level Loss Sliding Stop Loss with Chase Option.	as above.
SLnP	Set a percentage based Stop Loss.	n represents the percentage of the odds to be used.



SLnP-S	Set a percentage based Sliding Stop Loss.	as above.
SLnP-L	Set a percentage based Level Loss Stop Loss.	as above.
SLnP-SL	Set a percentage based Level Loss Sliding Stop Loss.	as above.
SLnP-L-SLCn	Set a percentage based Level Loss Stop Loss with Chase Option.	first n represents the percentage to use and second n represents seconds to wait before chasing
SLnP-SL-SLCn	Set a percentage based Level Loss Sliding Stop Loss with Chase Option.	as above.
SLFn	Set a fixed odds Stop Loss.	n represents the fixed odds to be used.
SLFn-S	Set a fixed odds Sliding Stop Loss.	as above.
SLFn-L	Set a fixed odds Level Loss Stop Loss.	as above.
SLFn-SL	Set a fixed odds Level Loss Sliding Stop Loss.	as above.
SLFn-L-SLCn	Set a fixed odds Level Loss Stop Loss with Chase Option.	first n represents the fixed odds to use and second n represents seconds to wait before chasing
SLFn-SL-SLCn	Set a fixed odds Level Loss Sliding Stop Loss with Chase Option.	as above.

A Stop Loss triggered from Excel works in the same way as if it had been manually set in the main program.

Please see the description [here](#) to understand how Betting Assistant handles Stop Loss.

### See also

[Fill or Kill Modifiers](#)  
[Keep In Play Modifiers](#)  
[Tick Offset Modifiers](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Trigger Modifiers](#) > [Tick Offset Modifiers](#)

## Tick Offset Modifiers

Use the following trigger modifiers to apply Tick Offset to your bets:-

Modifier	Description	Notes
Tn	Sets Tick Offset	n represents the number of ticks
TLn	Sets Tick Offset with Auto Level Profit	as above
TFn	Sets a fixed odds Tick Offset	n represents the odds to use for the offset bet
TLFn	Sets a fixed odds Tick Offset with Auto Level Profit	as above
Pn	Sets a percentage based Tick Offset	n represents the percentage of the initial bet's odds to use for the offset bet, i.e. if the initial bet is a back bet and you had used 50 as the % then the lay bet would be submitted using odds that are 50% lower than the back bet odds.
PLn	Sets a percentage based Tick Offset with Auto Level Profit	as above

A Tick Offset triggered from Excel works in the same way as if it had been manually set in the main program.

Please see the description [here](#) to understand how Betting Assistant handles Tick Offset.

### See also

[Fill or Kill Modifiers](#)  
[Keep In Play Modifiers](#)  
[Stop Loss Modifiers](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#)

## Special Trigger Cells

As well as the trigger column for placing bets there are some other cells where you can force Betting Assistant to take some specific action.

So assuming that you started logging to Excel using the default A1 as the "Top left hand cell" then the Special Trigger Cells are [J2](#) and [Q2](#) .

### See also

[Log Current Prices](#)  
[Additional Columns](#)  
[Excel Quick Link](#)  
[Triggers](#)  
[Trigger Modifiers](#)  
[Error Messages](#)  
[Logging Bet Results](#)  
[Logging Current Bets](#)  
[Logging The Quick Pick List](#)  
[Sample Workbooks](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#) > [Cell J2](#)

## Cell J2

By putting U into cell J2 it will force Betting Assistant to update your balance and exposure figures.

Once the action has been performed the cell is blanked.

### See also

[Cell Q2](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#) > [Cell Q2](#)

## Cell Q2

Q2 has a variety of actions as listed below.

1. [Reload the Quick Pick List with Horse Racing Markets](#)
2. [Reload the Quick Pick List with Greyhound Racing Markets](#)
3. [Reload the Quick Pick List with Soccer Markets](#)
4. [Reload the Quick Pick List with Tennis Markets](#)
5. [Reload the Quick Pick List with MLB Baseball Markets](#)
6. [Other actions](#)

### See also

## Cell J2

Home > Betting Assistant Features > Excel Triggered Betting > Special Trigger Cells > Cell Q2 > Q2 Horse Racing

## Q2 Horse Racing

Use the triggers listed below to force Betting Assistant to reload the Quick Pick List with the specified Horse Racing Markets.

Trigger	Description	Notes
-3.1	All UK Win	Use -4.1 to load the different venues into separate tab pages
-3.2	All UK Place	Use -4.2 to load the different venues into separate tab pages
-3.3	All IRE Win	Use -4.3 to load the different venues into separate tab pages
-3.4	All IRE Place	Use -4.4 to load the different venues into separate tab pages
-3.5	All US Win	Use -4.5 to load the different venues into separate tab pages
-3.6	All US 3 TBP	Use -4.6 to load the different venues into separate tab pages
-3.7	All AUS Win	Use -4.7 to load the different venues into separate tab pages
-3.8	All AUS Place	Use -4.8 to load the different venues into separate tab pages
-3.9	All NZL Win	Use -4.9 to load the different venues into separate tab pages
-3.11	All RSA Win	Use -4.11 to load the different venues into separate tab pages
-3.14	All UK & IRE Win	Use -4.14 to load the different venues into separate tab pages
-3.15	All UK & IRE Place	Use -4.15 to load the different venues into separate tab pages
-3.23	All UAE Win	
-3.24	All UAE Place	
-3.27	All France Win	
-3.28	All France Place	
-3.31	All German Win	
-3.32	All German Place	
-3.33	All AUS Win Gallops	
-3.34	All AUS Win Harness	
-3.35	All NZL Win Gallops	
-3.36	All NZL Win Harness	
-3.37	All RSA Place	
-3.38	All AUS Place Gallops	
-3.39	All AUS Place Harness	
-3.52	All Swedish Win	
-3.53	All Swedish Place	

### See also

[Q2 Greyhound Racing](#)

[Q2 Soccer](#)

[Q2 Tennis](#)

[Q2 MLB Baseball](#)

Q2 Other

Home > Betting Assistant Features > Excel Triggered Betting > Special Trigger Cells > Cell Q2 > Q2 Greyhound Racing

## Q2 Greyhound Racing

Use the triggers listed below to force Betting Assistant to reload the Quick Pick List with the specified Greyhound Racing Markets.

Trigger	Description	Notes
-3.12	All UK Win	Use -4.12 to load the different venues into separate tab pages
-3.13	All AUS Win	Use -4.13 to load the different venues into separate tab pages
-3.16	All UK Forecast	Use -4.16 to load the different venues into separate tab pages
-3.21	All UK Win (BAGS only)	Use -4.21 to load the different venues into separate tab pages
-3.22	All UK Win (Evening only)	Use -4.22 to load the different venues into separate tab pages
-3.25	All UK Place	
-3.26	All UK Win (Televised)	
-3.43	All AUS Place	
-3.44	All NZL Win	
-3.45	All NZL Place	

See also

- [Q2 Horse Racing](#)
- [Q2 Soccer](#)
- [Q2 Tennis](#)
- [Q2 MLB Baseball](#)
- [Q2 Other](#)

Home > Betting Assistant Features > Excel Triggered Betting > Special Trigger Cells > Cell Q2 > Q2 Soccer

## Q2 Soccer

Use the triggers listed below to force Betting Assistant to reload the Quick Pick List with the specified Soccer Markets.

Trigger	Description	Notes
-3.17	All In-Play Match Odds.	
-3.41	All In-Play Correct Score	
-3.42	All In-Play Over/Under 2.5. Goals	

See also

- [Q2 Horse Racing](#)
- [Q2 Greyhound Racing](#)
- [Q2 Tennis](#)
- [Q2 MLB Baseball](#)

## Q2 Other

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#) > [Cell Q2](#) > [Q2 Tennis](#)

## Q2 Tennis

Use the triggers listed below to force Betting Assistant to reload the Quick Pick List with the specified Tennis Markets.

Trigger	Description	Notes
-3.18	All In-Play Match Odds	

### See also

[Q2 Horse Racing](#)  
[Q2 Greyhound Racing](#)  
[Q2 Soccer](#)  
[Q2 MLB Baseball](#)  
[Q2 Other](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#) > [Cell Q2](#) > [Q2 MLB Baseball](#)

## Q2 MLB Baseball

Use the triggers listed below to force Betting Assistant to reload the Quick Pick List with the specified MLB Baseball Markets.

Trigger	Description	Notes
-3.29	All Match Odds	

### See also

[Q2 Horse Racing](#)  
[Q2 Greyhound Racing](#)  
[Q2 Soccer](#)  
[Q2 Tennis](#)  
[Q2 Other](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Special Trigger Cells](#) > [Cell Q2](#) > [Q2 Other](#)

## Q2 Other

Use the triggers listed below to force Betting Assistant to do the actions specified.

Trigger	Description	Notes
n	Sets the Refresh Rate where n represents the seconds required.	
-1	Select the next market in the Quick Pick List.	If no market is already selected then the first in the list will be selected.
-2	Select the previous market in the Quick Pick List.	

-3	Reload the Quick Pick List according to the option set in preferences.	This option can be used to run BA continuously without user intervention (eg. Reload the quick pick list each morning to load the current day's racing) Use -4 to load the different venues into separate tab pages
-5	Select the first market in the Quick Pick List.	
-6	Refresh the bet results sheet, if you are using this option.	
-7	Clears the bet results sheet, if you are using this option.	
-8	Removes the current market from the Quick Pick List	
-9	Adds existing market bets to Results	
GO:n	Use this trigger to open a specific market where n represents the Betfair Market ID	The Market ID is output in cell N3. You must already have a market open in the worksheet before using this trigger
PRICE-STREAM-ON	Sets <a href="#">Price Streaming</a> on	
PRICE-STREAM-OFF	Sets <a href="#">Price Streaming</a> off	
ORDER-STREAM-ON	Sets <a href="#">Order Streaming</a> on	
ORDER-STREAM-OFF	Sets <a href="#">Order Streaming</a> off	
ALL-STREAM-ON	Sets Price Streaming & Order Streaming on	
ALL-STREAM-OFF	Sets Price Streaming & Order Streaming off	
FULL-STREAM-ON	Enables Full Price & Order Streaming	Price and Order streaming need to be on for this to take effect
FULL-STREAM-OFF	Disables Full Price & Order Streaming	As above

### See also

[Q2 Horse Racing](#)  
[Q2 Greyhound Racing](#)  
[Q2 Soccer](#)  
[Q2 Tennis](#)  
[Q2 MLB Baseball](#)

Home > Betting Assistant Features > Excel Triggered Betting > Error Messages

## Error Messages

In certain circumstances an error message may get returned by Betfair when submitting your bet.

If this happens the error message will be displayed in the Bet Ref column.

Possible error messages are described below:-

Error	Description
API_ERROR INTERNAL_ERROR UNKNOWN_ERROR	General API error, unlikely but possible. It would probably mean there was a problem with the API and not Betting Assistant. It could also mean the request was not formed properly which would be a problem with BA that needs looking at.

INVALID_PERSISTENCE	You have used the -SP or -IP trigger modifier, but the market will not be turning in play.
BETWEEN_1_AND_60_BETS_REQUIRED	Number of Bet Placement less than 1 or greater than 60. Typically you will see this if you populate the trigger column but leave the odds column blank or the odds column contains text instead of a numeric value.
DIFFERING_MARKETS	All bets not all for the same market. Should not be possible with Betting Assistant. Please report this to <a href="mailto:admin@gruss-software.co.uk">admin@gruss-software.co.uk</a> if you see this error message.
EVENT_CLOSED	The market has closed. If you weren't expecting this then the event may have been abandoned. If the event wasn't abandoned then your trigger fired after Betfair had closed and settled the event.
EVENT_INACTIVE	Market is not active.
EVENT_SUSPENDED	Market is suspended. If you are monitoring for the market going in play and aiming to place the bet as soon as this is detected it is possible you will get this error as there is an outstanding issue with the API where the market can be reported as in play and not suspended, but is suspended again on a subsequent refresh. You should place your bet again.
VACANT_TRAP	The selected trap is vacant.
BBM_DAEMON_NOT_AVAILABLE	The exchange encountered a critical error and was not able to match your bet. Your bet was not placed.
ACCOUNT_CLOSED	Account is closed - please contact the Betfair Helpdesk.
ACCOUNT_EXCLUDED	The account has been locked due to self-exclusion.
ACCOUNT_LOCKED	Account is locked - please contact the Betfair Helpdesk.
ACCOUNT_SUSPENDED	Account has been suspended. One reason you might receive this message is that you have attempted to place a bet on the Australian exchange server but your Australian wallet is suspended because Betfair have not yet received confirmation of your name and address.
AUTHORISATION_PENDING	Account is pending authorisation. If the PlaceBetsResultEnum is also CANNOT_ACCEPT_BET, this means that the market is operating under the Tasmanian Gaming Commission rules and the account holder's identity has not yet been verified.
SITE_UPGRADE	Site is currently being upgraded.
EXPOSURE_CALCULATION_IN_PROGRESS	The bet was not placed because the system is calculating your exposure. This error is most likely to occur when the account is close to the exposure limit and you are placing multiple bets in a short space of time.
EXPOSURE_OR_AVAILABLE_BALANCE_EXCEEDED	Account Exceeded Exposure Limit or Available to Bet Balance.
INSUFFICIENT_BALANCE	Insufficient available money in the account.
SELECTION_REMOVED	The runner has been removed from the event.
LOSS_LIMIT_EXCEEDED	The potential loss for the bet exceeds the loss limit for the account (as set in your profile on the Betfair website).
STAKE_TOO_SMALL	The stake is too small at the odds being requested because of Betfair's new rules relating to minimum liability.

See also

- [Log Current Prices](#)
- [Additional Columns](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)

[Sample Workbooks](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Logging Bet Results](#)

## Logging Bet Results

Tick 'Log Bet Results' and select a worksheet (the worksheet must be different to the worksheet you have selected to log the prices to).

When a bet is matched or partially matched then the program will record the bet reference and when the next market is auto selected from the quick pick list the bet results will be logged to the specified worksheet.

The results are logged in descending order of the bet reference so that the most recent result will always be on row 2.

The results are obtained from your account statement so it is important you organise the Quick Pick List to allow time for settlement (e.g. log horse race meetings to separate worksheets and don't select the next race too early as the results are only updated when the next race is selected).

If the bet has not been settled when the results are queried then the result is logged as RESULT\_NOT\_AVAILABLE.

Note: The amount column represents the amount won or lost, not the stake.

*Bet results worksheet example*

	A	B	C	D	E	F
1	Bet ref	Selection name	Bet type	Amount	Average Odds	Result
2	123456780	Red Rum	B	10	2.2	RESULT_WON
3	123456781	Desert Orchid	L	50	1.5	RESULT_LOST

**See also**

- [Log Current Prices](#)
- [Additional Columns](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)
- [Sample Workbooks](#)

[Home](#) > [Betting Assistant Features](#) > [Excel Triggered Betting](#) > [Logging Current Bets](#)

## Logging Current Bets

If you provide a worksheet named MyBets then all current bets for the market that are triggered from Excel will be logged to this worksheet assuming you selected the option when you initially started logging to Excel.

If you are logging multiple markets to multiple worksheets in the same workbook then you must prefix MyBets with the worksheet name and an underscore e.g. Sheet1\_MyBets, Sheet2\_MyBets, etc.

When you move to another market the sheet is blanked.

Column E shows the match status and will either be "F" for fully matched or "U" for unmatched.

*MyBets worksheet example*



	A	B	C	D	E	F
1	Ref	Selection	Stake	Odds	Matched	Type
2	5435252638	LOudon	0.09	2.75	F	L
3	5435088843	LOudon	0.1	2.48	F	B
4	5435086878	LOudon	0.1	2.48	F	B
5	5435007088	LOudon	0.1	2.58	F	L

### See also

[Log Current Prices](#)  
[Additional Columns](#)  
[Excel Quick Link](#)  
[Triggers](#)  
[Trigger Modifiers](#)  
[Special Trigger Cells](#)  
[Error Messages](#)  
[Logging Bet Results](#)  
[Logging The Quick Pick List](#)  
[Sample Workbooks](#)

Home > Betting Assistant Features > Excel Triggered Betting > Logging The Quick Pick List

## Logging The Quick Pick List

When you set up the logging to Excel you can optionally decide to export the current Quick Pick List to a separate sheet in the Excel Workbook.

So for example if you are logging the current market prices to Sheet1 and want to export the Quick Pick List then you need to name a separate sheet **Sheet1\_QuickPickList** and tick the option.

### Sample exported Quick Pick List

	A	B	C	D	E	F	G
1	Market	Start Time	Market Id	Parent Market Id	Turn In Play	BSP Market	Number Of Winners
2	13:50 Sthl 30th Apr (1m Hcap)	30/04/2014 13:50	113911980	27195442	Y	Y	1
3	14:00 Ascot 30th Apr (5f Cond Stks)	30/04/2014 14:00	113911668	27195413	Y	Y	1
4	14:10 Ponte 30th Apr (5f Mdn Stks)	30/04/2014 14:10	113911966	27195441	Y	Y	1

### See also

[Log Current Prices](#)  
[Additional Columns](#)  
[Excel Quick Link](#)  
[Triggers](#)  
[Trigger Modifiers](#)  
[Special Trigger Cells](#)  
[Error Messages](#)  
[Logging Bet Results](#)  
[Logging Current Bets](#)  
[Sample Workbooks](#)

Home > Betting Assistant Features > Excel Triggered Betting > Sample Workbooks

## Sample Workbooks

A selection of sample Excel workbooks can be found on our User Forum.

See <https://www.gruss-software.co.uk/forum/viewforum.php?f=8>

These are made available for you to download and adapt as necessary to meet your requirements.

They are not intended to be complete solutions but more as a guide to help you develop your own triggered betting strategies.

### See also

- [Log Current Prices](#)
- [Additional Columns](#)
- [Excel Quick Link](#)
- [Triggers](#)
- [Trigger Modifiers](#)
- [Special Trigger Cells](#)
- [Error Messages](#)
- [Logging Bet Results](#)
- [Logging Current Bets](#)
- [Logging The Quick Pick List](#)

Home > Betting Assistant Features > COM Interface

## COM Interface

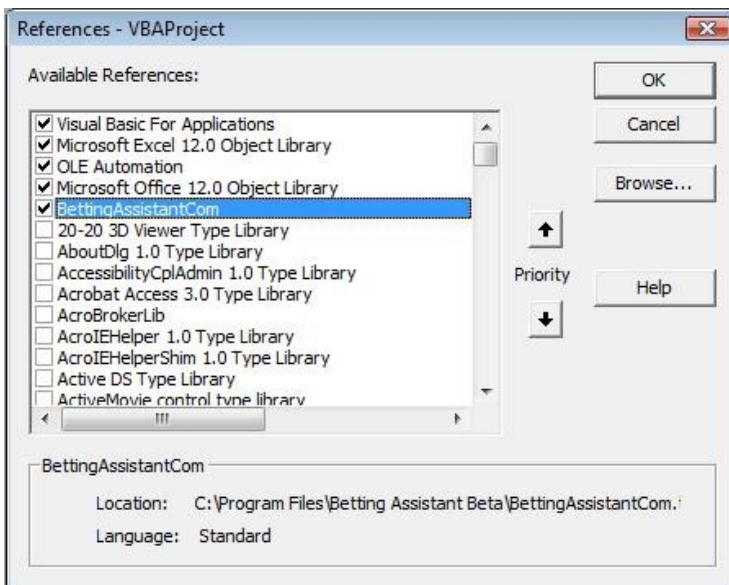
Betting Assistant exposes some functions through a [COM](#) interface.

You can call these functions from VBA (Visual Basic for Applications) in programs such as Excel, Access and Word.

To use these functions you must add a reference to BettingAssistantCom to your application (in the code editor select 'Tools | References' and add the reference).

If the reference is not listed then you need to re-install Betting Assistant.

If you do need to re-install then it is recommended that you uninstall any previously installed versions first.



For communication to take place Betting Assistant must be running and the interface enabled in preferences.

See [COM Server Options](#) .

The accept connections IP address must be set to the computer you wish to automate Betting Assistant from which is usually the same computer (IP address 127.0.0.1).

This is to prevent unauthorised access as IP communication is used over port number 8000 and if this port is not blocked by your firewall then there is potential for Betting Assistant to be automated over the internet.

Betting Assistant will only accept connections from the IP address you provide.

If you are planning to use the COM from Microsoft Office 64-bit version then you will also need to do the following:-

Open a Windows Command Prompt in Admin mode which you can do by pressing the Windows key on your keyboard and then type cmd in the search box.

Then press Alt+Shift+Enter to open as an administrator.

Then enter the following 2 commands:-

1. `cd C:\Windows\Microsoft.NET\Framework64\v4.0.30319`
2. `regasm /codebase "C:\Program Files (x86)\Betting Assistant\BettingAssistantCom.dll"`

### See also

[Logging In](#)  
[Profiles](#)  
[Menu Bar](#)  
[Info Bar](#)  
[Opening Markets](#)  
[Keyboard Functions](#)  
[Betting Options](#)  
[Program Options](#)  
[Grid Interface](#)  
[Ladder Interface](#)  
[Bets Manager](#)  
[Excel Triggered Betting](#)  
[Charts](#)  
[Market Notes](#)  
[Live Scores](#)  
[Dashboard](#)  
[Screen Recording](#)  
[P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#)

## ComClass Reference



[Properties](#)



[Events](#)



[Functions](#)



[Objects](#)

### See also

[COM Examples](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties

## Properties



**baVersion**



**commissionRate**



**includeNonRunners**



**keepBetType**



**marketid**



**marketName**



**refreshRate**



**startTime**



**tabIndex**

### See also

[Events](#)  
[Functions](#)  
[Objects](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > baVersion

## baVersion

**baVersion: String**

Contains the current program version, e.g. [version]

### See also

[commissionRate](#)  
[includeNonRunners](#)  
[keepBetType](#)  
[marketid](#)  
[marketName](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > commissionRate

## commissionRate

**commissionRate: Double**

Contains the Commission Rate

### See also

[baVersion](#)  
[includeNonRunners](#)  
[keepBetType](#)  
[marketid](#)  
[marketName](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Properties](#) > [includeNonRunners](#)

## includeNonRunners

### **includeNonRunners: Boolean**

Indicates whether [getPrices](#) should include non runners.

### See also

[baVersion](#)  
[commissionRate](#)  
[keepBetType](#)  
[marketid](#)  
[marketName](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Properties](#) > [keepBetType](#)

## keepBetType

### **keepBetType: integer**

Set the 'SP in play' and 'Keep in play' check boxes in the betting options.

**0** = Cancel when market turns in play  
**1** = Do not cancel when market turns in play  
**2** = Convert to SP bet when market turns in play

### See also

[baVersion](#)  
[commissionRate](#)  
[includeNonRunners](#)  
[marketid](#)  
[marketName](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > marketid

## marketid

### **marketId: long**

Current market id

### See also

[baVersion](#)  
[commissionRate](#)  
[includeNonRunners](#)  
[keepBetType](#)  
[marketName](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > marketName

## marketName

### **marketName: String**

Contains the current market name.

### See also

[baVersion](#)  
[commissionRate](#)  
[includeNonRunners](#)  
[keepBetType](#)  
[marketid](#)  
[refreshRate](#)  
[startTime](#)  
[tabIndex](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > refreshRate

## refreshRate

### **refreshRate: double**

Set or retrieve refresh rate in seconds.  
Minimum allowed value is 0.2

#### *Examples*

`ba.refreshRate=1`

`currentRefreshRate=ba.refreshRate`

### See also

baVersion  
commissionRate  
includeNonRunners  
keepBetType  
marketid  
marketName  
startTime  
tabIndex

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > startTime

## startTime

### **startTime: Date**

Contains the scheduled start time of the current market.

### See also

baVersion  
commissionRate  
includeNonRunners  
keepBetType  
marketid  
marketName  
refreshRate  
tabIndex

Home > Betting Assistant Features > COM Interface > ComClass Reference > Properties > tabIndex

## tabIndex

### **tabIndex: Integer**

0 based index of tab pages currently open. e.g. use tabIndex=1 prior to placing a bet to place a bet on the second tab page.

### See also

baVersion  
commissionRate  
includeNonRunners  
keepBetType  
marketid  
marketName  
refreshRate  
startTime

Home > Betting Assistant Features > COM Interface > ComClass Reference > Events

## Events

[betPlaced](#)[getAllTradedVolumeComplete](#)[getMarketDepthComplete](#)[pricesUpdated](#)

### See also

[Properties](#)  
[Functions](#)  
[Objects](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Events](#) > [betPlaced](#)

## betPlaced

**betPlaced(ref:String, selectId:Integer, avgPriceMatched:Double, sizeMatched:Double, resultCode:String, token:String)**

When waitForResult is set to false when using [placeBet](#) or [placeBets](#) this event is raised when the bet placement is complete.

resultCode contains result code from Betfair's API.

### See also

[getAllTradedVolumeComplete](#)  
[getMarketDepthComplete](#)  
[pricesUpdated](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Events](#) > [getAllTradedVolumeComplete](#)

## getAllTradedVolumeComplete

**getAllTradedVolumeComplete (tradedVolume:Array of TradedVolumeSelection, resultCode:String)**

When waitForResult is set to false when using [getAllTradedVolume](#) this event is raised when the call has returned data.

resultCode contains result code from Betfair's API.

### See also

[betPlaced](#)  
[getMarketDepthComplete](#)  
[pricesUpdated](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Events](#) > [getMarketDepthComplete](#)

## getMarketDepthComplete

**getMarketDepthComplete(marketDepth:Array of MarketDepthSelection, resultCode:String)**



When waitForResult is set to false when using [getMarketDepth](#) this event is raised when the call has returned data.

resultCode contains result code from Betfair's API.

### See also

[betPlaced](#)  
[getAllTradedVolumeComplete](#)  
[pricesUpdated](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Events > pricesUpdated

## pricesUpdated

### **pricesUpdated**

This event is fired on each refresh of the currently displayed market.

#### *Example*

**Dim WithEvents ba As BettingAssistantCom.ComClass**

```
Private Sub ba_pricesUpdated()  
    prices = ba.getPrices  
    i = 4  
    For Each priceltem In prices  
        i = i + 1  
        Cells(i, 1).Value = priceltem.Selection  
        Cells(i, 2).Value = priceltem.backOdds1  
        Cells(i, 3).Value = priceltem.layOdds1  
        Cells(i, 4).Value = priceltem.lastMatched  
        Cells(i, 5).Value = priceltem.totalMatched  
    Next  
End Sub
```

### See also

[betPlaced](#)  
[getAllTradedVolumeComplete](#)  
[getMarketDepthComplete](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions

## Functions



[addTabPage](#)



[backField](#)



[cancelAllBets](#)



[cancelBet](#)



[deleteTabPage](#)



[getAllTradedVolume](#)



[getBalance](#)



[getBet](#)



[getBets](#)



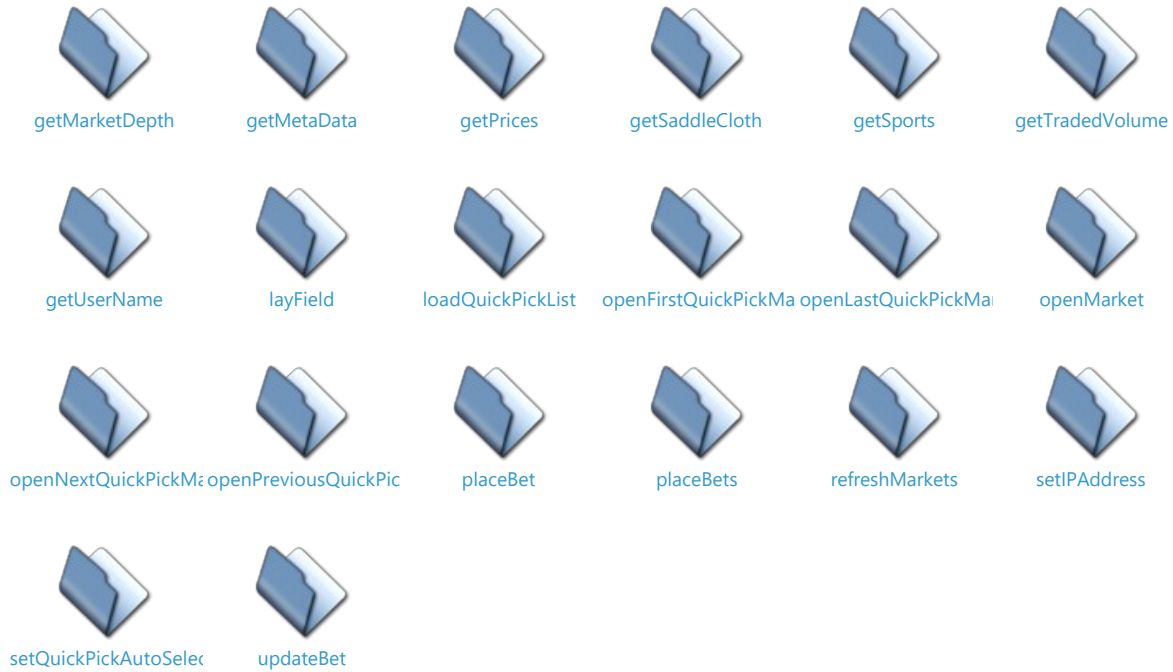
[getDaysSinceLastRun](#)



[getEvents](#)



[getHorseForm](#)



**See also**

- Properties
- Events
- Objects

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > addTabPage

## addTabPage

### **addTabPage():Integer**

Opens a new tab page.  
Returns the number of pages currently open.

**See also**

- backField
- cancelAllBets
- cancelBet
- deleteTabPage
- getAllTradedVolume
- getBalance
- getBet
- getBets
- getDaysSinceLastRun
- getEvents
- getHorseForm

getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [backField](#)

## backField

### **backField(odds:Double,stake:Double):String**

Backs every selection in the currently displayed market in Betting Assistant.

The function returns the bet refs in a string array.

If the bet placement fails then each bet ref will contain the error message received from Betfair's server.

#### *Parameters*

**odds:** odds to back at for each selection

**stake:** stake to back at for each selection

#### See also

addTabPage  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket

openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > cancelAllBets

## cancelAllBets

**cancelAllBets():string**

Cancels all unmatched bets in the currently displayed market.  
Returns empty string if successful or an error message.

### See also

addTabPage  
backField  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > cancelBet

## cancelBet

**cancelBet(ref:String,eventid:Long):Double**

Cancels an individual bet.  
Returns the amount cancelled.  
The eventid parameter is optional and if not supplied then the eventid of the current open market is used.

### See also

addTabPage  
backField  
cancelAllBets  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [deleteTabPage](#)

## deleteTabPage

**deleteTabPage(tabIndex:Integer):Integer**

deletes an open tab page.  
Returns the number of pages currently open.  
If you specify a tabIndex that doesn't exist then -1 will be returned.  
The tabIndex parameter start at zero and are numbered left to right for the open Tab Pages.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
getAllTradedVolume  
getBalance

getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [getAllTradedVolume](#)

## getAllTradedVolume

**getAllTradedVolume(waitForResult:Boolean):Array of TradedVolumeSelection**

Returns total amount traded at each price in an array of [TradedVolumeSelection](#) objects.  
Set `waitForResult` to false to call asynchronously (see [getAllTradedVolumeComplete](#) event).

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket

placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getBalance

## getBalance

**getBalance(exchangeId:integer):Balance**

Returns current balance in a [Balance](#) object.

### *Parameters*

**exchangeId: 1=UK server**

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getBet

## getBet

**getBet(ref:string, exchangeId:Integer):BetDetail**

Returns current status of a single bet in a [BetDetail](#) object.  
exchangeld is optional and is 1 for UK by default.

#### *Parameters*

**ref:** [Bet reference](#)

#### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
[getEvents](#)  
[getHorseForm](#)  
[getMarketDepth](#)  
[getMetaData](#)  
[getPrices](#)  
[getSaddleCloth](#)  
[getSports](#)  
[getTradedVolume](#)  
[getUserName](#)  
[layField](#)  
[loadQuickPickList](#)  
[openFirstQuickPickMarket](#)  
[openLastQuickPickMarket](#)  
[openMarket](#)  
[openNextQuickPickMarket](#)  
[openPreviousQuickPickMarket](#)  
[placeBet](#)  
[placeBets](#)  
[refreshMarkets](#)  
[setIPAddress](#)  
[setQuickPickAutoSelect](#)  
[updateBet](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [getBets](#)

## getBets

### **getBets():Bet()**

Returns all matched and unmatched bets for the currently displayed market in an array of [Bet](#) object

#### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)



getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
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openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [getDaysSinceLastRun](#)

## getDaysSinceLastRun

**getDaysSinceLastRun(horse:string):Integer**

Returns the number of days since the horse last run.

The horse parameter should be the name of the horse as provided in the [Price](#) object.

The silks column must be displayed in the prices grid in Betting Assistant for this data to be available.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet

placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getEvents

## getEvents

**getEvents(eventId:integer):BfEvent()**

Returns a list of events linked to the eventId in an array of [BfEvent](#) objects.

### Parameters

**EventId:** id of event returned from [getSports](#) or [getEevents](#)

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getHorseForm

## getHorseForm

**getHorseForm(selectId:integer):String**

Returns the form of the horse.

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
[getEvents](#)  
[getMarketDepth](#)  
[getMetaData](#)  
[getPrices](#)  
[getSaddleCloth](#)  
[getSports](#)  
[getTradedVolume](#)  
[getUserName](#)  
[layField](#)  
[loadQuickPickList](#)  
[openFirstQuickPickMarket](#)  
[openLastQuickPickMarket](#)  
[openMarket](#)  
[openNextQuickPickMarket](#)  
[openPreviousQuickPickMarket](#)  
[placeBet](#)  
[placeBets](#)  
[refreshMarkets](#)  
[setIPAddress](#)  
[setQuickPickAutoSelect](#)  
[updateBet](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [getMarketDepth](#)

## getMarketDepth

**getMarketDepth(WaitForResult:Boolean):Array of MarketDepthSelection**

Returns the back and lay amounts currently offered in an array of [MarketDepthSelection](#) objects. Set `waitForResult` to `false` to call asynchronously (see [getMarketDepthComplete](#) event).

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
[getEvents](#)  
[getHorseForm](#)

getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getMetaData

## getMetaData

**getMetaData(selectName:String):selectionMetaData**

Applies to horse racing markets where Betfair have provided the metadata.

Returns an array of [selectionMetaData](#) object for the given horse name.

Download the following to see a example of how to use this function:-

<https://www.gruss-software.co.uk/Excel/MetaDataExample.xlsm>

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket

openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getPrices

## getPrices

### **getPrices():Price()**

Returns last refreshed prices for all selections in currently displayed market in an array of [Price](#) object.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getSaddleCloth

## getSaddleCloth

### **getSaddleCloth(horse as string):Integer**

Return saddlecloth number of horse.

### Parameters

**horse:** name of horse

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getSports

## getSports

### **getSports():BfSport()**

Returns list of available sports in an array of [BfSport](#) objects.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm

getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [getTradedVolume](#)

## getTradedVolume

**getTradedVolume(selection:String):Array of TradedVolume**

Returns total amount traded at each price for this selection in an array of [TradedVolume](#) objects. Selection should contain the name of selection as returned in the [Price](#) object.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect

updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > getUsername

## getUserName

### **getUserName():String**

Returns currently logged in Betfair username.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > layField

## layField

### **layField(odds:Double, stake:Double):String**

Lays every selection in the currently displayed market in Betting Assistant.

The function returns the bet refs in a string array.

If the bet placement fails then each bet ref will contain the error message received from Betfair's server.

#### Parameters

**odds:** odds to lay at for each selection

**stake:** stake to lay at for each selection



### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
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getUserName  
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openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > loadQuickPickList

## loadQuickPickList

**loadQuickPickList(marketType:byte, clearExisting:Boolean):String**

Loads markets into quick pick list.

Returns an empty string if successful or an error message.

clearExisting: Optional, default is true.

If set to true then the quick pick list will be emptied first otherwise the markets will be added to existing markets.

### Parameters

**marketType:**

- 1 = UK Win (Horse Racing)
- 2 = UK Place (Horse Racing)
- 3 = Ireland Win (Horse Racing)
- 4 = Ireland Place (Horse Racing)
- 5 = US Win (Horse Racing)
- 6 = US Place (Horse Racing)
- 7 = AUS Win (Horse Racing)
- 8 = AUS Place (Horse Racing)
- 9 = RSA Win (Horse Racing)
- 10 = UK Win (Greyhounds)
- 11 = AUS Win (Horse Racing Gallops)
- 12 = AUS Win (Horse Racing Harness)
- 13 = AUS Place (Horse Racing Gallops)

- 14 = AUS Place (Horse Racing Harness)
- 15 = NZL Win (Horse Racing)
- 16 = NZL Place (Horse Racing)
- 17 = NZL Win (Horse Racing Gallops)
- 18 = NZL Win (Horse Racing Harness)
- 19 = RSA Place (Horse Racing)
- 20 = UAE Win (Horse Racing)
- 21 = UAE Place (Horse Racing)
- 22 = FRA Win (Horse Racing)
- 23 = FRA Place (Horse Racing)
- 24 = GER Win (Horse Racing)
- 25 = GER Place (Horse Racing)
- 26 = UK Place (Greyhounds)
- 27 = UK Win (Greyhounds Bags)
- 28 = UK Win (Greyhounds Evening)
- 29 = UK Win (Greyhounds Televised)
- 30 = AUS Win (Greyhounds)
- 31 = UK Forecast (Greyhounds)
- 32 = Soccer In Play
- 33 = Soccer In Play Correct Score
- 34 = Tennis In Play
- 35 = MLB Baseball

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
[getEvents](#)  
[getHorseForm](#)  
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[refreshMarkets](#)  
[setIPAddress](#)  
[setQuickPickAutoSelect](#)  
[updateBet](#)

## openFirstQuickPickMarket

### **openFirstQuickPickMarket():String**

Opens the first market in the quick pick list.

Possible return values are OK, NO\_MARKETS, INVALID\_TAB\_INDEX, UNKNOWN\_ERROR

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
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[placeBet](#)  
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[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [openLastQuickPickMarket](#)

## openLastQuickPickMarket

### **openLastQuickPickMarket():String**

Opens the last market in the quick pick list.

Possible return values are OK, NO\_MARKETS, INVALID\_TAB\_INDEX, UNKNOWN\_ERROR

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)

getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
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getSports  
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openPreviousQuickPickMarket  
placeBet  
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setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > openMarket

## openMarket

**openMarket(eventId:integer,exchangeId:integer):String**

Displays the market in the current tab page in Betting Assistant. Returns empty string if successful or error message.

### Parameters

**eventId:** event id of market as retrieved in `getEvents`

**exchangeId:** 1=UK

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket

openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > openNextQuickPickMarket

## openNextQuickPickMarket

### **openNextQuickPickMarket():String**

Opens the next market in the quick pick list.

Possible return values are OK, NO\_MARKETS, LAST\_MARKET, INVALID\_TAB\_INDEX, UNKNOWN\_ERROR

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
getMarketDepth  
getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
layField  
loadQuickPickList  
openFirstQuickPickMarket  
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openMarket  
openPreviousQuickPickMarket  
placeBet  
placeBets  
refreshMarkets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > openPreviousQuickPickMarket

## openPreviousQuickPickMarket

### **openPreviousQuickPickMarket():String**

Opens the previous market in the quick pick list.

Possible return values are OK, NO\_MARKETS, INVALID\_TAB\_INDEX, UNKNOWN\_ERROR

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
[getBets](#)  
[getDaysSinceLastRun](#)  
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[openMarket](#)  
[openNextQuickPickMarket](#)  
[placeBet](#)  
[placeBets](#)  
[refreshMarkets](#)  
[setIPAddress](#)  
[setQuickPickAutoSelect](#)  
[updateBet](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > placeBet

## placeBet

**placeBet**(selectId:Integer,betType:String,odds:Double,stake:Double,waitForResult:Boolean,token:String,fillKillDelay:Double)

Places a bet on 1 selection and returns bet reference or error message received from Betfair's server.

### Parameters

**selectId**: index of selection, eg. to place a bet on the 3rd selection down selectId=2

**betType**: "B" to back and "L" to lay.

**Odds**: required odds

**Stake**: required stake

**waitForResult**: Set to false to place bet in background and get result in betPlaced event. Set to true to wait for bet placement.

**token**: An identifier to be returned in betPlaced event to match to original request. Can be any string value you want.

**fillKillDelay**: Optional. If used the bet will be cancelled if unmatched after a specified number of seconds, e.g. 0.5 for half

a second.

**KeepBetType:** Optional. If used this option will override the KeepBetType global property if that was previously set.

Use 0 to set 'Cancel when market turns in play', 1 to set 'do not cancel when market turns in play' or 2 to set 'Convert to SP when market turns in play'

Use 6 to place at SP (odds will be used to limit the SP bet, e.g. max odds for a lay bet and min odds for a back bet, use 0 if you do not want to set a limit)

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
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getMetaData  
getPrices  
getSaddleCloth  
getSports  
getTradedVolume  
getUserName  
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loadQuickPickList  
openFirstQuickPickMarket  
openLastQuickPickMarket  
openMarket  
openNextQuickPickMarket  
openPreviousQuickPickMarket  
placeBets  
refreshMarkets  
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setQuickPickAutoSelect  
updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [placeBets](#)

## placeBets

**placeBets**(selectId:Array of Integer, betType:Array of String, odds:Array of Double, stake:Array of double, waitForResult:Boolean, token:Array of String, fillKillDelay:Double, KeepBetType:Integer):Array of String

Places bets on a batch of selections and returns bet references in an array or an error message from Betfair's server.

See [placeBet](#) for description of parameters.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet

---

- deleteTabPage
- getAllTradedVolume
- getBalance
- getBet
- getBets
- getDaysSinceLastRun
- getEvents
- getHorseForm
- getMarketDepth
- getMetaData
- getPrices
- getSaddleCloth
- getSports
- getTradedVolume
- getUserName
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- openFirstQuickPickMarket
- openLastQuickPickMarket
- openMarket
- openNextQuickPickMarket
- openPreviousQuickPickMarket
- placeBet
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- setQuickPickAutoSelect
- updateBet

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [ComClass Reference](#) > [Functions](#) > [refreshMarkets](#)

## refreshMarkets

### **refreshMarkets():Boolean**

Simulates clicking on the "Refresh" button above the Market Tree to reload the Betfair Market data.

### See also

- [addTabPage](#)
- [backField](#)
- [cancelAllBets](#)
- [cancelBet](#)
- [deleteTabPage](#)
- [getAllTradedVolume](#)
- [getBalance](#)
- [getBet](#)
- [getBets](#)
- [getDaysSinceLastRun](#)
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openMarket  
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placeBet  
placeBets  
setIPAddress  
setQuickPickAutoSelect  
updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > setIPAddress

## setIPAddress

### setIPAddress(ip:String)

Sets the ip address that will be used for communicating with Betting Assistant.  
If your VBA application is running on the same PC then you do not need to set this, the default address 127.0.0.1 will be used.

#### Parameters

**ip:** ip address of the computer where Betting Assistant is running.

#### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
getHorseForm  
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getMetaData  
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placeBet  
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updateBet

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > setQuickPickAutoSelect

## setQuickPickAutoSelect

**setQuickPickAutoSelect(waitUntilAfterOff:boolean,timeBeforeOff:integer):String**

Set quick pick list auto select options (use in conjunction with loadQuickPickList function)  
Returns empty string if successful or error message.

### *Parameters*

**waitUntilAfterOff:** wait until market has been suspended after scheduled off or turned in play before switching markets: true or false

**timeBeforeOff:** number of minutes before scheduled off to select market (eg. 1 = market will be selected 1 minute before scheduled off)

### See also

[addTabPage](#)  
[backField](#)  
[cancelAllBets](#)  
[cancelBet](#)  
[deleteTabPage](#)  
[getAllTradedVolume](#)  
[getBalance](#)  
[getBet](#)  
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[updateBet](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Functions > updateBet

## updateBet

**updateBet(ref:String, oldOdds:Double, oldStake:Double, newOdds:Double, newStake:Double,exchangeId as Integer)**

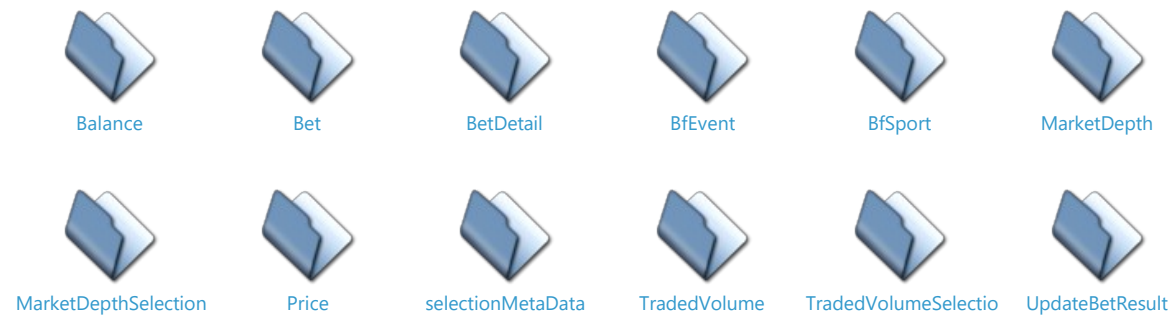
Update stake or odds of a bet (both cannot be updated at the same time).  
exchangeId is optional, if not provided it will default to 1 for UK exchange, specify 2 for Australian exchange.  
Returns [UpdateBetResult](#) object.

### See also

addTabPage  
backField  
cancelAllBets  
cancelBet  
deleteTabPage  
getAllTradedVolume  
getBalance  
getBet  
getBets  
getDaysSinceLastRun  
getEvents  
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getMarketDepth  
getMetaData  
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Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects

## Objects



### See also

Properties  
Events  
Functions

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > Balance

## Balance

Field	Type	Description
availBalance	double	current balance available to bet with
balance	double	total balance ignoring current exposure
exposure	double	current exposure of outstanding bets

### See also

[Bet](#)  
[BetDetail](#)  
[BfEvent](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > Bet

## Bet

Field	Type	Description
selection	string	name of selection
ref	string	bet reference
betDate	string	date and time of bet placement
betType	string	type of bet: "B" for back and "L" for lay
stake	double	bet stake
odds	double	bet odds
matched	boolean	true=matched, false=unmatched
selectionId	integer	selection id
subMarket	integer	sub market id (used in Asian markets)
marketId	integer	market id

### See also

[Balance](#)  
[BetDetail](#)  
[BfEvent](#)

[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > BetDetail

## BetDetail

Field	Type	Description
ref	string	Bet reference
avgPrice	double	Average odds matched
betStatus	string	Matched status
betType	string	"B" = back, "L" = lay
matchedDate	date	Time bet was matched
matchedSize	double	Matched stake
price	double	Requested odds
remainingSize	double	Portion of stake currently unmatched
requestedSize	double	Requested stake
selectionId	integer	id of selection
selectionName	string	Name of selection
marketId	integer	id of the market
betCategoryType	string	NONE or E = normal exchange bet M = Market on Close bet. The bet remains until the market is reconciled and a starting price is determined. If no starting price is available for the selection then the bet lapses. L = Limit on Close bet. The bet remains until the market is reconciled and a starting price is determined. If the starting price is better than the price specified then the bet is matched. If no starting price is available for the selection then the bet lapses.
errorCode	string	Result code from Betfair's API server.
ProfitAndLoss	double	Net result of bet

### See also

[Balance](#)  
[Bet](#)  
[BfEvent](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > BfEvent

## BfEvent

Field	Type	Description
eventName	string	name of event
eventId	integer	id of event
startTime	date	scheduled start time of event
isMarket	boolean	If true then this is a market and has no sub-events (i.e. it can be used with <a href="#">openMarket</a> )
exchangeId	integer	The Betfair exchange id (always 1 now)
turnInPlay	string	"Y" if market is going to turn in play.

### See also

[Balance](#)  
[Bet](#)  
[BetDetail](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > BfSport

## BfSport

Field	Type	Description
sport	string	name of sport
sportId	integer	id number of sport

### See also

[Balance](#)  
[Bet](#)  
[BetDetail](#)  
[BfEvent](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

## MarketDepth

Field	Type	Description
odds	double	odds offered
backAmountAvailable	double	amount offered to back
layAmountAvailable	double	amount offered to lay
totalBSPBackAmountAvailable	double	the BSP available to back amount. pre-reconciliation, this field is zero for all prices except 1.01 (for market on close bets) and at the limit price for any limit on close bets. post-reconciliation, this field is zero for all prices.
totalBSPLayAmountAvailable	double	the BSP available to lay amount. pre-reconciliation, this field is zero for all prices except 1000 (for market on close bets) and at the limit price for any limit on Close bets. post-reconciliation, this field is zero for all prices.

### See also

- [Balance](#)
- [Bet](#)
- [BetDetail](#)
- [BfEvent](#)
- [BfSport](#)
- [MarketDepthSelection](#)
- [Price](#)
- [selectionMetaData](#)
- [TradedVolume](#)
- [TradedVolumeSelection](#)
- [UpdateBetResult](#)

## MarketDepthSelection

Field	Type	Description
selection	string	name of selection
totalAmountMatched	double	total amount matched
lastPriceMatched	double	last price matched
handicap	double	Handicap (applicable to Asian handicap markets)
reductionFactor	double	reduction in the odds that applies in case this runner does not participate
farSPPrice	double	a prediction of the eventual starting price. the far price only takes into account the SP bets that have been made. the far price is not as complicated but not as accurate and only accounts for money on the exchange at SP.
nearSPPrice	double	a prediction of the eventual starting price. the near price is based on money currently on the site at SP as well as unmatched money on the same selection in the exchange
actualSPPrice	double	the actual Betfair Starting Price. before the starting price is determined, this field contains zero.

prices	array of MarketDepth	see <a href="#">MarketDepth</a> object
--------	----------------------	--

See also

- [Balance](#)
- [Bet](#)
- [BetDetail](#)
- [BfEvent](#)
- [BfSport](#)
- [MarketDepth](#)
- [Price](#)
- [selectionMetaData](#)
- [TradedVolume](#)
- [TradedVolumeSelection](#)
- [UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > Price

## Price

Field	Type	Description
marketId	integer	Id of the market
Selection	string	name of selection
backOdds3	double	3rd best available price offered by layers
backOdds2	double	2nd best available price offered by layers
backOdds1	double	best available price offered by layers
layOdds1	double	best available price offered by backers
layOdds2	double	2nd best available price offered by backers
layOdds3	double	3rd best available price offered by backers
backMoney3	double	money available to back at 3rd best available price offered by layers
backMoney2	double	money available to back at 2nd best available price offered by layers
backMoney1	double	money available to back at best available price offered by layers
layMoney1	double	money available to lay at best available price offered by backers
layMoney2	double	money available to lay at 2nd best available price offered by backers
layMoney3	double	money available to lay at 3rd best available price offered by backers
liability	double	current liability against selection
reductionFactor	double	reduction factor of selection
lastMatched	double	last matched price for selection
totalMatched	double	total matched for selection
inPlay	boolean	Indicates if market is in play
suspended	boolean	Indicates if market is suspended
closed	boolean	Indicates if market is closed
timeOfWithdrawal	string	Time the selection was withdrawn from market
nonRunner	boolean	True if selection has been withdrawn from market



numberOfWinners	Integer	Number of possible winners, e.g. horse racing place market with 3 places would contain 3
inPlayDelay	Integer	In play betting delay in seconds. Always 0 before market turns in play.
selectionId	Integer	Betfair selection id

### See also

[Balance](#)  
[Bet](#)  
[BetDetail](#)  
[BfEvent](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > selectionMetaData

## selectionMetaData

Field	Type	Description
saddleCloth	string	The number on the Saddle Cloth
jockey	string	The name of the jockey. Please note: This field will contain 'Reserve' in the event that the horse has been entered into the market as a reserve runner. Any reserve runners will be withdrawn from the market once it has been confirmed that they will not run.
trainer	string	The name of the horse's trainer.
owner	string	The owner of the horse.
ageWeight	string	The age and weight of the horse.
jockeyClaim	string	The reduction in the weight that the horse carries for a particular jockey where applicable.
bred	string	The country in which the horse was born.
dam	string	The name of the horse's mother.
sire	string	The name of the horse's father.
damSire	string	The name of the horse's grandfather.
colourSex	string	The colour and sex of the horse.
form	string	The horse's recent form.
officialRating	string	The horse's official rating.
foreCastPrice	string	The horse's forecast price.
daysSinceLastRun	string	The number of days since the horse last ran.
wearing	string	Any extra equipment the horse is wearing.
stallDraw	string	The stall number the horse is starting from.

See also

- [Balance](#)
- [Bet](#)
- [BetDetail](#)
- [BfEvent](#)
- [BfSport](#)
- [MarketDepth](#)
- [MarketDepthSelection](#)
- [Price](#)
- [TradedVolume](#)
- [TradedVolumeSelection](#)
- [UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > TradedVolume

## TradedVolume

Field	Type	Description
odds	double	odds traded
totalBspBackMatchedAmount	double	in BSP markets, post-reconciliation, this is the total amount of BSP back bets matched. pre-reconciliation, this field contains zero. the field will contain zero for all non BSP markets at all times.
totalBspLiabilityMatchedAmount	double	in BSP markets, post-reconciliation, this is the total amount of liability matched for BSP lay bets. pre-reconciliation, this field contains zero. the field will contain zero for all non BSP markets at all times.
totalMatchedAmount	double	the total amount matched for these odds.

See also

- [Balance](#)
- [Bet](#)
- [BetDetail](#)
- [BfEvent](#)
- [BfSport](#)
- [MarketDepth](#)
- [MarketDepthSelection](#)
- [Price](#)
- [selectionMetaData](#)
- [TradedVolumeSelection](#)
- [UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > TradedVolumeSelection

## TradedVolumeSelection

Field	Type	Description
selection	string	name of selection

actualBsp	double	in BSP markets, post-reconciliation, this is the betfair starting price. prior to reconciliation in BSP markets, this field contains zero. this will contain zero for all non BSP markets at all times.
totalBspBackMatchedAmount	double	in BSP markets, post-reconciliation, this is the total amount of BSP back bets matched. pre-reconciliation, this field contains zero. the field will contain zero for all non BSP markets at all times.
totalBspLiabilityMatchedAmount	double	in BSP markets, post-reconciliation, this is the total amount of liability matched for BSP lay bets. pre-reconciliation, this field contains zero. the field will contain zero for all non BSP markets at all times.
tradedVolumes	array of TradedVolume	see <a href="#">TradedVolume</a> object

### See also

[Balance](#)  
[Bet](#)  
[BetDetail](#)  
[BfEvent](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[UpdateBetResult](#)

Home > Betting Assistant Features > COM Interface > ComClass Reference > Objects > UpdateBetResult

## UpdateBetResult

Field	Type	Description
newRef	string	new bet reference if bet updated
stakeCancelled	double	any amount of the original bet cancelled as a result of the update request
resultCode	string	result code from betfair's API

### See also

[Balance](#)  
[Bet](#)  
[BetDetail](#)  
[BfEvent](#)  
[BfSport](#)  
[MarketDepth](#)  
[MarketDepthSelection](#)  
[Price](#)  
[selectionMetaData](#)  
[TradedVolume](#)  
[TradedVolumeSelection](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [COM Examples](#)

## COM Examples

The following examples are provided for you to download and adapt.

[Example 1](#) .....demonstrates getBalance, getSports, getEvents, openMarket, pricesUpdated, getPrices, layField, getBets, cancelAllBets and placeBet.

[Example 2](#) .....demonstrates using a custom function to get the saddlecloth number.

[See also](#)

[ComClass Reference](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [COM Examples](#) > [Example 1](#)

## Example 1



[Test\\_BA\\_COM.xls](#)

This example demonstrates the use of the following COM functions:-

getBalance, getSports, getEvents, openMarket, pricesUpdated, getPrices, layField, getBets, cancelAllBets and placeBet.

You will see a button in the Excel document labelled "Start" which once clicked will load the next UK horse racing market and start refreshing

The file is called Test\_BA\_COM.xls and can be downloaded by clicking the Excel icon above.

[See also](#)

[Example 2](#)

[Home](#) > [Betting Assistant Features](#) > [COM Interface](#) > [COM Examples](#) > [Example 2](#)

## Example 2



[getSaddleCloth\\_example.xls](#)

This example demonstrates using a custom function to get the saddlecloth number in a horse race market.


The file is called getSaddleCloth\_example.xls and can be downloaded by clicking the Excel icon above.

[See also](#)

[Example 1](#)

Home > Betting Assistant Features > Charts

## Charts

To access the charts in Betting Assistant click on a Selection Name in the [Grid Interface](#) or on the graph icon (  ) next to the Selection Name in the [Fixed Ladder Interface](#) , which opens up a new window.

The default chart you will see is the Betfair 'price over time' which is taken directly from the Betfair website (as shown in the example image below).


Misplaced Fortune

 Auto refresh
 Notes
Chart from BF website

**Ponte 15th Sep - 16:00 6f Hcap**

Total matched on this event: **£39,571.08**  
 Reduction Factor: **15.3%**  
 Betting summary - Volume: **£15,615.22**  
 Last price matched: **6.00**  
 Projected Betfair Starting Price: **5.81**

**Price/Volume over time**



Inverse Axis

The information on this page may be slightly delayed

Price	To Back	To Lay	Traded	SP Backers' Stake	SP Layers' Liability
4.50	£60				
4.70	£2				
4.80	£7				
5.00	£33				£111
5.10	£6				
5.20	£52		£60		
5.30	£9		£333		
5.40	£34		£612		
5.50	£716		£1,247		£42
5.60	£112		£648		
5.70	£69		£796		
5.80	£66		£1,656		
5.90	£278		£2,317		
6.00	£24		£5,600		£22
6.20		£66	£1,470		
6.40		£31	£442		
6.60		£15	£274		
6.80		£12	£115		£12
7.00		£27	£28		
7.20			£13		
8.00					£25
8.20		£40			
8.40		£20			
9.00				£5	

Right clicking on the chart image will bring up the Chart Options menu as pictured below.

- Selection ▶
- Preferences ▶
- Chart Type ▶
- Indicators ▶
- Volume Bars ▶
- Grid Lines ▶
- Scale ▶
- Selection Follows Grid ▶

From this menu you can:-

Click on Selection to display a list of the selections in the current market which enables you to quickly change the chart to a different selection.

Open the [Chart Preferences](#) window to change the default settings for the chart display.

Click on [Chart Type](#) to select one of the other chart formats.

Click on Indicators to overlay the chart with one or more of the predefined chart indicators (not available for the Betfair price/volume chart).

Click on Grid lines to add horizontal and/or vertical grid lines to the chart (not available for the Betfair price/volume chart).

Click on Scale to change the time period for the chart (not available for the Betfair price/volume chart).

Click on Selection Follows Grid so that when you move the cursor over a selection name on the grid the chart automatically changes to that selection.

Untick the Auto Refresh check box if you don't want Betting Assistant to check for an updated 'price over time' graph from the Betfair website.

With it ticked Betting Assistant will check for an updated graph every 10 seconds.

The Notes button is for accessing the notes feature available on horse and greyhound markets.

It is important to note that Betting Assistant only starts collating the price data for generating these charts from when you open the market and at the refresh rate that you have Betting Assistant set to.

If you have the refresh rate set below 1 second then the data for chart will be collected every second.

The chart window can be resized both vertically and horizontally and also repositioned by clicking on the title bar and dragging to a new location.

Betting Assistant will remember both the size and position when you close the window.

You can also open multiple chart windows, so when you have a chart open click on another selection name to open a further chart window and so on.

### See also

- [Logging In](#)
- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
- [COM Interface](#)
- [Market Notes](#)
- [Live Scores](#)
- [Dashboard](#)
- [Screen Recording](#)
- [P&L Statement](#)

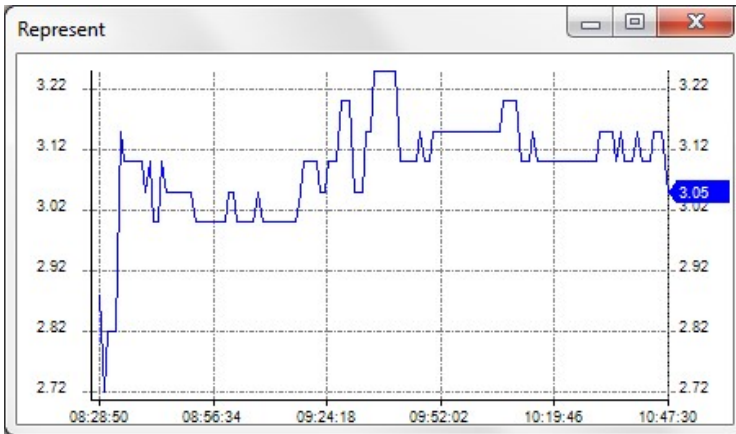
[Home](#) > [Betting Assistant Features](#) > [Charts](#) > [Chart Type](#)

## Chart Type

As well as the standard Betfair chart, Betting Assistant also charts the Last Price matched in other popular formats.

To change the chart type, right click on the existing chart to bring up a context menu.

The first type is the simple Last Price Matched line chart as pictured below:-

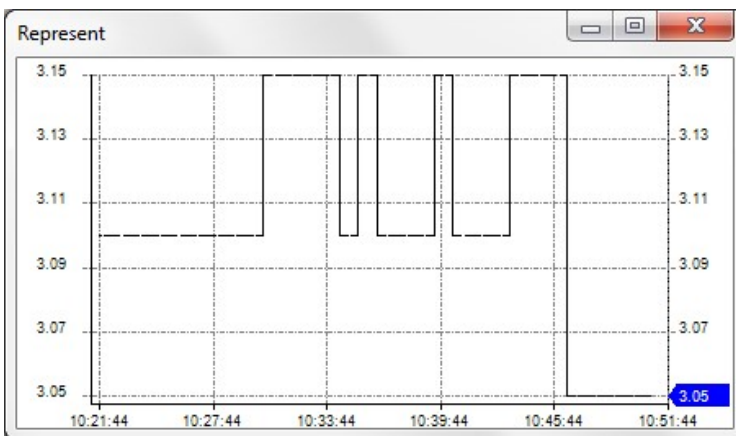


The highlighted price on the righthand vertical scale shows the most recent price matched.

The second chart type is a [Candlestick chart](#) as pictured below:-



The third chart type is an [OHLC chart](#) (Open-High-Low-Close) as pictured below:-



Right clicking on a chart brings up a menu where you can customise the charts.

You can add volume bars which appear underneath the chart.

See also

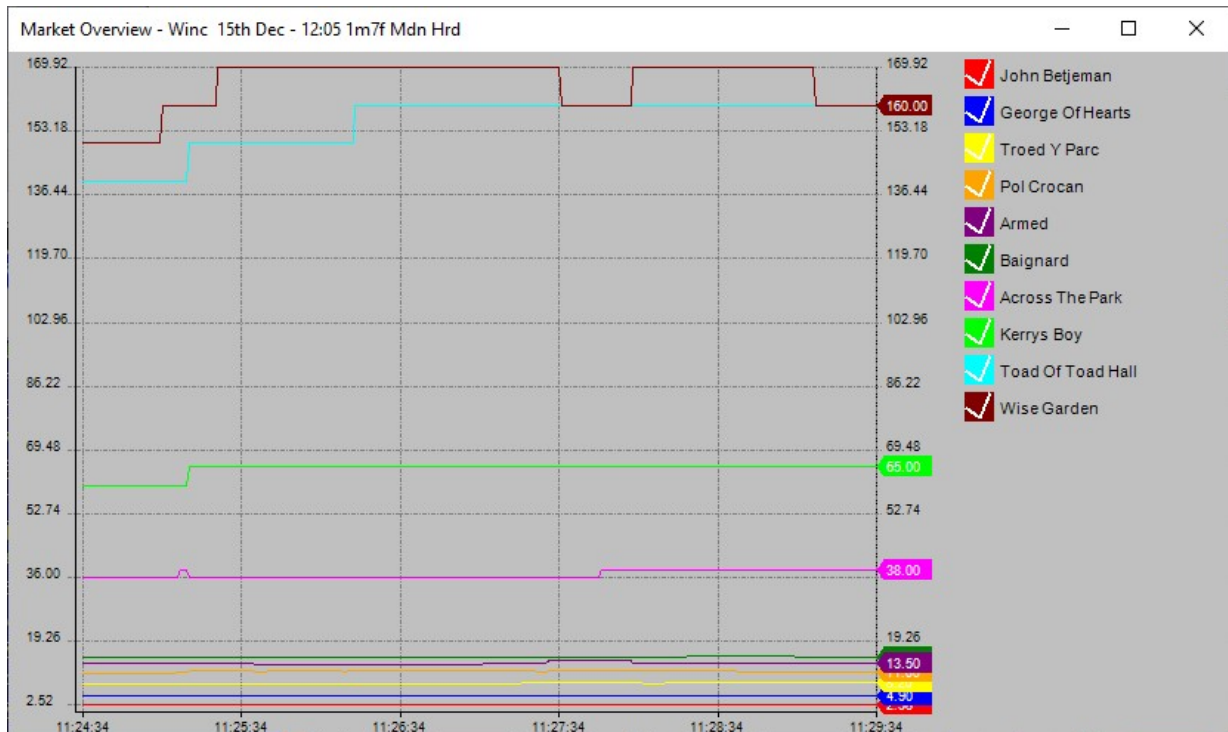
[Market Overview](#)  
[Chart Preferences](#)

Home > Betting Assistant Features > Charts > Market Overview

## Market Overview

This Chart plots the last price matched over time for each selection for the current market that is open in the Grid.

Please note that there is no price history available via the API feed and so the software does not start recording the prices until you have the market open.

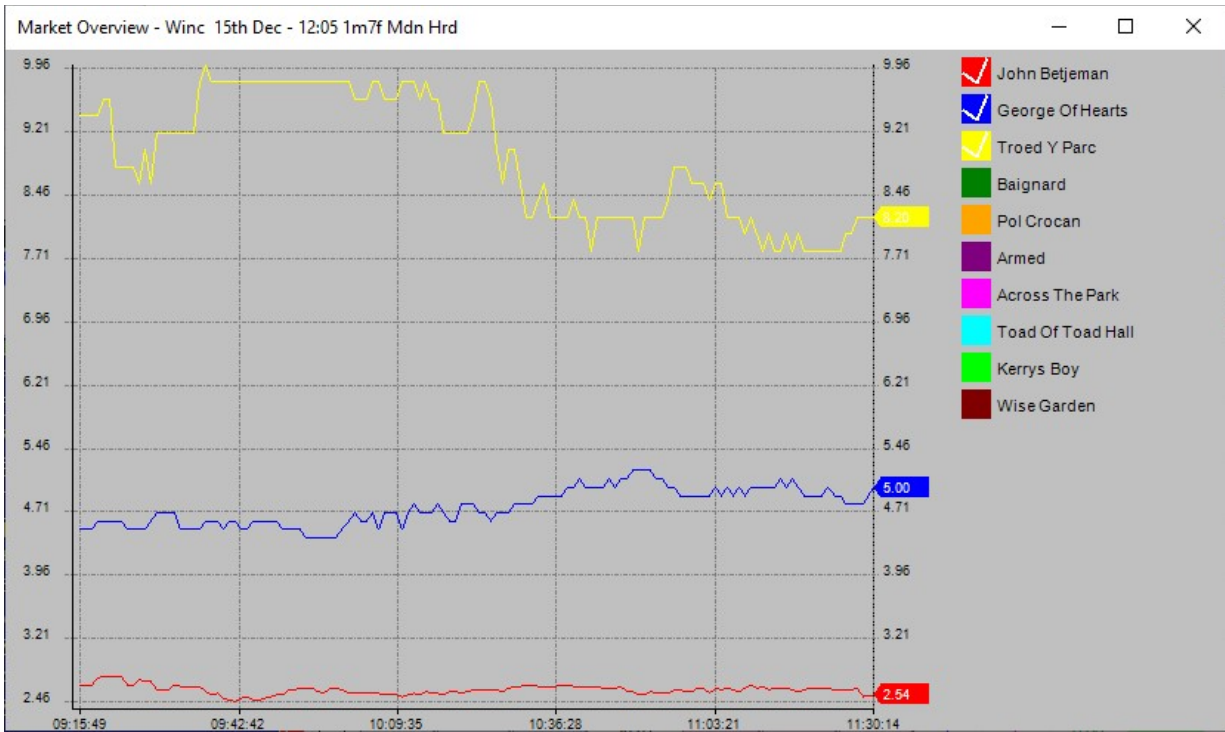


By default the chart shows the last 5 minutes of activity.

You can change the scale by right clicking on the chart.

Also you can click on the ticks next to the selection names on the right of the chart to exclude / include selections in the chart as in the image below.





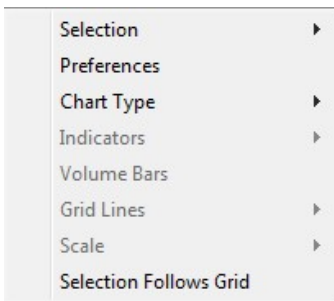
See also

[Chart Type](#)  
[Chart Preferences](#)

Home > Betting Assistant Features > Charts > Chart Preferences

## Chart Preferences

Right clicking on a chart brings up the chart options menu where you can select various options.



Select Preferences to open a new window where you can set your chart preferences which are split into the following categories:-

[General](#)

[Last Price Matched](#)

[Candlestick](#)

[OHLC](#)

[Colours](#)

[Indicator Parameters](#)

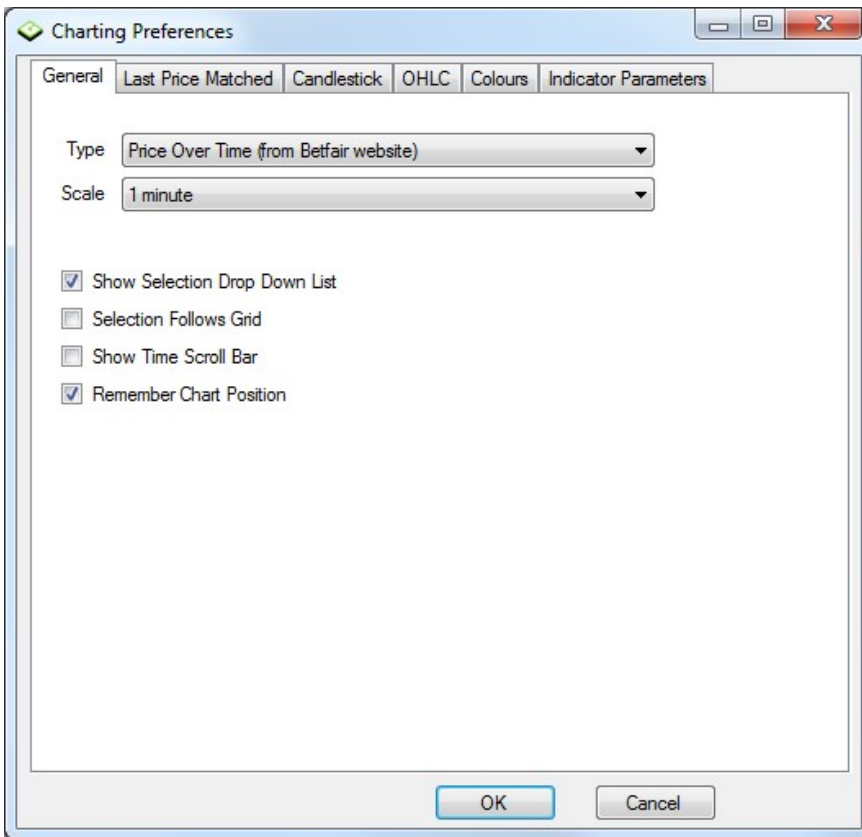
**See also**

[Chart Type](#)

[Market Overview](#)

Home > Betting Assistant Features > Charts > Chart Preferences > General

## General



Here you can specify default Chart Preferences for when you initially open a chart.

Set the default chart type and scale using the drop-down boxes.

Tick "Show Selection Drop Down List" to add a menu which appears above the charts.

In this menu you can quickly change the chart to another selection for the current market.

Also you can choose whether or not the "Betfair Price Over Time" chart should be automatically updated which is every 30 seconds if ticked.

Also on this menu is a Notes button (applicable to horse and greyhound racing only) for quickly adding notes for the selection currently being charted.

The final option on this menu is a button labelled "Chart from BF website" which allows you to look at the final "Betfair Price Over Time" chart once a market has been suspended before it is closed.

Tick "Selection Follows Grid" to turn this option on by default.

Tick "Show Time Scroll Bar" to display a scroll bar at the bottom of the charts.

When applicable, i.e. once there is some historical price data collected for the current market, then you can scroll the chart back based on the scale that you have set.

Please note that Betting Assistant only starts collecting historical chart data from the moment the market is opened up to a maximum of whatever is set in [Preferences](#) (5 hours being default).

Tick "Remember Chart Position" to make Betting Assistant remember the location of the chart window for next time it is opened.

### See also

[Last Price Matched](#)

[Candlestick](#)

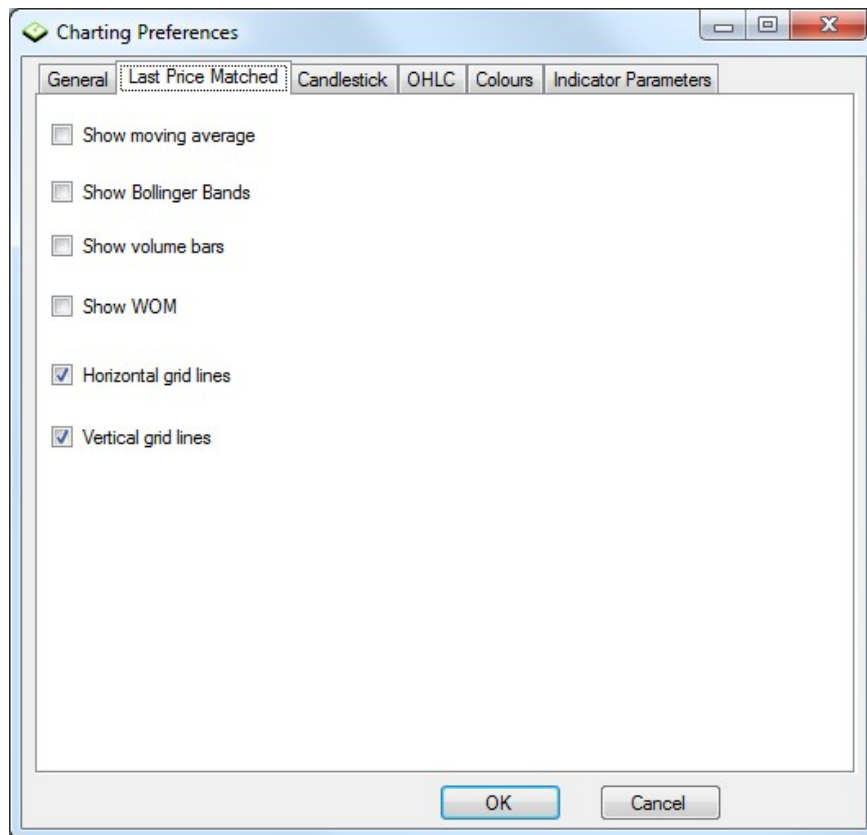
[OHLC](#)

[Colours](#)

[Indicator Parameters](#)

[Home](#) > [Betting Assistant Features](#) > [Charts](#) > [Chart Preferences](#) > [Last Price Matched](#)

## Last Price Matched



Here you can specify default Chart Preferences for when you initially open a Last Price Matched Chart.

### See also

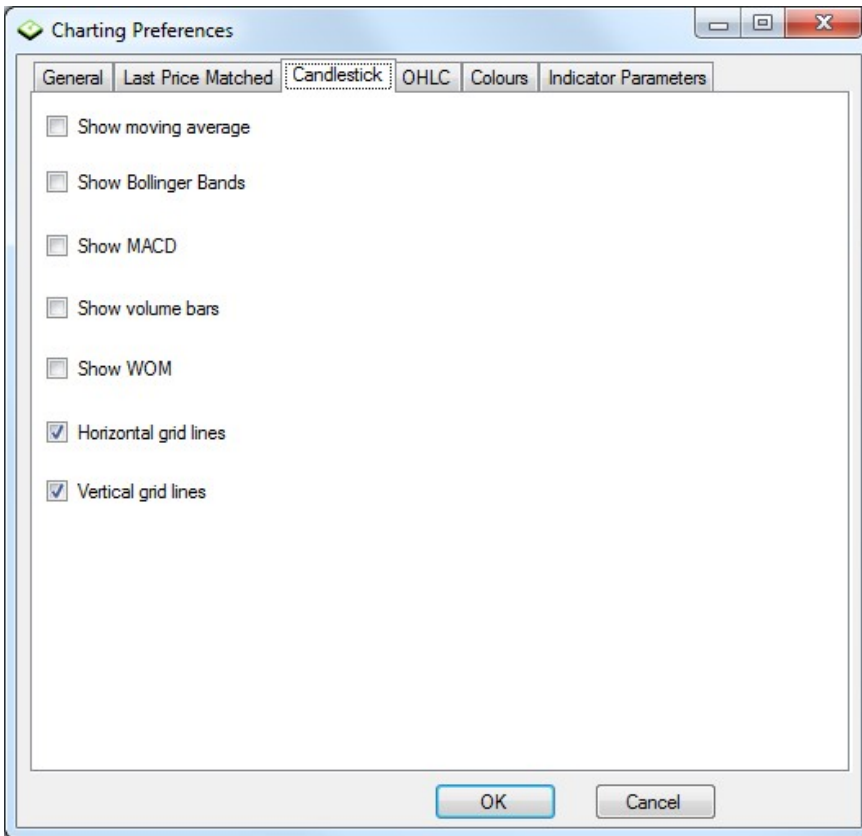
[General](#)

[Candlestick](#)

[OHLC](#)  
[Colours](#)  
[Indicator Paramaters](#)

Home > Betting Assistant Features > Charts > Chart Preferences > Candlestick

## Candlestick



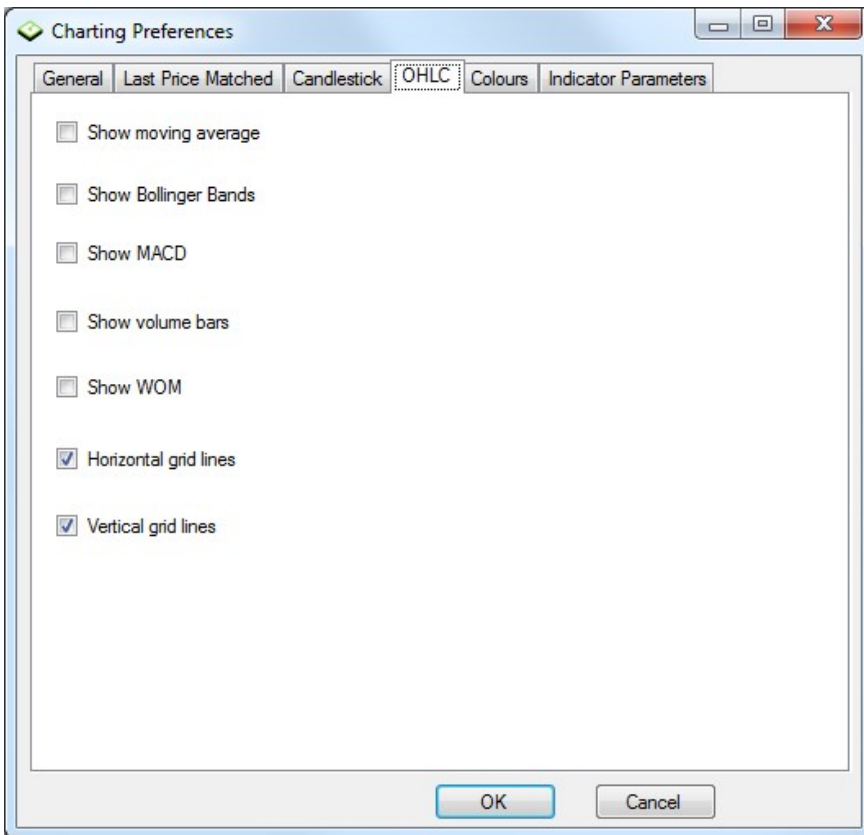
Here you can specify default Chart Preferences for when you initially open a Candlestick Chart.

### See also

[General](#)  
[Last Price Matched](#)  
[OHLC](#)  
[Colours](#)  
[Indicator Paramaters](#)

Home > Betting Assistant Features > Charts > Chart Preferences > OHLC

## OHLC



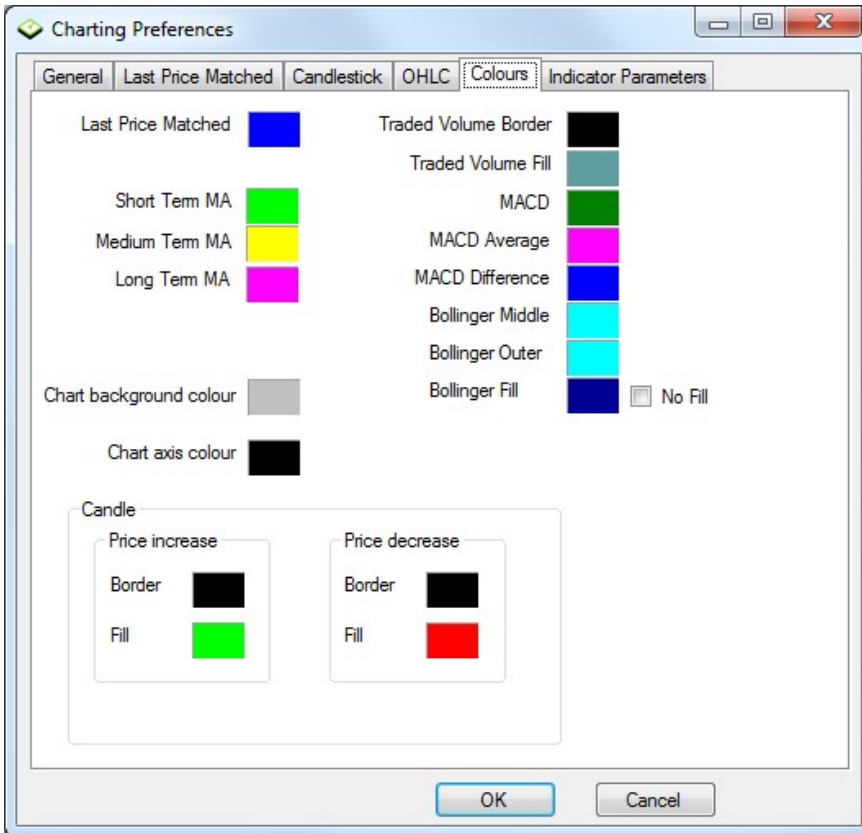
Here you can specify default Chart Preferences for when you initially open an OHLC Chart.

### See also

- [General](#)
- [Last Price Matched](#)
- [Candlestick](#)
- [Colours](#)
- [Indicator Parameters](#)

[Home](#) > [Betting Assistant Features](#) > [Charts](#) > [Chart Preferences](#) > [Colours](#)

## Colours



Here you can specify the default colours of the various parts of the charts and chart indicators.

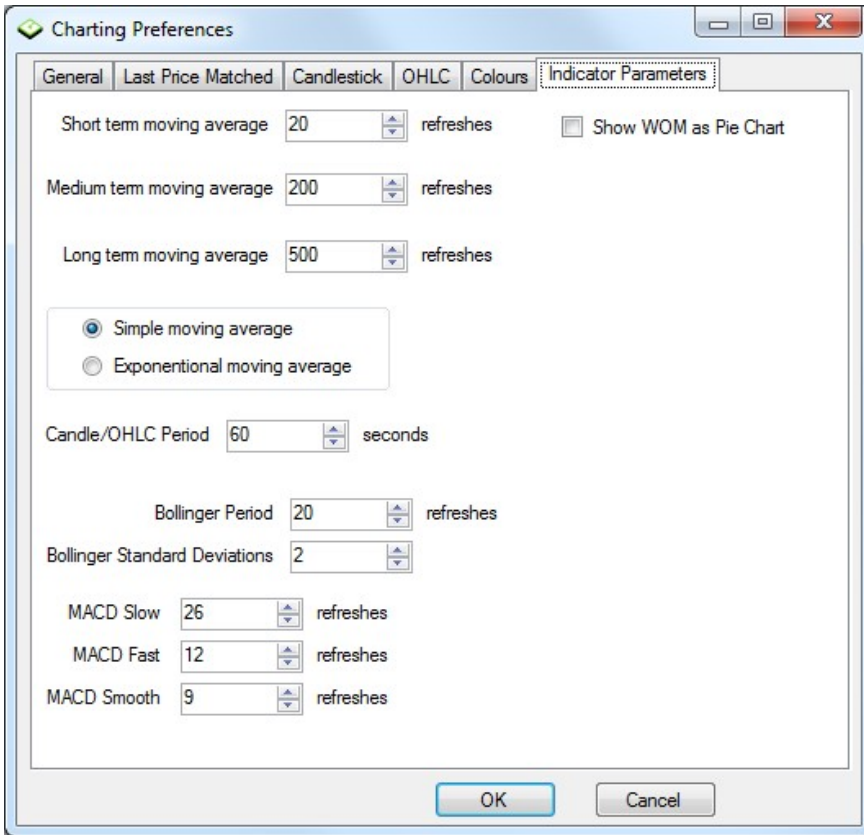
Click on a colour to invoke the standard Windows colour selector.

### See also

- [General](#)
- [Last Price Matched](#)
- [Candlestick](#)
- [OHLC](#)
- [Indicator Parameters](#)

Home > Betting Assistant Features > Charts > Chart Preferences > Indicator Parameters

## Indicator Paramaters



Here you can change the chart indicators which by default are set to the most commonly used for the various chart types.

### See also

- [General](#)
- [Last Price Matched](#)
- [Candlestick](#)
- [OHLC](#)
- [Colours](#)

[Home](#) > [Betting Assistant Features](#) > [Market Notes](#)

## Market Notes

Betting Assistant allows you to add your own notes to Selection Names in Horse Racing and Greyhound Racing markets.



Horse Notes



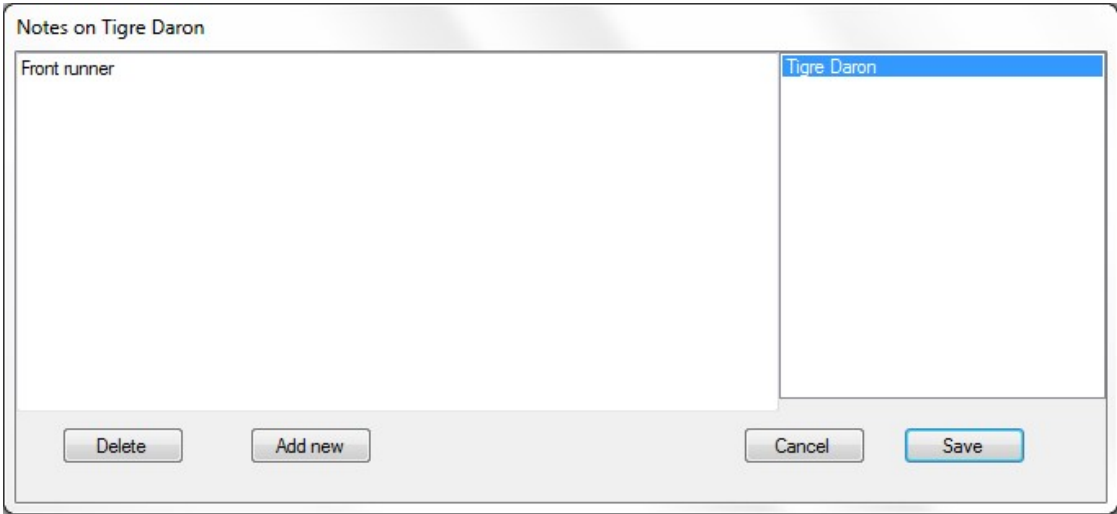
Greyhound Notes

See also

- Logging In
- Profiles
- Menu Bar
- Info Bar
- Opening Markets
- Keyboard Functions
- Betting Options
- Program Options
- Grid Interface
- Ladder Interface
- Bets Manager
- Excel Triggered Betting
- COM Interface
- Charts
- Live Scores
- Dashboard
- Screen Recording
- P&L Statement

Home > Betting Assistant Features > Market Notes > Horse Notes

# Horse Notes



The Horse Note  
you will be able  
Select Horse  
the image let  
When you se  
by clicking o  
The databas  
just need to c  
Click on the '  
The list of ho  
To delete yo



You can also add notes by clicking on the horse name from the Grid Interface which brings up the Chart for that horse and providing you have selected "Show Selection Drop Down List" from Chart Preferences then there will be "Notes" button above the chart as shown in the image right.

Selecting the Horse Notes this way means you can start keying in your notes straight away without having to click on the "Add new" button.

So once you have notes added, next time the horse name appears in a market there will be a small notepad icon next to the name indicating that you have notes.

Hover the cursor over the name to bring up the jockey info etc and at the bottom of this you will see your notes as per the example image below.



Selection name	Dutch	WOM	101
7 Tigre Daron	0.2	1.64	1.65
11 White Diamond			
8 High Ransom			
4 High Rolling			
10 Lil Ella			
6 Royal Holiday			
3 Grams And Ounces			
1 Almutaham			
2 Bateau Bleu			
5 Petrocelli	2.5	120	130

There is also an option in Preferences under the "Grid Interface" tab to display the horse notes as a separate column in the grid.

Please note that this option will only display the first line of your notes if you have multiple lines.

Once you have added the horse notes column to the grid then you can click on the column to add or edit the notes.

**See also**

[Greyhound Notes](#)

## Greyhound Notes

Greyhound Notes works in exactly the same way as [Horse Notes](#)

### See also

[Horse Notes](#)

[Home](#) > [Betting Assistant Features](#) > [Live Scores](#)

## Live Scores

Live Scores data will be added to Betting Assistant as Betfair make them available via the API.

Initially, Tennis Score data has been made available.



[Tennis Scores](#)

### See also

- [Logging In](#)
- [Profiles](#)
- [Menu Bar](#)
- [Info Bar](#)
- [Opening Markets](#)
- [Keyboard Functions](#)
- [Betting Options](#)
- [Program Options](#)
- [Grid Interface](#)
- [Ladder Interface](#)
- [Bets Manager](#)
- [Excel Triggered Betting](#)
- [COM Interface](#)
- [Charts](#)
- [Market Notes](#)
- [Dashboard](#)
- [Screen Recording](#)
- [P&L Statement](#)

[Home](#) > [Betting Assistant Features](#) > [Live Scores](#) > [Tennis Scores](#)

## Tennis Scores

Betfair provide Live Tennis Score data for ATP and WTA tournaments.

To view live tennis scores, open a Match Odds Tennis Market and then select 'Tennis Scores' from the Market Menu.

Popko v Rinderknech - 09:19 Match Odds (last updated: 10:49:13:569)  
Tennis/Prague II Challenger 2020/Quarter Final Matches

Selection name	Dutch	WOM		101.28%	98.36%				Back Stake	Lay Stake	Profit	Level Profit	Last Price Matched	Total Matched
<b>Dmitry Popko</b>	<input type="checkbox"/>	2.3 £457	2.8 £37	3 £4	3.05 £305	3.2 £139	3.25 £222	3.8 £442	2	2	0.00		3.20	45,625.59
<b>Arthur Rinderknech</b>	<input type="checkbox"/>	3.0 £1339	1.36 £1222	1.45 £497	1.46 £306	1.49 £625	1.5 £9	1.55 £52	2	2	0.00		1.46	376,932.65

Tennis Scores

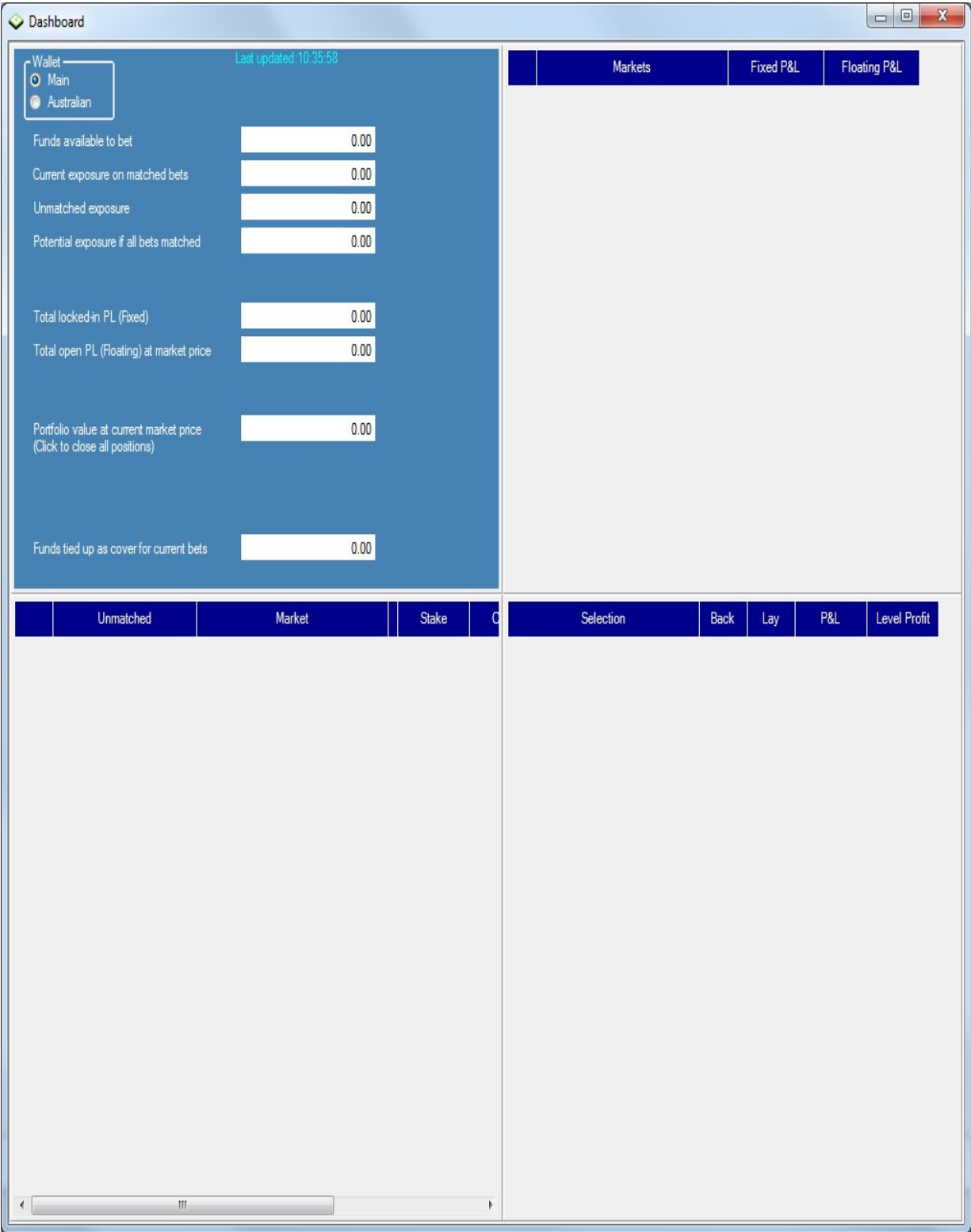
Player	Sets	Games	Points	Incident	Set Scores
Dmitry Popko	0	6	3	pointstart	0   6
Arthur Rinderknech	1	6	0		6   6

See also

Home > Betting Assistant Features > Dashboard

## Dashboard

Select Dashboard from the Account dropdown on the Menu Bar.



The dashboard monitors all unsettled bets on all markets and lets you quickly see if a profit can be taken.

The dashboard comprises of the following four panels.

**Summary**

This displays the following values:-

- Funds available to bet.
- Current exposure on matched bets.
- Potential exposure if all bets matched.
- Total locked-in P&L (Fixed). This is the amount you will win regardless of outcome.
- Total open P&L (Floating) at market price. This is the profit available to be taken on current best market prices.
- Portfolio value at current market price. This is the total of locked in and floating profit. Click here to place bets to lock in current floating profit.
- Funds tied up as cover for current bets. This is basically the amount deducted from your account balance to calculate funds available to bet.

### Markets

This displays your total position for each market.

The fixed P&L column displays the profit currently locked in on matched bets.

The floating P&L column displays the potential remaining profit that can be locked in based on current best market price.

Click on the floating P&L column to place bets to lock in the profit.

The left column will display a green tick if the market is in play.

### Unmatched bets

This displays your current unmatched bets for all markets.

You can cancel bets here by clicking the "X" in the left column.

### Selections

This displays your current position on all individual selections.

The P&L column displays your profit if the selection wins on top and the profit if loses on the bottom.

The level profit column displays the profit that can be locked in. Click on the level profit column to place the bets to lock in this profit.

Please be aware of the following:-

1. The summary is refreshed every 10 seconds.
2. When green up bets are placed unmatched bets are not cancelled so you will need to manage these.  
Each selection is greened up by placing a bet against that selection to achieve level profit for that individual selection.
3. The calculation is not based on the overall P&L in the market. i.e. If you click on "Portfolio value" to green up all markets it is equivalent to clicking the "Level Profit" column for each individual selection.
4. There is currently a problem with Asian Handicap markets where bets below minimum stake do not work.  
This is an API issue and is being investigated by Betfair.
5. The summary does not combine both UK and Australian wallets.  
There is an option to switch between wallets.

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## Screen Recording

The software has a built in Screen Recording feature which can record a video of Betting Assistant in mp4 format.

The recorded video will automatically be saved to your Windows Videos folder when recording is stopped.

The name of the video file will be based on the market that is open in the software when recording is started.

First you will need to enable the feature from the [Hot Key Options](#) and thereafter you start and stop the recording by pressing R from your keyboard.

The maximum length of a video is 10 mins so will automatically stop recording after 10 mins if you do not press R to stop the recording.

This time limit can be adjusted in Hot Key options.

If you have a multiple monitor set up and use the pop up ladders on a separate monitor then you can record the pop up ladders by having the mouse pointer over the ladders when you start the recording or you can record both screens simultaneously by ticking the option in Hot Key options.

If you have set it to record the main Betting Assistant screen and pop up ladders then 2 videos will be saved to the Videos folder.

The feature will work on most Windows setups but you may get an error message when you try to enable it.

If you do get an error message then you may need to install Visual C++ 2015 Runtime which can be installed by clicking [here](#)

You may need to install Windows Media Player which can be done from **Windows | Settings | Apps | Optional Features | Add a feature**

If you are running Windows Server then you will need to install Media Foundation via the Server Manager.

If you are running Windows 10 N or KN then you will need to install Media Feature Pack from **Windows | Settings | Apps | Optional Features | Add a feature**

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## P&L Statement

Select 'P&L Statement' from the Account dropdown on the Menu Bar.

Date	Sport	Market	Net P&L
------	-------	--------	---------

Using this option the software will request your Profit & Loss statement via the API server based on the criteria that you select.

Once retrieved you can export the statement to a CSV file and also have it automatically opened.

### See also

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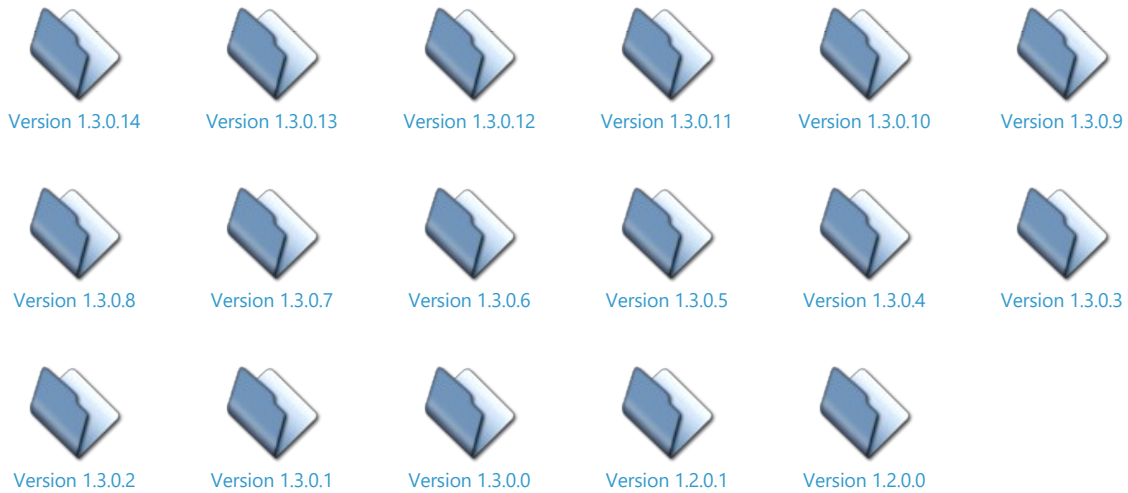
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## Version 1.3.0.47

Here is a summary of what's new in version 1.3.0.47:-

### **New Features**

- COM getBet function returns Betfair SP liability as requested size for SP bets.
- Bet placement confirmation popup is now always on top of other windows.
- Level profit custom column is now ignored when clicked if the bet is not going to join the queue (i.e. if better odds are available)
- Cell P2 in Excel now includes the current refresh rate.

Added new option to Excel link: "Process triggers for full stream when no price updates".

When full stream is enabled when the market is quiet there may not be any price updates for long periods.

- When this option is enabled then the triggers are checked according to the refresh rate set for the market prior to enabling full stream.  
The refresh rate is displayed in cell P2.
- Added hot keys for stake buttons on grid interface.
- Screen recorder can now record multiple monitors and ladder popup if mouse over popup when hot key pressed.  
Can also record grid and ladder popup windows simultaneously.  
Following the change to Betfair's Charges, the max transactions per hour has been increased from 1000 to 5000 as displayed in
- the counter on the Info Bar.  
Also now counts failed transactions in the total.
- Add options to general preferences to set auto level tick offset and stop loss by default.
- Added bspMarket property to BfEvent class in COM.  
Is true if market accepts Betfair SP bets.

### Bug Fixes

- Disabled enable cookies message on login form and live video popup.
- Fixed bug where alt key slowing down application when held down.
- Fixed bug where Excel trigger CANCEL-KO not always processing the offset bet after cancellation.

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## Version 1.3.0.46

Here is a summary of what's new in version 1.3.0.46:-

### New Features

- Added [screen recording utility](#) .

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## Version 1.3.045n

Here is a summary of what's new in version 1.3.0.45n:-

### New Features

- Added [Profit & Loss Statement](#) option to Accounts menu.

### See also

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## Version 1.3.0.45m

Here is a summary of what's new in version 1.3.0.45m:-

### Bug Fixes

- URLs for Betfair charts changed on Betfair website.  
They have been changed to match website.

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## Version 1.3.0.45l

Here is a summary of what's new in version 1.3.0.45l:-

### New Features

- Made 30 second sound alert configurable in sound alert preferences.
  - Added enable sound notifications icon to top of screen.
- Applies to each tab individually.
  - Also added option to enable by default in sound alerts preferences.
- CANCELLED will not appear in bet ref column in Excel unless listCurrentOrders does not return the bet and at least one second has elapsed since bet placement.
  - This is because listCurrentOrders is not guaranteed to be able to return bet status until up to one second after bet placement. This is a cache issue on Betfair's server.
- Removed warning when logging to same Excel Worksheet on multiple tabs if different origin cell used.
  - Added an extra option to Excel|Log Current Prices and Excel Quick Link "Profit and loss includes win and lose figures in single winner markets".
  - Column X will contain the win and lose figures delimited by ",".
- Added "Clicking profit column updates unmatched" to grid interface preferences.
- Right click reverses bet on custom columns ignored if level profit custom column clicked.
  - Added "Auto select ladder on tab select (grid interface only)" to general preferences.
- This is because the application can handle many more tab pages displaying grid interface than ladder interface.
  - Tick this option and the ladder interface will automatically be displayed when a tab page is selected.
  - It will revert back to grid interface when another tab is selected.

### Bug Fixes

- Fix bug on ladder level profit column where column not clearing sometimes after profit levelled.
- Fixed bug where coupon being replaced with first market in quick pick list if top market in list deleted.
- Fixed bug where deleting last market in a coupon does not work if last market is also selected.
- Fixed bug where average price matched not appearing in Excel until another market is opened after the first market.

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## Version 1.3.0.45k

Here is a summary of what's new in version 1.3.0.45k:-

### **Bug Fixes**

- Fixed bug where selection name not displayed correctly above ladder interface in some instances.

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## Version 1.3.0.45j

Here is a summary of what's new in version 1.3.0.45j:-

### New Features

- Added enable scroll bars option on live video popup to general preferences.
- Added tooltip when mouse over selection name on ladder showing selection name and jockey/trainer if on a horse racing market.
- Increased height of ladder selection popup.
- Displays actual error code from failed login when not a recognised error code.
- Reduced number of API calls required to "Open market in new tab" and "Add market to current tab" when using right click quick pick options.

### Bug Fixes

- Fixed bug where application freezes on re-connection if connection lost during market loading.
- Fixed bug where resizing ladders could mess up display.

### See also

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[Version 1.3.0.47](#)  
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## Version 1.3.0.45i

Here is a summary of what's new in version 1.3.0.45i:-

### **New Features**

- Added pin button to Betfair live video popup to toggle between the window staying on top of all windows or not.

### **Bug Fixes**

- Fixed bug where application freezes on re-connection if connection lost during market loading.

### **See also**

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
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## Version 1.3.0.45h

Here is a summary of what's new in version 1.3.0.45h:-

### **New Features**

- Made live video popup resizable to allow user to hide unneeded parts of display.

### See also

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## Version 1.3.045g

Here is a summary of what's new in version 1.3.0.45g:-

### Bug Fixes

- Fixed bug where streaming API mode stops working sometimes after being reconnected after network error.

### See also

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## Version 1.3.0.45f

Here is a summary of what's new in version 1.3.0.45f:-

### New Features

- Excel will show a new error message in bet ref column if bet too low liability to place due to Betfair's new rules.  
Error message is "STAKE\_TOO\_SMALL"
- Changed hot key ladder sort to sort on back odds instead of lay odds.

### Bug Fixes

- A further tweak to below minimum stake bet placement.
- When below minimum bet fails on second step where bet is partially cancelled the bet is cancelled completely.
- Fixed grid interface drawing issue where borders around cells were not drawing correctly.

### See also

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## Version 1.3.0.45e

Here is a summary of what's new in version 1.3.0.45e:-

### **Bug Fixes**

- Tweaked below minimum bet placement as some stakes were still not being accepted.

### **See also**

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[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)

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## Version 1.3.0.45d

Here is a summary of what's new in version 1.3.0.45d:-

### Bug Fixes

- Below minimum stake back bets at 1.01 were not working after yesterday's API update.  
They are now placed at slightly higher odds when necessary to meet Betfair's minimum profit requirement.
- Fixed bug where columns on grid interface were not retaining position when next market selected and order had been changed.

### See also

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[Version 1.3.0.46](#)  
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## Version 1.3.0.45c

Here is a summary of what's new in version 1.3.0.45c:-

### Bug Fixes

- Urgent fix to the API update which prevents lay bets with a liability of less than £0.008.
- This prevented below minimum lay bets working in many cases.

### See also

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## Version 1.3.0.45b

Here is a summary of what's new in version 1.3.0.45b:-

### Bug Fixes

- Fixed bug where sometimes grid interface not displayed correctly (missing grid is black) when market changed while the application is not visible.
- There is also a potential fix for a similar issue where text on various parts of the display appears as black rectangles.

### See also

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## Version 1.3.0.45a

Here is a summary of what's new in version 1.3.0.45a:-

### **New Features**

- Added "Periodically check start times" option to 'Quick pick list / markets' preferences.
  - Option is not ticked by default.
- Added ladder hot key to sort ladders in order of favourite. Hot key is "F".
  - Can be enabled in 'hot key' preferences.

- "PS" and "OS" at top of display change to red to indicate lost stream.
  - Reconnect will be attempted in 5 seconds during which time prices and bets will be polled to avoid disruption.
- Log bet results is now triggered in Excel on market close.
  - Useful if last market on quick pick and no other markets will be selected to trigger update.

### See also

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## Version 1.3.0.45

Here is a summary of what's new in version 1.3.0.45:-

### New Features

- Coupon markets can now be opened on all tab pages not just first. Additionally they now open faster.  
'Add Custom Coupon' option added to right click on Markets Tree.
- For example enter "match odds,half time" where prompted to add right click option to open a coupon containing these two markets when clicking on match name.
- Added right click menu option to Markets Tree to add horse racing win or place markets for an individual venue to Quick Pick List.
- Added option to 'Quick pick list / markets' preferences to check for start time changes for all markets in quick pick list. Times will be checked every hour from 5 hours out then 30 minutes, 15 minutes, 5 minutes and finally 2 minutes out.
- When full stream is active the Q2 trigger will be processed every 5 seconds when no updates are happening on a quiet market.
- Add new additional column to Excel: "Result" which displays Winner/Loser result when market closed regardless of whether bet placed on selection or not.
- Added total matched for market to ladder popup window.
- Add Swedish horse racing to quick pick list markets.  
-3.52 & -3.53 are Excel triggers for loading Win and Place markets.

### Bug Fixes

- Fixed bug where not all full streamed prices displaying which was more obvious on quiet markets.
- Markets being added to the Quick Pick List are now replaced if they already exist in the List.
- Fixed bug where -5 trigger does not select first market in quick pick after -4 trigger if first market was already selected.
- Fixed bug where selection chart not showing table with "Auto refresh" unticked. Also popup displays faster with "Auto refresh" ticked.

### Cosmetic Change

- Betfair Live video window fixed to fit video better after recent change on Betfair's website.
- UK/Ireland horse racing now display better quality silks images.  
It is recommended to tick "Stretch silks images to fill container" in grid interface preferences.
- The Dutch betting feature will now display "not possible" when odds do not allow.

### See also

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## Version 1.3.0.44a

Here is a summary of what's new in version 1.3.0.44a:-

### Bug Fixes

- Fixed bug where Gross Customer ID was not being displayed when subscription had expired.

### See also

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## Version 1.3.0.44

Here is a summary of what's new in version 1.3.0.44:-

### New Features

- Added match view and match stats to Betfair live video popup.
- Added option to general preferences to display [Race Status](#) above grid and ladder.
- Race Status added to 'Additional Columns' for Excel triggered betting.  
Must be enabled in general preferences for it to output in Excel.  
Added option to place trigger bets from Excel asynchronously.
- The bet reference won't always be populated on the current refresh, it will depend on how long it takes to process, i.e. when a market is in play where Betfair have a delay.  
Option is set in the 'Log Current Prices' window.
- If a bet request times out then the software will now retrieve a list of current bets in an attempt retrieve the bet result.

### Bug Fixes

- Suppressed error message from web browser component when using Excel quick link option.
- Fixed bug where "Open market in new tab" option was missing from right click context menu on Markets Tree.
- Fixed bug where tick offset indicator on ladder was moving the indicator of opposing bet when using tick offset on both sides of the ladder.
- Fixed bug where 'Ticks=%' and 'Keep Offset IP' options not applied to all markets when displaying markets in a coupon view.
- Fixed bug where the market shows as closed due to duplicate market in the API data stream.
- Fixed bug where chart from Betfair website was sometimes slow to appear.
- Fixed bug where Betfair live video was no longer working due to Flash Player no longer being used.
- COM function openMarket now returns "INVALID MARKET" if the market ID is not found in the Markets Tree.  
It will refresh the Markets Tree first before returning the error message.
- Fixed bug where number of rows and columns on popup ladder not retained when moving from a market with a large number of selections to a small number and back again.

### See also

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## Version 1.3.0.43

Here is a summary of what's new in version 1.3.0.43:-

**Bug Fixes**

- Reduced memory usage of eowp.exe which is the web browser component used for displaying the login form, live video etc.
- Fixed bug where some users were experiencing slower bet placement response times when price streaming and order streaming enabled.

**Cosmetic Change**

- Reduced height of Excel connection form below 600 pixels to better support lower resolution displays.

**See also**

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- [Version 1.3.0.47](#)
- [Version 1.3.0.46](#)
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## Version 1.3.0.42

Here is a summary of what's new in version 1.3.0.42:-

### New Features

- Added 'Direct Login' tab page to Login form.
  - Use this log in if you prefer not to use the interactive Betfair log in form.

### Bug Fixes

- Fixed bug where Markets Tree stuck on loading for some users.
- Fixed bug where price streaming sometimes stuck in a loop when there are no markets subscribed, connection is dropped by the API and a new connection established.
- Fixed bug where streaming could get stuck on re-connecting during authentication.
- Fixed bug where Forecast market markets missing from Greyhounds in "Today's Card".
- Fixed bug where XM button was disappearing from Grid when toggling between virtual and normal prices.
- Fixed bug where non Win only markets appearing in Quick Pick List for UAE Horse Racing.
- Fixed bug where API calls were not requesting compressed data when streaming disabled resulting in unnecessary extra bandwidth usage.

### Cosmetic Change

- Improved loading times of Horse Racing and Greyhound Racing "Today's Card"

### See also

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## Version 1.3.0.40

Here is a summary of what's new in version 1.3.0.40:-

### **Bug Fixes**

- Fixed bug where drag and drop from the Markets Tree to the Quick Pick List and Grid not working.
- Fixed bug where COM refreshMarkets function freezing application.
- Fixed bug where Coupon search not working.



See also

- Version 1.3.0.48
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- Version 1.3.0.46
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## Version 1.3.0.39

Here is a summary of what's new in version 1.3.0.39:-

### New Features

- Application updated to Microsoft .Net Framework 4.6.1 and uses TLS 1.2 encryption.
- Added Betfair Live video button to Ladder Interface.
- Added [getMetaData](#) function to COM functions.
- Added centre all ladders hot key to preferences.
- Added Log in option for Swedish users.
- Added Log in option for Romanian users.
- COM functions [placeBet](#) and [placeBets](#) now support SP bets.

### Bug Fixes

- Fixed bug where Auto Select Markets at a specific time before the off could have unpredictable results due to the way it was coded.
- Fixed bug where some bets were only partially voided when non runners withdrawn and order streaming enabled. It now re-polls matched bets when any voided amount is detected to ensure matched bets are correct.
- Fixed bug where if internet connection lost for more than a few minutes it would crash the application. The bug only occurred when price or order streaming was enabled.
- Fixed bug where the software could freeze if price and order streaming enabled on multiple tab pages and on one tab the market changes at the same time as another is settled or closed.
- Fixed bug where the P&L calculation could be corrupted when the calculation occurred at the same time as the order stream updating the order cache.
- Fixed bug where partially matched bets matched before order streaming activated (after logging in or enabling streaming afterwards) were not having the matched portion included.
- Fixed bug where some users were getting delayed data when streaming enabled. The stream wasn't being buffered optimally.
- Fixed bug where bets could not be placed on handicap markets using popup.
- Fixed bug which could cause the software to freeze where there has been a re-connection if there were problems with the streaming.
- Fixed bug where SP backer's stake and SP layer's liability showing in wrong columns in runner popup chart.
- Fixed bug where sometimes traded volume missing from runner popup chart when multiple markets open.
- Fixed bug where horse notes lookup not case insensitive.
- Fixed bug where unmatched bets not cancelled on grid or ladder when taking level profit and option set in preferences.
- Fixed bug where tick offset bets causing software to freeze when odds updated.
- Fixed bug where win & place in pairs in Quick Pick List option mixes up races if start times clash for same country.
- Fixed bug where sometimes update bets failed with INVALID\_SIZE due to rounding error.
- Fixed bug where streaming code did not have a timeout set to write, only read.

### Cosmetic Change

- Amounts available on ladder are now all rounded to nearest pound or currency equivalent.
- Previously bets below minimum stake were rounded to two decimal places. This could cause confusion if 1.86 mistaken for 186 for example. It will now display 2.

- The API is now used to filter out WIN and PLACE markets from Horse racing and Greyhound racing to prevent unwanted markets appearing in the Quick Pick List.
- Added option to display saddle cloth number on ladder.
- Reorganised the 'Add to Quick Pick' and 'Coupon Markets' menu options.
- Added option to Files Preferences to set max width for horse notes popup.
- Added "Round trigger to nearest odds" for Excel triggered betting.

### See also

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## Version 1.3.0.38 Beta

Here is a summary of what's new in version 1.3.0.38 Beta:-

### New Features

- [Price Streaming](#) and [Order Streaming](#) added
- Custom Columns limit changed from 24 to unlimited
- Added new [CLOSE](#) and [CLOSEC](#) triggers to Excel to take level profit/loss on individual selections.
- Added new option to the Help Menu to display the [Betfair API Status Page](#)
- Added KeepBetType option to COM functions PlaceBet and PlaceBets
- Added option to General Preferences to Stream market prices and orders by default.
- Added new button to market header on Grid to display Betfair Live Video in a popup window.
- Minimum payout now taken into account when placing below minimum stakes bets, e.g. if a back bet of 1 GBP at odds of 11.0 then this would be placed in 1 transaction instead of 2.

### Bug Fixes

- Fixed bug where Tennis scores stopped updating if same market on multiple tabs and one tab is closed.
- Fixed bug where stake of original bet displaying as total stake instead of original stake in My Bets when increasing stake.
- Fixed bug where P&L displayed against wrong selection on ladder when the same market was displayed on multiple tabs and the tabs were opened at different times with different selection order displayed.

### Cosmetic Change

- Removed all references to Australian exchange.

### See also

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## Version 1.3.0.37a

Here is a summary of what's new in version 1.3.0.37a:-

### Bug Fixes

- Fixed bug where Average Last Price Matched was only appearing in the first tab when the same market was being displayed on multiple tab pages.
- Fixed bug where market name was not being displayed correctly on page tab when the market name contained an hyphen.

- Fixed bug where in My Bets when the Selection Name clicked to place a bet the hit box extended beyond the far right of the name so if clicked just above the odds it still triggered a bet.
- Fixed bug where when viewing the same market on multiple tabs and then changing one of the tabs to a different market some data was still being shared causing a read conflict interrupting price refreshes.
- Fixed bug where bets were slow to refresh on Australian markets due to an API call failing when retrieving profit and loss data.

### See also

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## Version 1.3.0.36

Here is a summary of what's new in version 1.3.0.36:-

### Bug Fixes

- Fixed bug where an abandoned market was preventing the next market from auto selecting in the Quick Pick List.

### Minor New Features

- Added check box to Excel Quick Link window to enable users to decide if tab pages should be opened for all spreadsheets.

### See also

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## Version 1.3.0.35

Here is a summary of what's new in version 1.3.0.35:-

### Bug Fixes

- Fixed bug where COM property tabPageCount was always returning 0.
- Fixed bug where Special Markets were incorrectly appearing in the Quick Pick List for UK Win Horse Racing.
- Fixed bug where Traded Volume history in the Ladder Interface was using excessive memory.
- Fixed bug where AVB Markets were incorrectly appearing in the Quick Pick List for UK Win Greyhound Racing.

### See also

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## Version 1.3.0.34

Here is a summary of what's new in version 1.3.0.34:-

### **Bug Fixes**

- Fixed bug where Coupon Markets were not exporting to Excel correctly when the number of selections varied across markets.

**See also**

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## Version 1.3.0.33

Here is a summary of what's new in version 1.3.0.33:-

### Bug Fixes

- Fixed bug where Excel GO: trigger was returning INVALID\_MARKET for Australian markets.
- This bug was inadvertently introduced in Version 1.3.0.24

### See also

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## Version 1.3.0.32

Here is a summary of what's new in version 1.3.0.32:-

### **Cosmetic Change**

- Exclude Place Markets setting in Preferences now excludes TBP and Each Way markets.

### See also

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
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## Version 1.3.0.31

Here is a summary of what's new in version 1.3.0.31:-

### **Cosmetic Change**

- Changed US Horse Racing place market options in Quick Pick List Menu from "All Place" to "2 TBP" and "3 TBP". .

### See also

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
Version 1.3.0.45m  
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## Version 1.3.0.30

Here is a summary of what's new in version 1.3.0.30:-

### Bug Fixes

- Fixed bug where some markets failed to load when multiple markets were being auto selected at a specified time before the off in multiple tab pages
- Fixed bug where TBP markets were being included when adding UAE Horse Racing Win markets to the Quick Pick List

### Cosmetic Change

- US Horse Racing Place markets now identified by containing the text "PLACES" as per changes made by Betfair effective from 1-Dec-2015.

**See also**

- Version 1.3.0.48
- Version 1.3.0.47
- Version 1.3.0.46
- Version 1.3.045n
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## Version 1.3.0.29

Here is a summary of what's new in version 1.3.0.29:-

### Bug Fixes

- Fixed bug where Asian Handicap markets were not opening.

### See also

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[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.28

Here is a summary of what's new in version 1.3.0.28:-

### Bug Fixes

- Fixed bug where saddle cloth numbers were not displaying for AUS Horse Races.
- Fixed bug where the list of markets with live tennis scores was incomplete due to the Betfair data call returning non numeric data in the Event ID.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
[Version 1.3.0.45m](#)  
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## Version 1.3.0.27

Here is a summary of what's new in version 1.3.0.27:-

### Bug Fixes

- My Bets would not allow any further lay bets to be entered if existing unmatched bets.

### Minor New Features

- Added silks description to Excel 'Additional Columns' list.
- When using the Max liability option to include unmatched bets, the calculation now includes pending bets (bets currently awaiting a response from the API)
- Added a Promotion Code to the registration form on first use of Betting Assistant.
- Also a popup giving you the option to key in a Promotion Code if your subscription is expired.

### Major New Features

- Tennis Scores popup added to Market Menu.  
Displays live tennis scores for all tennis markets currently open (where Betfair have made scores available).
- Tennis Markets with scores (match odds) added to 'Add to Quick Pick List' Menu and 'Coupons' Menu.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)

- Version 1.3.045n
- Version 1.3.0.45m
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## Version 1.3.0.26

Here is a summary of what's new in version 1.3.0.26:-

### Bug Fixes

- Fixed bug where paired runners in US Horse Racing were not displaying the correct cloth number.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.0.45n](#)  
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## Version 1.3.0.25

Here is a summary of what's new in version 1.3.0.25:-

### Bug Fixes

- If a market closed prematurely, due to an abandoned race, for example, then the -1 trigger in Excel was not processed until after the scheduled start of the race.
- Fixed bug where the Tick Offset indicator disappeared from the Ladder when viewing the same market on multiple tabs and then changing markets on one of the tabs and then back again.
- Fixed a memory leak where the software was consuming more memory each time a new market was opened.

### Minor New Features

- Added time filter option to Find Markets option.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.24

Here is a summary of what's new in version 1.3.0.24:-

### Bug Fixes

- Fixed bug where an invalid market used with the Excel GO: trigger would cause the software to get stuck in a loop refreshing markets.  
It now puts INVALID\_MARKET in Q2
- Fixed bug where Conditional Bets were triggered even when odds were zero resulting in an error instead of not triggering when there were no offers.
- Removed Betfair website Coupon Menu because it can no longer be retrieved from the new Betfair website.

### Minor New Features

- Added New Zealand Greyhound Win & Place markets to Add to Quick Pick List options.  
Excel load triggers are -3.44 and -3.45 respectively.
- Added filter by time option to Coupon Markets Menu.

### Cosmetic Change

- PERSONAL.XLSB is now excluded from list of worksheets available to link to.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)

Version 1.3.0.46  
Version 1.3.0.45n  
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## Version 1.3.0.23

Here is a summary of what's new in version 1.3.0.23:-

### Bug Fixes

- Fixed bug where some prices were missing when logging to Excel.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.22

Here is a summary of what's new in version 1.3.0.22:-

### Bug Fixes

- Further bug fix relating to the bug mentioned in [Version 1.3.0.21](#)

### See also

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Version 1.3.0.47  
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## Version 1.3.0.21

Here is a summary of what's new in version 1.3.0.20:-

### Bug Fixes

- Fixed bug introduced in [Version 1.3.0.19](#) where MyBets sheet was not being updated when a Coupon View was being logged to Excel.

### See also

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
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## Version 1.3.0.20

Here is a summary of what's new in version 1.3.0.20:-

### Bug Fixes

- Fixed bug Introduced in [Version 1.3.0.19](#) where the actual SP output to Excel was not being updated.

### See also

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[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.19

Here is a summary of what's new in version 1.3.0.19:-

#### **Bug Fixes**

- Fixed bug where Dutch calculation was failing when including many selections that included high odds.
- Fixed bug where selection popup was not displaying prices, offers and traded amounts on 2nd tab if 2nd tab was displaying the same market as the 1st tab.
- Fixed bug where requests sometimes getting stuck and not timing out.
- Fixed bug where WINING DISTANCE markets being included in US Horse Racing Win Markets when adding to Quick Pick List.
- Fixed bug where below minimum stake back/lay bets at 1000/1.01 not placed correctly.
- Fixed bug where bets were not loading correctly when there are more than 1000 bets and some are settled.
- When logging bet results in Excel, the Selection name is now retained at time of bet placement instead of being looked up later which can fail if the market is already closed.
- Fixed bug where sometimes Excel refreshes were being missed when prices grid was being updated at the same time as Excel.
- Fixed bug where US Horse Racing Markets were not linking to Excel since silks were added.

#### **Minor New Features**

- Added commissionRate property to COM Interface.
- Added refreshMarkets function to COM Interface.  
It simulates user clicking the refresh button above the Market Tree.
- Race number added to Quick Pick List name for USA Horse Racing Place Markets.
- Added exclude text option for horse racing and greyhound racing to Quick Pick List Preferences.
- Added addTabPage() and deleteTabPage(tabIndex:integer) functions to COM Interface.

#### **See also**

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## Version 1.3.0.18

Here is a summary of what's new in version 1.3.0.18:-

### Bug Fixes

- Fixed bug where settled bets for partially settled markets were being included in error.

### See also

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## Version 1.3.0.17

Here is a summary of what's new in version 1.3.0.17:-

### **Bug Fixes**

- Fixed bug where some markets were failing to display due to error in reading actual SP data.

### [See also](#)

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[Version 1.3.0.47](#)

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## Version 1.3.0.16

Here is a summary of what's new in version 1.3.0.16:-

### Bug Fixes

- Fixed bug affecting display of some partially matched bets.  
Unmatched portions with 0 stake were being displayed in error.
- Fixed bug where actual SP values missing from getMarketDepth and getAllTradedVolume COM functions.
- Fixed bug where "Soccer - Fixtures" could not be navigated correctly with getEvents() COM function.
- Fixed bug where max liability not calculated correctly when placing SP lay bets causing warning message to be displayed in error.
- Fixed bug where mixed UK and Australian markets on Excel Results sheet not updating correctly.
- Fixed bug where Each Way markets appearing with UK horse racing Win markets in the Quick Pick List.
- Fixed bug where response times charts not displaying on Performance options screen.

### Minor New Features

- Added option to Staking Preferences to display max liability warning optionally as a popup.  
If not enabled then it displays the warning in the Last Action Status Bar at the bottom of the screen.
- Added backField() COM function.

### See also

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## Version 1.3.0.15

Here is a summary of what's new in version 1.3.0.15:-

### Bug Fixes

- Fixed bug where Fill or Kill was not cancelling bets if the market where the bet was placed was no longer open.
- Fixed bug where stake could not be increased.

### Minor New Features

Cell P1 in Excel now contains the market version from the API.

- Here is the definition from the API documentation:-  
"The version of the market. The version increments whenever the market status changes, for example, turning in-play, or suspended when a goal score."
- Restored the Wallet Transfer feature that was lost with the conversion to API-NG
- Added option to popup ladder to display overround.  
Can be enabled by right clicking the title bar.
- Added optional eventid parameter to COM cancelBet() function.  
If the eventid is not supplied then the eventid of the current open market is used in the API cancelOrders request.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.14

Here is a summary of what's new in version 1.3.0.14:-

### **Minor New Features**

- Added option to General Preferences to roll up stakes displayed to a defined amount.

### See also

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
Version 1.3.0.45m  
Version 1.3.0.45l  
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## Version 1.3.0.13

Here is a summary of what's new in version 1.3.0.13:-

### Bug Fixes

- Fixed bug where getMarketDepth COM function was not returning prices in numerical order.
- Now displays all fixtures (e.g. Soccer fixtures), not just the next 3 days worth.

### Minor New Features

- Added option to Ladder Preferences "Highlight Cross Over Odds"

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
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## Version 1.3.0.12

Here is a summary of what's new in version 1.3.0.12:-

### Bug Fixes

- Fixed bug where closed markets not displaying market name or start time correctly.

### Minor New Features

- Added new option to General Preferences "Display crossed matched prices".
  - When this option is not ticked then virtual prices are not retrieved from the API or calculated.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
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## Version 1.3.0.11

Here is a summary of what's new in version 1.3.0.11:-

### Minor New Features

- Added option to Ladder Preferences to specify market depth when full market depth not selected.

### See also

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
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## Version 1.3.0.10

Here is a summary of what's new in version 1.3.0.10:-



**Bug Fixes**

- Fixed bug where TBP markets were added to Quick Pick List with Horse Racing Win markets.

**See also**

Version 1.3.0.48  
Version 1.3.0.47  
Version 1.3.0.46  
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## Version 1.3.0.9

Here is a summary of what's new in version 1.3.0.9:-

### Bug Fixes

- Fixed bug where a bet updated in MyBets was being updated in the foreground instead of a background thread freezing the interface while the bet was being updated.

### See also

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[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
[Version 1.3.0.45m](#)  
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## Version 1.3.0.8

Here is a summary of what's new in version 1.3.0.8:-

### Bug Fixes

- Fixed bug where stakes with more than 2 decimal places would not place the correct stake, e.g. 0.512 triggered from Excel would be stuck at 2.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.7

Here is a summary of what's new in version 1.3.0.7:-

### Bug Fixes

- Fixed bug introduced in version 1.3.0.5 which was preventing Asian odds markets from being opened.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
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## Version 1.3.0.6

Here is a summary of what's new in version 1.3.0.6:-

### Bug Fixes

- Fixed bug where partially matched bets after Fill or Kill were not recognised as partially matched and therefore Tick Offset bets were not placed.

[See also](#)

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Version 1.3.0.46  
Version 1.3.045n  
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## Version 1.3.0.5

Here is a summary of what's new in version 1.3.0.5:-

### Bug Fixes

- Fixed bug where jockey's silks were not showing for all venues where available.
- Fixed bug where odds and keep bet type could not be changed at the same time in MyBets.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
[Version 1.3.0.45m](#)  
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## Version 1.3.0.4

Here is a summary of what's new in version 1.3.0.4:-

### Bug Fixes

- Fixed bug introduced into version 1.3.0.3 where full market depth not showing

### See also

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[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.3

Here is a summary of what's new in version 1.3.0.3:-

### Bug Fixes

- Fixed bug where full market depth not showing when it is not a BSP market.

### Minor New Features

Added roll up stakes option to General Preferences.

- This is a global option affecting the Grid, Ladder and Selection popup.  
e.g. if roll up stakes are 2 then 1 @ 1.56 and 2 @ 1.55 will show as 3 @ 1.55

### See also

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Version 1.3.0.47  
Version 1.3.0.46  
Version 1.3.045n  
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## Version 1.3.0.2

Here is a summary of what's new in version 1.3.0.2:-

### Bug Fixes

- Fixed bug where full market depth not showing when there is a non-runner

[See also](#)

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Version 1.3.0.47  
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## Version 1.3.0.1

Here is a summary of what's new in version 1.3.0.1:-

### Bug Fixes

- When decimal places for amounts on the grid are set to 0 any amount below 1 GBP is rounded up to 1 GBP

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.3.0.0

Here is a summary of what's new in version 1.3.0.0:-

### Major New Feature

- This version migrates from API 6 to API-NG
- The "Login to website" checkbox has been removed from the initial Log In screen as it is not required with the new API
- Australian wallet transfer option has been temporarily removed and will be implemented later
- "Calculate data requests allowed" removed from Account menu as request charges do not apply in API-NG  
Subscription screen now shows Customer number which is now used when subscribing.
- This screen will also be displayed if your subscription has expired.  
The PayPal button will automatically enter your Customer number when clicked.
- Show place market has been removed from the Market menu.
- Logout option has been added to the Menu Bar.  
It does exactly the same as closing the Application with the Close button.  
When you update a stake it's no longer possible to increase the stake as it's not supported by the API.
- A new bet should be placed instead.  
In a later version we will make it place a new bet if the stake is increased.  
When "Apply cross matching formula in recognised markets" is ticked in General Preferences it works exactly the same as it did before.
- However when it is not ticked all virtual odds and amounts created by Cross Matching are now automatically included, i.e. they will be the same as seen on the Betfair website.  
In the previous versions virtual odds would not have been included unless the option was ticked.  
If you don't want to know which odds are virtual then untick the option.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.045n](#)  
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## Version 1.2.0.1

Here is a summary of what's new in version 1.2.0.1:-

### Bug Fixes

- Fixed bug where when using the placeBet COM function and the stake was a below minimum amount the returned bet reference was the first reference instead of the final reference as 3 transactions are required to place a below minimum stake bet.

See also

- Version 1.3.0.48
- Version 1.3.0.47
- Version 1.3.0.46
- Version 1.3.045n
- Version 1.3.0.45m
- Version 1.3.0.45l
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## Version 1.2.0.0

Here is a summary of what's new in version 1.2.0.0:-

### Bug Fixes

- Fixed bug where progress bar does not disappear after loading coupon and coupon only includes one market.
- Fixed bug where Excel trigger to load quick pick list used and no markets available resulting in empty list causes Excel to stop updating. The list had to be manually reloaded to get it working again.
- Fixed bug where bets not updating if market contains more than 255 selections.
- Fixed bug where liability amount not visible in back/lay field confirmation title bar.
- Fixed bug where cannot login without closing application if initial login fails due to loss of internet connection.
- Fixed bug where opening new tab page while refreshing markets caused market refresh to get stuck in a loop. The option is now disabled until the refresh is complete.
- Fixed bug where televised greyhound place markets not being added to quick pick list.
- Fixed bug affecting offset requests in Asian Handicap markets.  
If the back price was 1.05 and the offset was -20 ticks then it calculated odds below 1.01 preventing the bet being placed. It will now request 1.01
- Fixed bug where it could not log to Excel columns exceeding Z in some instances.
- Fixed bug where SLC trigger modifier not working with fractions of seconds, eg. SLC0.5
- Fixed bug where keep bet options on MyBets tabs disappearing when switching between tab pages.
- Fixed bug where My Bets scrolling automatically when another window displayed then closed (eg. price history chart)
- Fixed bug where multiple markets in first tab not working with Excel quick link.

### Minor New Features

- Added right click sort option to back and lay odds.
- Added right click option to market header in grid to hide stake buttons area.
- Added all in play soccer correct score option to quick pick list. Excel trigger is -3.41
- Added option to colour preferences to change grid lines colour on ladder interface.
- COM interface function loadQuickPickList now supports all markets that can be added manually:-



1. UK Win Horse Racing
2. UK Place Horse Racing
3. Ireland Win Horse Racing
4. Ireland Place Horse Racing
5. US Win Horse Racing
6. US Place Horse Racing
7. AUS Win Horse Racing
8. AUS Place Horse Racing
9. RSA Win Horse Racing
10. UK Greyhounds Win
11. AUS Win Gallops (Horse Racing)
12. AUS Win Harness (Horse Racing)
13. AUS Place Gallops (Horse Racing)
14. AUS Place Harness (Horse Racing)
15. NZL Win Horse Racing
16. NZL Place Horse Racing
17. NZL Win Gallops (Horse Racing)
18. NZL Win Harness (Horse Racing)
19. RSA Place Horse Racing
20. UAE Win Horse Racing
21. UAE Place Horse Racing
22. FRA Win Horse Racing
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31. UK Greyhounds Forecast
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34. Tennis In Play
35. MLB Baseball In Play

Added new keep bet option to Betting Options panel, "Keep offset IP".

If this option is ticked and a tick offset/stop loss bet is placed then the initial bet will be cancelled if not matched before the market is turned in play.

- If the bet is matched and the tick offset/stop loss bets are triggered then they will not be cancelled when the market is turned in play.

Excel trigger CANCEL-ALL-MARKET trigger ignored –KO option.

- It always behaved as if –KO specified.  
It now works the same as CANCEL-ALL.
- Added "P&L contains win & lose figures in multi winner markets" option to Excel quick link dialog.

- Cross matching calculation now applied to all American Football markets.

- Added new option to ladder preferences: "Display stake when dragging to change odds".

This is to make the display of stake being moved optional.

- Added "Offset odds by ticks" option to custom column when current odds used.

It can now be set to add a subtract a number of ticks from the current odds or from the opposing odds.

Added new columns to grid interface: "Horse Notes (First Line)".

- This column displays the first line of any horse notes entered.

Click the column to edit the notes.

- Added marketId:Integer to BetDetail COM object.

When the column headers are hidden it was possible to resize the columns using any row of the selections.

- This caused an issue for one user and the cursor changing to double arrow could be distracting.

It is now only possible to resize the columns when the headers are displayed.

- Added search options to add markets to quick pick list and coupon markets.

- Added optional fill or kill delay parameter to COM function placeBet, eg. placeBet(0, "B", 500, 2, True, "", 5)

- Added new "T" button to standard grid header.

Click this button to open market in a new tab page.

- Speeded up closing of tab pages.

- Added new COM function placeBets to place multiple bets in one request. The syntax is the same as placeBet except the following parameters are now arrays:-
  - Selection id, bet type, odds, stake and token
- Added selectionId:Integer property to COM Price object.
  - This is Betfair's selection id.
- Added up and down arrow button to selection in chart popup to enable quick display of next and previous selections.
- Added option to display stall draw number next to silks on ladder.
- Added option to add soccer in play over/under 2.5 goal markets to quick pick list. Excel trigger is -3.42
- Added new command line option to auto load excel quick link workbooks.
  - Just provide **excelql** as a command line parameter.
- Added option to add Australian Greyhounds Place markets to quick pick list. Excel trigger is -3.43
  - Added master column number option to custom columns.
  - If value is greater than zero then all columns with the same master column number will be processed as if all clicked at the same time.
    - Only one of the columns need to be visible.
- Baseball markets are now recognised cross matched markets.
- Diagnostic log files are now stored in the same folder as the user preferences.
  - They were previously stored in C:\temp, but this caused issues with security on some systems.
- Added hot keys to navigate and close markets in coupon view.
- Favourite markets can now be selected on the market tree.
- Disabled up and down arrows on sort order drop down for grid interface.
  - Added option to export quick pick list data to worksheet in Excel.
- The worksheet needs to be named *YourWorkSheet\_QuickPickList* if this option is selected.
  - *YourWorkSheet* is the corresponding market worksheet.
- Default maximum diagnostic log file size is now 10mb.
  - It can be changed in Preferences\Files.
- Added option to grid preferences to display amounts offered to 0, 1 or 2 decimal places.
- Added web proxy server option to login screen.
- New ladder interface option: Show Traded Volume as Ratio of Largest Amount
- New ladder interface option: Highlight last 60 seconds of traded volume
- New ladder interface option: Display last price matched chart in level profit column or separate
- New ladder interface option: Display last price matched chart next to traded volume column
- New ladder interface option: Option to specify last price matched chart indicator widths
- Added full market hedge button to ladder interface
- Option to select or deselect selections from market overview chart
- Option to hide commission added to account menu

**Major New Feature**

- [Dashboard](#)

This feature can be accessed from the Account menu. It basically shows the green up amounts possible across all markets you currently have bets on.

There are four panels:-

**Portfolio Summary:** This displays your available funds, exposure, profit that can be locked in and profit already locked in. Click on the portfolio value to place green up bets on all markets.

**Markets:** This lists all markets you have bets on and the profit that can be locked in on that market. Click on the floating P&L column to place green up bets on that individual market. Click on the market column to open that market in a new tab.

**Unmatched bets:** This displays all unmatched bets. You can also cancel bets by clicking the "X" column.

**Selections:** This lists the individual selections, the current P&L for each selection and the potential level profit. Click on the level profit column to place a green up bet on that individual selection.

Please be aware of the following:-

1. The summary is refreshed every 10 seconds.
2. When green up bets are placed unmatched bets are not cancelled so you will need to manage these.
3. Each selection is greened up by placing a bet against that selection to achieve level profit for that individual selection. The calculation is not based on the overall P&L in the market. ie. If you click on "Portfolio value" to green up all markets it is equivalent to clicking the "Level Profit" column for each individual selection.
4. There is currently a problem with Asian Handicap markets where bets below minimum stake do not work. This is an API issue and is being investigated by Betfair.
5. The summary does not combine both UK and Australian wallets. There is an option to switch between wallets.

### See also

[Version 1.3.0.48](#)  
[Version 1.3.0.47](#)  
[Version 1.3.0.46](#)  
[Version 1.3.0.45n](#)  
[Version 1.3.0.45m](#)  
[Version 1.3.0.45l](#)  
[Version 1.3.0.45k](#)  
[Version 1.3.0.45j](#)  
[Version 1.3.0.45i](#)  
[Version 1.3.0.45h](#)  
[Version 1.3.0.45g](#)  
[Version 1.3.0.45f](#)  
[Version 1.3.0.45e](#)  
[Version 1.3.0.45d](#)  
[Version 1.3.0.45c](#)  
[Version 1.3.0.45b](#)  
[Version 1.3.0.45a](#)  
[Version 1.3.0.45](#)  
[Version 1.3.0.44a](#)  
[Version 1.3.0.44](#)  
[Version 1.3.0.43](#)  
[Version 1.3.0.42](#)  
[Version 1.3.0.40](#)  
[Version 1.3.0.39](#)  
[Version 1.3.0.38 Beta](#)  
[Version 1.3.0.37a](#)  
[Version 1.3.0.36](#)  
[Version 1.3.0.35](#)  
[Version 1.3.0.34](#)  
[Version 1.3.0.33](#)  
[Version 1.3.0.32](#)  
[Version 1.3.0.31](#)  
[Version 1.3.0.30](#)  
[Version 1.3.0.29](#)  
[Version 1.3.0.28](#)  
[Version 1.3.0.27](#)  
[Version 1.3.0.26](#)  
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Version 1.3.0.2  
Version 1.3.0.1  
Version 1.3.0.0  
Version 1.2.0.1

Home > Betfair Charges

## Betfair Charges

The majority of Betfair customers will only pay commission on net winnings in a market but there are other charges that you should be aware of.

Please see [Betfair Charges](#) for a detailed explanation of the various charges.

Using a Betfair API application such as Betting Assistant it is quite easy to incur some of the additional charges unless your betting actions are managed.

The charges that you may incur unless managed are the [Transaction Charges](#) and/or [Data Request Charges](#) .

### See also

- [Welcome](#)
- [Installation](#)
- [Betting Assistant Features](#)
- [Version History](#)
- [FAQ](#)
- [Definitions](#)
- [Subscription](#)

Home > Betfair Charges > Data Request Charges

## Data Request Charges

On 14th April 2008 Betfair started charging for data requests (prices, list of bets etc.) when the number of requests per second exceeds 20.

However, with the introduction of API-NG (Betfair's new API), in November 2014, the charge is no longer applicable.

### See also

[Transaction Charges](#)

Home > Betfair Charges > Transaction Charges

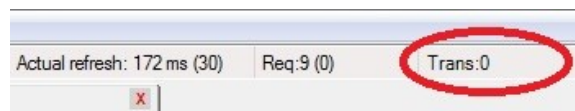
## Transaction Charges

You are allowed to make 5000 transactions per hour before incurring this charge.

See section 7) of [Betfair Charges](#) for a detailed explanation.

A transaction is when you place or modify a bet or a failed transaction which is where the bet request has generated an error.

Betting Assistant displays the number of transactions in the current hour in a counter in the [Info Bar](#) (as per image below)



The number of transactions is also shown in cell N2 if you are using [Excel Triggered Betting](#) .

For the purposes of counting transactions, Betfair use for example 09:00-09:59, 10:00-10:59 etc.

The count is reset to 0 on the hour eg. if the counter is not 0 at 10:59 am then it will be reset to 0 at 11:00 am.

[See also](#)

[Data Request Charges](#)

## Articles in this section

[General FAQ](#)[Knowledgebase](#)[Home](#) > [FAQ](#) > [General FAQ](#)

## General FAQ

### ⊕ Why do Betfair impose a delay on some in play markets?

In some in-play markets, time-delays are used to ensure that people are given an opportunity to cancel unmatched bets when a major event happens, such as a goal being scored.

This delay is also designed to protect customers in the event of broadcast signal delay.

### ⊕ What is the Betfair 2-step authentication?

Please see <http://www.betfair.com/aboutUs/Security>

### ⊕ Does 2-step authentication work with Betting Assistant?

Yes, you will be prompted to enter the code after putting in your Betfair Username and Password.

### ⊕ Why doesn't the "Cancel Remaining When Matched" option work?

Either because you didn't tick the option before backing or laying the field or because after you made the bets you switched markets.

When you switch markets the option is cancelled even if you subsequently switch back.

If you need to go to another market then use the [New Page](#) option.

### ⊕ Why is the in play delay 15 seconds when it should be 5?

Because you are placing bets below minimum stake.

Betfair do not officially support this so the software has to do a workaround.

This workaround requires 3 transactions which all incur the delay, totalling 15 seconds.

On horse racing markets the delay is 1 second and therefore 3 seconds when placing bets below minimum stake.

On some markets the delay is even longer, e.g. 8 seconds therefore the total time to place a bet is 24 seconds.

### ⊕ Can I use Open Office to use the Excel triggered betting feature?

No the Excel triggered betting feature only works with a full version of Microsoft Excel.

### See also

[Knowledgebase](#)[Home](#) > [FAQ](#) > [Knowledgebase](#)

## Knowledgebase

### ⊕ 1. Excel 2010 "Click to run" version

This version of Excel is not supported by Betting Assistant if you want to use the [Excel Triggered Betting](#) feature. You can however convert this version to MSI-based version which is supported. The license is the same and you do not need a new Product Key, but you will need your existing Product Key to hand. Please see <http://office.microsoft.com/en-us/excel-help/click-to-run-switch-to-using-an-msi-based-office-edition-HA101850538.aspx>

### See also

[General FAQ](#)



[Home > Definitions](#)

## Definitions

[Race Status](#)

### See also

[Welcome](#)  
[Installation](#)  
[Betting Assistant Features](#)  
[Version History](#)  
[Betfair Charges](#)  
[FAQ](#)  
[Subscription](#)

[Home > Definitions > Race Status](#)

## Race Status

The following is a list of possible Race Status values when viewing a UK or IRE horse racing or greyhound racing market.

Text	Description
DORMANT	There is no data available for this race.
DELAYED	The start of the race has been delayed.
PARADING	The horses/greyhounds are in the parading ring.
GOINGDOWN	The horses are going down to the starting post.
GOINGBEHIND	The horses are going behind the stalls.
APPROACHING	The greyhounds are approaching the traps.
GOINGINTRAPS	The greyhounds are being put in the traps.
HARERUNNING	The hare has been started.
ATTHEPOST	The horses are at the post.
OFF	The greyhound/horse race has started.
FINISHED	The race has finished.
FINALRESULT	The result has been declared (greyhounds only).
FALSESTART	There has been a false start.
PHOTOGRAPH	The result of the race is subject to a photo finish.
RESULT	The result of the race has been announced.
WEIGHEDIN	The jockeys have weighed in.
RACEVOID	The race has been declared void.

NORACE	The race has been declared a no race.
MEETINGABANDONED	The meeting has been abandoned.
RERUN	The race will be rerun.
ABANDONED	The race has been abandoned.

See also

Home > Subscription

## Subscription

Betting Assistant is free to use for 30 days after which you will need to subscribe if you wish to continue using the software.

The subscription fee is £6 per month or £60 per year.

You can pay for your subscription using PayPal which is quick and convenient to set up and even if you don't have a PayPal account they offer an option to pay using your debit or credit card.

Please go to the subscription page at [www.gruss-software.co.uk/subscribe.asp](http://www.gruss-software.co.uk/subscribe.asp) to pay via PayPal.

Additionally, we also accept payment via Skrill or via Neteller or by cheque or by electronic bank transfer.

If you prefer to pay using one of these payment methods then please contact [admin@gruss-software.co.uk](mailto:admin@gruss-software.co.uk)

Please note that subscriptions are linked to Betfair Usernames which means that you can use the software from any computer.

If you have more than one Betfair Username and want to use Betting Assistant with each one then you will need a subscription for each account.

### See also

- [Welcome](#)
- [Installation](#)
- [Betting Assistant Features](#)
- [Version History](#)
- [Betfair Charges](#)
- [FAQ](#)
- [Definitions](#)

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